



**October 9, 2020**

Ms. Christine Chavez  
Merced County Association of Governments  
369 W. 18<sup>th</sup> Street  
Merced, CA 95340

**RE: YARTS Monthly Report September 1-30, 2020**

Dear Ms. Chavez,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the revised monthly summary of operating statistics for September 1-30, 2020.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery  
YARTS Program Manager

**RIDERSHIP**

From 9/1/2020 to 9/30/2020

A total of 2,008 passengers were carried on the HWY 140 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

**Ridership - All**

| Date         | NPS Employees | Paid Fare | Child Free | Amtrak Paid | Total   |
|--------------|---------------|-----------|------------|-------------|---------|
| 9/1/2020     | 6             | 62        | 7          | 0           | 75      |
| 9/2/2020     | 2             | 60        | 0          | 0           | 62      |
| 9/3/2020     | 4             | 64        | 8          | 0           | 76      |
| 9/4/2020     | 0             | 141       | 2          | 0           | 143     |
| 9/5/2020     | 0             | 331       | 5          | 0           | 336     |
| 9/6/2020     | 0             | 364       | 8          | 0           | 372     |
| 9/7/2020     | 0             | 165       | 1          | 0           | 166     |
| 9/8/2020     | 2             | 86        | 0          | 0           | 88      |
| 9/9/2020     | 3             | 62        | 0          | 0           | 65      |
| 9/10/2020    | 4             | 24        | 1          | 0           | 29      |
| 9/11/2020    | 2             | 51        | 0          | 0           | 53      |
| 9/12/2020    | 0             | 34        | 0          | 0           | 34      |
| 9/13/2020    | 0             | 30        | 2          | 0           | 32      |
| 9/14/2020    | 5             | 25        | 0          | 0           | 30      |
| 9/15/2020    | 5             | 13        | 0          | 0           | 18      |
| 9/16/2020    | 2             | 27        | 0          | 0           | 29      |
| 9/17/2020    | 5             | 24        | 0          | 0           | 29      |
| 9/18/2020    | 1             | 14        | 0          | 0           | 15      |
| 9/19/2020    | 0             | 8         | 0          | 0           | 8       |
| 9/20/2020    | 0             | 3         | 0          | 0           | 3       |
| 9/21/2020    | 1             | 12        | 0          | 0           | 13      |
| 9/22/2020    | 3             | 14        | 0          | 0           | 17      |
| 9/23/2020    | 0             | 11        | 0          | 0           | 11      |
| 9/24/2020    | 0             | 9         | 0          | 0           | 9       |
| 9/25/2020    | 0             | 55        | 2          | 0           | 57      |
| 9/26/2020    | 0             | 69        | 3          | 0           | 72      |
| 9/27/2020    | 1             | 58        | 9          | 0           | 68      |
| 9/28/2020    | 5             | 28        | 0          | 0           | 33      |
| 9/29/2020    | 1             | 30        | 2          | 0           | 33      |
| 9/30/2020    | 4             | 28        | 0          | 0           | 32      |
| <b>Total</b> | 56            | 1,902     | 50         | 0           | 2,008   |
|              | 2.79%         | 94.72%    | 2.49%      | 0.00%       | 100.00% |

**RIDERSHIP**

From 9/1/2020 to 9/30/2020

**Ridership - Excluding Amtrak**

| Date         | NPS Employees | Paid Fare | Child Free | Total   |
|--------------|---------------|-----------|------------|---------|
| 9/1/2020     | 6             | 62        | 7          | 75      |
| 9/2/2020     | 2             | 60        | 0          | 62      |
| 9/3/2020     | 4             | 64        | 8          | 76      |
| 9/4/2020     | 0             | 141       | 2          | 143     |
| 9/5/2020     | 0             | 331       | 5          | 336     |
| 9/6/2020     | 0             | 364       | 8          | 372     |
| 9/7/2020     | 0             | 165       | 1          | 166     |
| 9/8/2020     | 2             | 86        | 0          | 88      |
| 9/9/2020     | 3             | 62        | 0          | 65      |
| 9/10/2020    | 4             | 24        | 1          | 29      |
| 9/11/2020    | 2             | 51        | 0          | 53      |
| 9/12/2020    | 0             | 34        | 0          | 34      |
| 9/13/2020    | 0             | 30        | 2          | 32      |
| 9/14/2020    | 5             | 25        | 0          | 30      |
| 9/15/2020    | 5             | 13        | 0          | 18      |
| 9/16/2020    | 2             | 27        | 0          | 29      |
| 9/17/2020    | 5             | 24        | 0          | 29      |
| 9/18/2020    | 1             | 14        | 0          | 15      |
| 9/19/2020    | 0             | 8         | 0          | 8       |
| 9/20/2020    | 0             | 3         | 0          | 3       |
| 9/21/2020    | 1             | 12        | 0          | 13      |
| 9/22/2020    | 3             | 14        | 0          | 17      |
| 9/23/2020    | 0             | 11        | 0          | 11      |
| 9/24/2020    | 0             | 9         | 0          | 9       |
| 9/25/2020    | 0             | 55        | 2          | 57      |
| 9/26/2020    | 0             | 69        | 3          | 72      |
| 9/27/2020    | 1             | 58        | 9          | 68      |
| 9/28/2020    | 5             | 28        | 0          | 33      |
| 9/29/2020    | 1             | 30        | 2          | 33      |
| 9/30/2020    | 4             | 28        | 0          | 32      |
| <b>Total</b> | 56            | 1,902     | 50         | 2,008   |
|              | 2.79%         | 94.72%    | 2.49%      | 100.00% |

## Ridership by Pick-up Location

| Pick-up Location  | Riders      | Percentage     |
|-------------------|-------------|----------------|
| Airport           | 4           | 0.20%          |
| Amtrak            | 104         | 5.18%          |
| AutoCamp          | 72          | 3.59%          |
| Barium Mine Rd    | 6           | 0.30%          |
| Bug Hostel        | 145         | 7.22%          |
| Catheys Valley    | 10          | 0.50%          |
| Cedar Lodge       | 100         | 4.98%          |
| Curry Village     | 214         | 10.66%         |
| El Portal PO      | 38          | 1.89%          |
| Mariposa Park &   | 146         | 7.27%          |
| MidPines PK & Ri  | 24          | 1.20%          |
| MP Fairgrounds    | 4           | 0.20%          |
| MPMidtown         | 78          | 3.88%          |
| MPPO              | 9           | 0.45%          |
| NPS Maintenance   | 25          | 1.25%          |
| Roadside Rest     | 121         | 6.03%          |
| Transpo           | 103         | 5.13%          |
| Yosemite Valley L | 117         | 5.83%          |
| YosVCenter        | 460         | 22.91%         |
| YV Lodge          | 228         | 11.35%         |
| <b>Totals</b>     | <b>2008</b> | <b>100.00%</b> |

**LOAD FACTOR ANALYSIS : 9/1/2020 - 9/30/2020**

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 9/1/2020 through 9/30/2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

**WITH AMTRAK**

Daily - All Runs

| Runs          | Max Load Capacity | Ridership | Load Factor |  |
|---------------|-------------------|-----------|-------------|--|
| 140-01        | 690               | 45        | 6.52%       | Inbound 5:00 AM Merced to Yosemite               |
| 140-02        | 1,082             | 9         | 0.83%       | Outbound 5:54 AM Midpines to Merced              |
| 140-03        | 1,143             | 88        | 7.70%       | Inbound 5:30 AM Merced to Yosemite               |
| 140-3EYV Air  | 343               | 5         | 1.46%       | Inbound 5:30 AM Merced to El Portal -Yos Air-Fir |
| 140-04        | 942               | 133       | 14.12%      | Outbound 8:15 AM Yosemite to Merced              |
| 140-4EYV Air  | 343               | 15        | 4.37%       | Outbound 8:53 AM El Portal to Merced -Yos Air-F  |
| 140-05        | 1,043             | 116       | 11.12%      | Inbound 6:00 AM Merced to Yosemite               |
| 140-06        | 1,143             | 213       | 18.64%      | Outbound 2:30 PM Yosemite to Merced              |
| 140-07        | 1,035             | 139       | 13.43%      | Inbound 6:45 AM Merced to Yosemite               |
| 140-7EYV Air  | 343               | 5         | 1.46%       | Inbound 6:45 AM Merced to El Portal-Yos Air-Fir  |
| 140-08        | 1,041             | 155       | 14.89%      | Outbound 3:15 PM Yosemite to Merced              |
| 140-09        | 743               | 118       | 15.88%      | Inbound 8:45 AM Mariposa to Yosemite             |
| 140-10        | 1,035             | 147       | 14.20%      | Outbound 4:15 PM Yosemite to Merced              |
| 140-10EYV Air | 294               | 10        | 3.40%       | Outbound 4:53 PM El Portal to Merced-Yos Air-Fi  |
| 140-11        | 1,139             | 149       | 13.08%      | Inbound 8:45 AM Merced to Yosemite               |
| 140-12        | 1,139             | 65        | 5.71%       | Outbound 4:35 PM Yosemite to Merced              |
| 140-13        | 939               | 176       | 18.74%      | Inbound 10:30 Am Merced to Yosemite              |
| 140-13EYV Air | 294               | 6         | 2.04%       | Inbound 10:30 AM Merced to El Portal-Yos Air-Fi  |
| 140-14        | 743               | 92        | 12.38%      | Outbound 5:15 PM Yosemite to Merced              |
| 140-15        | 1,039             | 115       | 11.07%      | Inbound 5:45 PM Merced to Yosemite               |
| 140-15EYV Air | 343               | 17        | 4.96%       | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire |
| 140-16        | 890               | 88        | 9.89%       | Outbound 6:00 PM Yosemite to Merced              |
| 140-16EYV Air | 343               | 10        | 2.92%       | Outbound 6:38 PM El Portal to Merced-Yos Air-Fi  |

| Runs   | Max Load Capacity | Ridership | Load Factor |
|--------|-------------------|-----------|-------------|
| 140-18 | 988               | 92        | 9.31%       |
| Total  | 19,077            | 2,008     | 10.53%      |

Outbound 8:36 PM Yosemite to Merced

## Weekdays

| Runs         | Max Load Capacity | Ridership    | Load Factor  |  |
|--------------|-------------------|--------------|--------------|--|
| 140-01       | 690               | 45           | 6.52%        | Inbound 5:00 AM Merced to Yosemite                     |
| 140-02       | 1,082             | 9            | 0.83%        | Outbound 5:54 AM Midpines to Merced                    |
| 140-03       | 847               | 14           | 1.65%        | Inbound 5:30 AM Merced to Yosemite                     |
| 0-3EYV A     | 245               | 4            | 1.63%        | Inbound 5:30 AM Merced to El Portal -Yos Air-Fire Clos |
| 140-04       | 690               | 110          | 15.94%       | Outbound 8:15 AM Yosemite to Merced                    |
| 0-4EYV A     | 245               | 13           | 5.31%        | Outbound 8:53 AM El Portal to Merced -Yos Air-Fire Clo |
| 140-05       | 792               | 49           | 6.19%        | Inbound 6:00 AM Merced to Yosemite                     |
| 140-06       | 847               | 110          | 12.99%       | Outbound 2:30 PM Yosemite to Merced                    |
| 140-07       | 739               | 61           | 8.25%        | Inbound 6:45 AM Merced to Yosemite                     |
| 0-7EYV A     | 245               | 5            | 2.04%        | Inbound 6:45 AM Merced to El Portal-Yos Air-Fire Closu |
| 140-08       | 790               | 76           | 9.62%        | Outbound 3:15 PM Yosemite to Merced                    |
| 140-09       | 596               | 54           | 9.06%        | Inbound 8:45 AM Mariposa to Yosemite                   |
| 140-10       | 739               | 74           | 10.01%       | Outbound 4:15 PM Yosemite to Merced                    |
| 0-10EYVA     | 196               | 7            | 3.57%        | Outbound 4:53 PM El Portal to Merced-Yos Air-Fire-Park |
| 140-11       | 841               | 67           | 7.97%        | Inbound 8:45 AM Merced to Yosemite                     |
| 140-12       | 841               | 32           | 3.80%        | Outbound 4:35 PM Yosemite to Merced                    |
| 140-13       | 641               | 101          | 15.76%       | Inbound 10:30 Am Merced to Yosemite                    |
| 0-13EYV      | 196               | 5            | 2.55%        | Inbound 10:30 AM Merced to El Portal-Yos Air-Fire-Park |
| 140-14       | 596               | 35           | 5.87%        | Outbound 5:15 PM Yosemite to Merced                    |
| 140-15       | 745               | 91           | 12.21%       | Inbound 5:45 PM Merced to Yosemite                     |
| 0-15EYVA     | 245               | 14           | 5.71%        | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire-Park  |
| 140-16       | 592               | 59           | 9.97%        | Outbound 6:00 PM Yosemite to Merced                    |
| 0-16EYVA     | 245               | 9            | 3.67%        | Outbound 6:38 PM El Portal to Merced-Yos Air-Fire-Park |
| 140-18       | 743               | 39           | 5.25%        | Outbound 8:36 PM Yosemite to Merced                    |
| <b>Total</b> | <b>14,428</b>     | <b>1,083</b> | <b>7.51%</b> |  |

## Weekends/Holidays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |  |
|--------------|-------------------|------------|---------------|--|
| 140-03       | 296               | 74         | 25.00%        | Inbound 5:30 AM Merced to Yosemite                             |
| 40-3EYV Air  | 98                | 1          | 1.02%         | Inbound 5:30 AM Merced to El Portal -Yos Air-Fire Closure      |
| 140-04       | 252               | 23         | 9.13%         | Outbound 8:15 AM Yosemite to Merced                            |
| 40-4EYV Air  | 98                | 2          | 2.04%         | Outbound 8:53 AM El Portal to Merced -Yos Air-Fire Closure     |
| 140-05       | 251               | 67         | 26.69%        | Inbound 6:00 AM Merced to Yosemite                             |
| 140-06       | 296               | 103        | 34.80%        | Outbound 2:30 PM Yosemite to Merced                            |
| 140-07       | 296               | 78         | 26.35%        | Inbound 6:45 AM Merced to Yosemite                             |
| 140-08       | 251               | 79         | 31.47%        | Outbound 3:15 PM Yosemite to Merced                            |
| 140-09       | 147               | 64         | 43.54%        | Inbound 8:45 AM Mariposa to Yosemite                           |
| 140-10       | 296               | 73         | 24.66%        | Outbound 4:15 PM Yosemite to Merced                            |
| 40-10EYVAir  | 98                | 3          | 3.06%         | Outbound 4:53 PM El Portal to Merced-Yos Air-Fire-Park Closure |
| 140-11       | 298               | 82         | 27.52%        | Inbound 8:45 AM Merced to Yosemite                             |
| 140-12       | 298               | 33         | 11.07%        | Outbound 4:35 PM Yosemite to Merced                            |
| 140-13       | 298               | 75         | 25.17%        | Inbound 10:30 Am Merced to Yosemite                            |
| 40-13EYV Air | 98                | 1          | 1.02%         | Inbound 10:30 AM Merced to El Portal-Yos Air-Fire-Park Closure |
| 140-14       | 147               | 57         | 38.78%        | Outbound 5:15 PM Yosemite to Merced                            |
| 140-15       | 294               | 24         | 8.16%         | Inbound 5:45 PM Merced to Yosemite                             |
| 40-15EYVAir  | 98                | 3          | 3.06%         | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire-Park Closure  |
| 140-16       | 298               | 29         | 9.73%         | Outbound 6:00 PM Yosemite to Merced                            |
| 40-16EYVAir  | 98                | 1          | 1.02%         | Outbound 6:38 PM El Portal to Merced-Yos Air-Fire-Park Closure |
| 140-18       | 245               | 53         | 21.63%        | Outbound 8:36 PM Yosemite to Merced                            |
| <b>Total</b> | <b>4,551</b>      | <b>925</b> | <b>20.33%</b> |  |



## WITHOUT AMTRAK

### Daily - All Routes

| Runs         | Max Load Capacity | Ridership    | Load Factor   |  |
|--------------|-------------------|--------------|---------------|--|
| 140-01       | 690               | 45           | 6.52%         | Inbound 5:00 AM Merced to Yosemite                                 |
| 140-02       | 1,082             | 9            | 0.83%         | Outbound 5:54 AM Midpines to Merced                                |
| 140-03       | 1,143             | 88           | 7.70%         | Inbound 5:30 AM Merced to Yosemite                                 |
| 40-3EYV A    | 343               | 5            | 1.46%         | Inbound 5:30 AM Merced to El Portal -Yos Air-Fir<br>e Closure      |
| 140-04       | 942               | 133          | 14.12%        | Outbound 8:15 AM Yosemite to Merced                                |
| 40-4EYV A    | 343               | 15           | 4.37%         | Outbound 8:53 AM El Portal to Merced -Yos Air-Fir<br>e Closure     |
| 140-05       | 1,043             | 116          | 11.12%        | Inbound 6:00 AM Merced to Yosemite                                 |
| 140-06       | 1,143             | 213          | 18.64%        | Outbound 2:30 PM Yosemite to Merced                                |
| 140-07       | 1,035             | 139          | 13.43%        | Inbound 6:45 AM Merced to Yosemite                                 |
| 40-7EYV A    | 343               | 5            | 1.46%         | Inbound 6:45 AM Merced to El Portal-Yos Air-Fire<br>e Closure      |
| 140-08       | 1,041             | 155          | 14.89%        | Outbound 3:15 PM Yosemite to Merced                                |
| 140-09       | 743               | 118          | 15.88%        | Inbound 8:45 AM Mariposa to Yosemite                               |
| 140-10       | 1,035             | 147          | 14.20%        | Outbound 4:15 PM Yosemite to Merced                                |
| 40-10EYVA    | 294               | 10           | 3.40%         | Outbound 4:53 PM El Portal to Merced-Yos Air-Fir<br>e Park Closure |
| 140-11       | 1,139             | 149          | 13.08%        | Inbound 8:45 AM Merced to Yosemite                                 |
| 140-12       | 1,139             | 65           | 5.71%         | Outbound 4:35 PM Yosemite to Merced                                |
| 140-13       | 939               | 176          | 18.74%        | Inbound 10:30 Am Merced to Yosemite                                |
| 40-13EYV A   | 294               | 6            | 2.04%         | Inbound 10:30 AM Merced to El Portal-Yos Air-Fir<br>e Park Closure |
| 140-14       | 743               | 92           | 12.38%        | Outbound 5:15 PM Yosemite to Merced                                |
| 140-15       | 1,039             | 115          | 11.07%        | Inbound 5:45 PM Merced to Yosemite                                 |
| 40-15EYVA    | 343               | 17           | 4.96%         | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire<br>e Park Closure |
| 140-16       | 890               | 88           | 9.89%         | Outbound 6:00 PM Yosemite to Merced                                |
| 40-16EYVA    | 343               | 10           | 2.92%         | Outbound 6:38 PM El Portal to Merced-Yos Air-Fir<br>e Park Closure |
| 140-18       | 988               | 92           | 9.31%         | Outbound 8:36 PM Yosemite to Merced                                |
| <b>Total</b> | <b>19,077</b>     | <b>2,008</b> | <b>10.53%</b> |  |

## Weekdays

| Runs         | Max Load Capacity | Ridership    | Load Factor  |  |
|--------------|-------------------|--------------|--------------|--|
| 140-01       | 690               | 45           | 6.52%        | Inbound 5:00 AM Merced to Yosemite                             |
| 140-02       | 1,082             | 9            | 0.83%        | Outbound 5:54 AM Midpines to Merced                            |
| 140-03       | 847               | 14           | 1.65%        | Inbound 5:30 AM Merced to Yosemite                             |
| 0-3EYV       | 245               | 4            | 1.63%        | Inbound 5:30 AM Merced to El Portal -Yos Air-Fire Closure      |
| 140-04       | 690               | 110          | 15.94%       | Outbound 8:15 AM Yosemite to Merced                            |
| 0-4EYV       | 245               | 13           | 5.31%        | Outbound 8:53 AM El Portal to Merced -Yos Air-Fire Closure     |
| 140-05       | 792               | 49           | 6.19%        | Inbound 6:00 AM Merced to Yosemite                             |
| 140-06       | 847               | 110          | 12.99%       | Outbound 2:30 PM Yosemite to Merced                            |
| 140-07       | 739               | 61           | 8.25%        | Inbound 6:45 AM Merced to Yosemite                             |
| 0-7EYV       | 245               | 5            | 2.04%        | Inbound 6:45 AM Merced to El Portal-Yos Air-Fire Closure       |
| 140-08       | 790               | 76           | 9.62%        | Outbound 3:15 PM Yosemite to Merced                            |
| 140-09       | 596               | 54           | 9.06%        | Inbound 8:45 AM Mariposa to Yosemite                           |
| 140-10       | 739               | 74           | 10.01%       | Outbound 4:15 PM Yosemite to Merced                            |
| 0-10EYV      | 196               | 7            | 3.57%        | Outbound 4:53 PM El Portal to Merced-Yos Air-Fire-Park Closure |
| 140-11       | 841               | 67           | 7.97%        | Inbound 8:45 AM Merced to Yosemite                             |
| 140-12       | 841               | 32           | 3.80%        | Outbound 4:35 PM Yosemite to Merced                            |
| 140-13       | 641               | 101          | 15.76%       | Inbound 10:30 Am Merced to Yosemite                            |
| 0-13EYV      | 196               | 5            | 2.55%        | Inbound 10:30 AM Merced to El Portal-Yos Air-Fire-Park Closure |
| 140-14       | 596               | 35           | 5.87%        | Outbound 5:15 PM Yosemite to Merced                            |
| 140-15       | 745               | 91           | 12.21%       | Inbound 5:45 PM Merced to Yosemite                             |
| 0-15EYV      | 245               | 14           | 5.71%        | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire-Park Closure  |
| 140-16       | 592               | 59           | 9.97%        | Outbound 6:00 PM Yosemite to Merced                            |
| 0-16EYV      | 245               | 9            | 3.67%        | Outbound 6:38 PM El Portal to Merced-Yos Air-Fire-Park Closure |
| 140-18       | 743               | 39           | 5.25%        | Outbound 8:36 PM Yosemite to Merced                            |
| <b>Total</b> | <b>14,428</b>     | <b>1,083</b> | <b>7.51%</b> |  |

## Weekends/Holidays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |  |
|--------------|-------------------|------------|---------------|--|
| 140-03       | 296               | 74         | 25.00%        | Inbound 5:30 AM Merced to Yosemite                     |
| 0-3EYV /     | 98                | 1          | 1.02%         | Inbound 5:30 AM Merced to El Portal -Yos Air-Fire Clos |
| 140-04       | 252               | 23         | 9.13%         | Outbound 8:15 AM Yosemite to Merced                    |
| 0-4EYV /     | 98                | 2          | 2.04%         | Outbound 8:53 AM El Portal to Merced -Yos Air-Fire Clo |
| 140-05       | 251               | 67         | 26.69%        | Inbound 6:00 AM Merced to Yosemite                     |
| 140-06       | 296               | 103        | 34.80%        | Outbound 2:30 PM Yosemite to Merced                    |
| 140-07       | 296               | 78         | 26.35%        | Inbound 6:45 AM Merced to Yosemite                     |
| 140-08       | 251               | 79         | 31.47%        | Outbound 3:15 PM Yosemite to Merced                    |
| 140-09       | 147               | 64         | 43.54%        | Inbound 8:45 AM Mariposa to Yosemite                   |
| 140-10       | 296               | 73         | 24.66%        | Outbound 4:15 PM Yosemite to Merced                    |
| 0-10EYV /    | 98                | 3          | 3.06%         | Outbound 4:53 PM El Portal to Merced-Yos Air-Fire-Par  |
| 140-11       | 298               | 82         | 27.52%        | Inbound 8:45 AM Merced to Yosemite                     |
| 140-12       | 298               | 33         | 11.07%        | Outbound 4:35 PM Yosemite to Merced                    |
| 140-13       | 298               | 75         | 25.17%        | Inbound 10:30 Am Merced to Yosemite                    |
| 0-13EYV      | 98                | 1          | 1.02%         | Inbound 10:30 AM Merced to El Portal-Yos Air-Fire-Park |
| 140-14       | 147               | 57         | 38.78%        | Outbound 5:15 PM Yosemite to Merced                    |
| 140-15       | 294               | 24         | 8.16%         | Inbound 5:45 PM Merced to Yosemite                     |
| 0-15EYV /    | 98                | 3          | 3.06%         | Inbound 5:45 PM Merced to El Portal-Yos Air-Fire-Park  |
| 140-16       | 298               | 29         | 9.73%         | Outbound 6:00 PM Yosemite to Merced                    |
| 0-16EYV /    | 98                | 1          | 1.02%         | Outbound 6:38 PM El Portal to Merced-Yos Air-Fire-Par  |
| 140-18       | 245               | 53         | 21.63%        | Outbound 8:36 PM Yosemite to Merced                    |
| <b>Total</b> | <b>4,551</b>      | <b>925</b> | <b>20.33%</b> |  |

## PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 9/1/2020 through 9/30/2020.

### Daily - All Routes

| Run    | NPS Emp's | Child Free | Paid Fare | Amtrak | Total   |
|--------|-----------|------------|-----------|--------|---------|
| 140-01 | 22        | 1          | 22        | 0      | 45      |
| 140-02 | 0         | 0          | 9         | 0      | 9       |
| 140-03 | 0         | 4          | 84        | 0      | 88      |
| 140-04 | 0         | 0          | 133       | 0      | 133     |
| 140-05 | 2         | 3          | 111       | 0      | 116     |
| 140-06 | 0         | 8          | 205       | 0      | 213     |
| 140-07 | 0         | 5          | 134       | 0      | 139     |
| 140-08 | 23        | 2          | 130       | 0      | 155     |
| 140-09 | 0         | 3          | 115       | 0      | 118     |
| 140-10 | 4         | 1          | 142       | 0      | 147     |
| -10EYV | 1         | 0          | 9         | 0      | 10      |
| 140-11 | 0         | 8          | 141       | 0      | 149     |
| 140-12 | 0         | 0          | 65        | 0      | 65      |
| 140-13 | 0         | 3          | 173       | 0      | 176     |
| -13EYV | 0         | 0          | 6         | 0      | 6       |
| 140-14 | 0         | 1          | 91        | 0      | 92      |
| 140-15 | 0         | 1          | 114       | 0      | 115     |
| -15EYV | 0         | 0          | 17        | 0      | 17      |
| 140-16 | 0         | 4          | 84        | 0      | 88      |
| -16EYV | 1         | 0          | 9         | 0      | 10      |
| 140-18 | 0         | 6          | 86        | 0      | 92      |
| -3EYV  | 2         | 0          | 3         | 0      | 5       |
| -4EYV  | 1         | 0          | 14        | 0      | 15      |
| -7EYV  | 0         | 0          | 5         | 0      | 5       |
|        | 56        | 50         | 1,902     | 0      | 2,008   |
|        | 2.79%     | 2.49%      | 94.72%    | 0.00%  | 100.00% |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|---------------|--------------|
| 140-01     | 22               | 22               | 1                 | 0             | 45           |
| 140-02     | 0                | 9                | 0                 | 0             | 9            |
| 140-03     | 0                | 13               | 1                 | 0             | 14           |
| 140-04     | 0                | 110              | 0                 | 0             | 110          |
| 140-05     | 1                | 48               | 0                 | 0             | 49           |
| 140-06     | 0                | 108              | 2                 | 0             | 110          |
| 140-07     | 0                | 59               | 2                 | 0             | 61           |
| 140-08     | 23               | 53               | 0                 | 0             | 76           |
| 140-09     | 0                | 52               | 2                 | 0             | 54           |
| 140-10     | 4                | 69               | 1                 | 0             | 74           |
| -10EYV     | 1                | 6                | 0                 | 0             | 7            |
| 140-11     | 0                | 65               | 2                 | 0             | 67           |
| 140-12     | 0                | 32               | 0                 | 0             | 32           |
| 140-13     | 0                | 98               | 3                 | 0             | 101          |
| -13EYV     | 0                | 5                | 0                 | 0             | 5            |
| 140-14     | 0                | 34               | 1                 | 0             | 35           |
| 140-15     | 0                | 91               | 0                 | 0             | 91           |
| -15EYV     | 0                | 14               | 0                 | 0             | 14           |
| 140-16     | 0                | 57               | 2                 | 0             | 59           |
| -16EYV     | 1                | 8                | 0                 | 0             | 9            |
| 140-18     | 0                | 33               | 6                 | 0             | 39           |
| -3EYV      | 2                | 2                | 0                 | 0             | 4            |
| -4EYV      | 1                | 12               | 0                 | 0             | 13           |
| -7EYV      | 0                | 5                | 0                 | 0             | 5            |
|            | 55               | 1,005            | 23                | 0             | 1,083        |
|            | 5.08%            | 92.80%           | 2.12%             | 0.00%         | 100.00%      |

**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------|------------------|-------------------|---------------|--------------|
| 140-03     | 0          | 71               | 3                 | 0             | 74           |
| 140-04     | 0          | 23               | 0                 | 0             | 23           |
| 140-05     | 1          | 63               | 3                 | 0             | 67           |
| 140-06     | 0          | 97               | 6                 | 0             | 103          |
| 140-07     | 0          | 75               | 3                 | 0             | 78           |
| 140-08     | 0          | 77               | 2                 | 0             | 79           |
| 140-09     | 0          | 63               | 1                 | 0             | 64           |
| 140-10     | 0          | 73               | 0                 | 0             | 73           |
| -10EYV     | 0          | 3                | 0                 | 0             | 3            |
| 140-11     | 0          | 76               | 6                 | 0             | 82           |
| 140-12     | 0          | 33               | 0                 | 0             | 33           |
| 140-13     | 0          | 75               | 0                 | 0             | 75           |
| -13EYV     | 0          | 1                | 0                 | 0             | 1            |
| 140-14     | 0          | 57               | 0                 | 0             | 57           |
| 140-15     | 0          | 23               | 1                 | 0             | 24           |
| -15EYV     | 0          | 3                | 0                 | 0             | 3            |
| 140-16     | 0          | 27               | 2                 | 0             | 29           |
| -16EYV     | 0          | 1                | 0                 | 0             | 1            |
| 140-18     | 0          | 53               | 0                 | 0             | 53           |
| -3EYV      | 0          | 1                | 0                 | 0             | 1            |
| -4EYV      | 0          | 2                | 0                 | 0             | 2            |
|            | 1          | 897              | 27                | 0             | 925          |
|            | 0.11%      | 96.97%           | 2.92%             | 0.00%         | 100.00%      |

## PASSENGER FARES BY TYPE EXCLUDING AMTRAK

### Daily - All Routes

| Run    | NPS Emp's | Paid Fare | Child Free | Total   |
|--------|-----------|-----------|------------|---------|
| 140-01 | 22        | 22        | 1          | 45      |
| 140-02 | 0         | 9         | 0          | 9       |
| 140-03 | 0         | 84        | 4          | 88      |
| 140-04 | 0         | 133       | 0          | 133     |
| 140-05 | 2         | 111       | 3          | 116     |
| 140-06 | 0         | 205       | 8          | 213     |
| 140-07 | 0         | 134       | 5          | 139     |
| 140-08 | 23        | 130       | 2          | 155     |
| 140-09 | 0         | 115       | 3          | 118     |
| 140-10 | 4         | 142       | 1          | 147     |
| -10EYV | 1         | 9         | 0          | 10      |
| 140-11 | 0         | 141       | 8          | 149     |
| 140-12 | 0         | 65        | 0          | 65      |
| 140-13 | 0         | 173       | 3          | 176     |
| -13EYV | 0         | 6         | 0          | 6       |
| 140-14 | 0         | 91        | 1          | 92      |
| 140-15 | 0         | 114       | 1          | 115     |
| -15EYV | 0         | 17        | 0          | 17      |
| 140-16 | 0         | 84        | 4          | 88      |
| -16EYV | 1         | 9         | 0          | 10      |
| 140-18 | 0         | 86        | 6          | 92      |
| -18EYV | 2         | 3         | 0          | 5       |
| -19EYV | 1         | 14        | 0          | 15      |
| -20EYV | 0         | 5         | 0          | 5       |
|        | 56        | 1,902     | 50         | 2,008   |
|        | 2.79%     | 94.72%    | 2.49%      | 100.00% |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|--------------|
| 140-01     | 22               | 22               | 1                 | 45           |
| 140-02     | 0                | 9                | 0                 | 9            |
| 140-03     | 0                | 13               | 1                 | 14           |
| 140-04     | 0                | 110              | 0                 | 110          |
| 140-05     | 1                | 48               | 0                 | 49           |
| 140-06     | 0                | 108              | 2                 | 110          |
| 140-07     | 0                | 59               | 2                 | 61           |
| 140-08     | 23               | 53               | 0                 | 76           |
| 140-09     | 0                | 52               | 2                 | 54           |
| 140-10     | 4                | 69               | 1                 | 74           |
| 140-10EYV  | 1                | 6                | 0                 | 7            |
| 140-11     | 0                | 65               | 2                 | 67           |
| 140-12     | 0                | 32               | 0                 | 32           |
| 140-13     | 0                | 98               | 3                 | 101          |
| 140-13EYV  | 0                | 5                | 0                 | 5            |
| 140-14     | 0                | 34               | 1                 | 35           |
| 140-15     | 0                | 91               | 0                 | 91           |
| 140-15EYV  | 0                | 14               | 0                 | 14           |
| 140-16     | 0                | 57               | 2                 | 59           |
| 140-16EYV  | 1                | 8                | 0                 | 9            |
| 140-18     | 0                | 33               | 6                 | 39           |
| 140-3EYV   | 2                | 2                | 0                 | 4            |
| 140-4EYV   | 1                | 12               | 0                 | 13           |
| 140-7EYV   | 0                | 5                | 0                 | 5            |
|            | 55               | 1,005            | 23                | 1,083        |
|            | 5.08%            | 92.80%           | 2.12%             | 100.00%      |



**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Adult</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------|--------------|-------------------|--------------|
| 140-03     | 0          | 71           | 3                 | 74           |
| 140-04     | 0          | 23           | 0                 | 23           |
| 140-05     | 1          | 63           | 3                 | 67           |
| 140-06     | 0          | 97           | 6                 | 103          |
| 140-07     | 0          | 75           | 3                 | 78           |
| 140-08     | 0          | 77           | 2                 | 79           |
| 140-09     | 0          | 63           | 1                 | 64           |
| 140-10     | 0          | 73           | 0                 | 73           |
| -10EYV     | 0          | 3            | 0                 | 3            |
| 140-11     | 0          | 76           | 6                 | 82           |
| 140-12     | 0          | 33           | 0                 | 33           |
| 140-13     | 0          | 75           | 0                 | 75           |
| -13EYV     | 0          | 1            | 0                 | 1            |
| 140-14     | 0          | 57           | 0                 | 57           |
| 140-15     | 0          | 23           | 1                 | 24           |
| -15EYV     | 0          | 3            | 0                 | 3            |
| 140-16     | 0          | 27           | 2                 | 29           |
| -16EYV     | 0          | 1            | 0                 | 1            |
| 140-18     | 0          | 53           | 0                 | 53           |
| -3EYV      | 0          | 1            | 0                 | 1            |
| -4EYV      | 0          | 2            | 0                 | 2            |
|            | 1          | 897          | 27                | 925          |
|            | 0.11%      | 96.97%       | 2.92%             | 100.00%      |

## OPERATING STATISTICS

### REVENUE MILES 9/1/2020 - 9/30/2020

From 9/1/2020 through 9/30/2020 VIA HWY 140 operated a total of 35,203 revenue service miles.

| Type of Day     | Starting Point | Runs    | Trips | Mileage | Total Mileage |
|-----------------|----------------|---------|-------|---------|---------------|
| <b>Weekdays</b> |                |         |       |         |               |
|                 | El Portal      | D-10EYV | 4     | 67      | 268           |
|                 | El Portal      | D-16EYV | 5     | 67      | 335           |
|                 | El Portal      | D-4EYV  | 5     | 67      | 335           |
|                 | Merced         | 140-01  | 17    | 87      | 1,479         |
|                 | Merced         | 140-03  | 17    | 87      | 1,479         |
|                 | Merced         | 140-05  | 17    | 87      | 1,479         |
|                 | Merced         | 140-07  | 17    | 87      | 1,479         |
|                 | Merced         | 140-09  | 17    | 55      | 935           |
|                 | Merced         | 140-11  | 17    | 87      | 1,479         |
|                 | Merced         | 140-13  | 18    | 87      | 1,566         |
|                 | Merced         | D-13EYV | 4     | 67      | 268           |
|                 | Merced         | 140-15  | 17    | 87      | 1,479         |
|                 | Merced         | D-15EYV | 5     | 67      | 335           |
|                 | Merced         | D-3EYV  | 5     | 67      | 335           |
|                 | Merced         | D-7EYV  | 5     | 67      | 335           |
|                 | Yosemite       | 140-02  | 22    | 51      | 1,122         |

| Type of Day          | Starting Point | Runs   | Trips | Mileage | Total Mileage |
|----------------------|----------------|--------|-------|---------|---------------|
|                      | Yosemite       | 140-04 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-06 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-08 | 18    | 87      | 1,566         |
|                      | Yosemite       | 140-10 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-12 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-14 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-16 | 17    | 87      | 1,479         |
|                      | Yosemite       | 140-18 | 17    | 87      | 1,479         |
| <b>Total Mileage</b> |                |        |       |         | <b>26,627</b> |

---

| Type of Day     | Starting Point | Runs    | Trips | Mileage | Total Mileage |
|-----------------|----------------|---------|-------|---------|---------------|
| <b>Weekends</b> |                |         |       |         |               |
|                 | El Portal      | 0-10EYV | 2     | 67      | 134           |
|                 | El Portal      | 0-16EYV | 2     | 67      | 134           |
|                 | El Portal      | 0-4EYV  | 2     | 67      | 134           |
|                 | Merced         | 140-03  | 6     | 87      | 522           |
|                 | Merced         | 140-05  | 6     | 87      | 522           |
|                 | Merced         | 140-07  | 6     | 87      | 522           |
|                 | Merced         | 140-09  | 6     | 55      | 330           |
|                 | Merced         | 140-11  | 6     | 87      | 522           |
|                 | Merced         | 140-13  | 6     | 87      | 522           |
|                 | Merced         | 0-13EYV | 2     | 67      | 134           |
|                 | Merced         | 140-15  | 6     | 87      | 522           |
|                 | Merced         | 0-15EYV | 2     | 67      | 134           |
|                 | Merced         | 0-3EYV  | 2     | 67      | 134           |
|                 | Merced         | 0-7EYV  | 2     | 67      | 134           |
|                 | Yosemite       | 140-04  | 6     | 87      | 522           |
|                 | Yosemite       | 140-06  | 6     | 87      | 522           |
|                 | Yosemite       | 140-08  | 6     | 87      | 522           |
|                 | Yosemite       | 140-10  | 6     | 87      | 522           |
|                 | Yosemite       | 140-12  | 6     | 87      | 522           |

| Type of Day          | Starting Point | Runs   | Trips | Mileage | Total Mileage |
|----------------------|----------------|--------|-------|---------|---------------|
|                      | Yosemite       | 140-14 | 6     | 87      | 522           |
|                      | Yosemite       | 140-16 | 6     | 87      | 522           |
|                      | Yosemite       | 140-18 | 6     | 87      | 522           |
| <b>Total Mileage</b> |                |        |       |         | <b>8,576</b>  |
| <b>Grand Total</b>   |                |        |       |         | <b>35,203</b> |
| <b>YARTS Total</b>   |                |        |       |         | <b>35,203</b> |

---

## REVENUE HOURS

From 9/1/2020 through 9/30/2020 VIA HWY 140 provided a total of 1,186.40 vehicle service hours.

| Type of Day     | Starting Point | Runs    | Trips | Actual Hours | Total Hours |
|-----------------|----------------|---------|-------|--------------|-------------|
| <b>Weekdays</b> |                |         |       |              |             |
|                 | El Portal      | D-10EYV | 4     | 2.20         | 8.80        |
|                 | El Portal      | D-16EYV | 5     | 2.20         | 11.00       |
|                 | El Portal      | D-4EYV  | 5     | 2.20         | 11.00       |
|                 | Merced         | 140-01  | 17    | 2.50         | 42.50       |
|                 | Merced         | 140-03  | 17    | 2.50         | 42.50       |
|                 | Merced         | 140-05  | 17    | 3.00         | 51.00       |
|                 | Merced         | 140-07  | 17    | 3.20         | 54.40       |
|                 | Merced         | 140-09  | 17    | 2.00         | 34.00       |
|                 | Merced         | 140-11  | 17    | 3.20         | 54.40       |
|                 | Merced         | 140-13  | 18    | 3.20         | 57.60       |
|                 | Merced         | D-13EYV | 4     | 2.60         | 10.40       |
|                 | Merced         | 140-15  | 17    | 3.00         | 51.00       |
|                 | Merced         | D-15EYV | 5     | 2.20         | 11.00       |
|                 | Merced         | D-3EYV  | 5     | 1.90         | 9.50        |
|                 | Merced         | D-7EYV  | 5     | 2.60         | 13.00       |
|                 | Yosemite       | 140-02  | 22    | 1.50         | 33.00       |
|                 | Yosemite       | 140-04  | 17    | 3.00         | 51.00       |

| Type of Day        | Starting Point | Runs   | Trips | Actual Hours | Total Hours   |
|--------------------|----------------|--------|-------|--------------|---------------|
|                    | Yosemite       | 140-06 | 17    | 3.00         | 51.00         |
|                    | Yosemite       | 140-08 | 18    | 3.00         | 54.00         |
|                    | Yosemite       | 140-10 | 17    | 3.00         | 51.00         |
|                    | Yosemite       | 140-12 | 17    | 3.00         | 51.00         |
|                    | Yosemite       | 140-14 | 17    | 2.50         | 42.50         |
|                    | Yosemite       | 140-16 | 17    | 3.00         | 51.00         |
|                    | Yosemite       | 140-18 | 17    | 2.80         | 47.60         |
| <b>Total Hours</b> |                |        |       |              | <b>894.20</b> |

---

| Type of Day     | Starting Point | Runs    | Trips | Actual Hours | Total Hours |
|-----------------|----------------|---------|-------|--------------|-------------|
| <b>Weekends</b> |                |         |       |              |             |
|                 | El Portal      | 0-10EYV | 2     | 2.20         | 4.40        |
|                 | El Portal      | 0-16EYV | 2     | 2.20         | 4.40        |
|                 | El Portal      | 0-4EYV  | 2     | 2.20         | 4.40        |
|                 | Merced         | 140-03  | 6     | 2.50         | 15.00       |
|                 | Merced         | 140-05  | 6     | 3.00         | 18.00       |
|                 | Merced         | 140-07  | 6     | 3.20         | 19.20       |
|                 | Merced         | 140-09  | 6     | 2.00         | 12.00       |
|                 | Merced         | 140-11  | 6     | 3.20         | 19.20       |
|                 | Merced         | 140-13  | 6     | 3.20         | 19.20       |
|                 | Merced         | 0-13EYV | 2     | 2.60         | 5.20        |
|                 | Merced         | 140-15  | 6     | 3.00         | 18.00       |
|                 | Merced         | 0-15EYV | 2     | 2.20         | 4.40        |
|                 | Merced         | 0-3EYV  | 2     | 1.90         | 3.80        |
|                 | Merced         | 0-7EYV  | 2     | 2.60         | 5.20        |
|                 | Yosemite       | 140-04  | 6     | 3.00         | 18.00       |
|                 | Yosemite       | 140-06  | 6     | 3.00         | 18.00       |
|                 | Yosemite       | 140-08  | 6     | 3.00         | 18.00       |
|                 | Yosemite       | 140-10  | 6     | 3.00         | 18.00       |
|                 | Yosemite       | 140-12  | 6     | 3.00         | 18.00       |



| Type of Day        | Starting Point | Runs   | Trips | Actual Hours | Total Hours     |
|--------------------|----------------|--------|-------|--------------|-----------------|
|                    | Yosemite       | 140-14 | 6     | 2.50         | 15.00           |
|                    | Yosemite       | 140-16 | 6     | 3.00         | 18.00           |
|                    | Yosemite       | 140-18 | 6     | 2.80         | 16.80           |
| <b>Total Hours</b> |                |        |       |              | <b>292.20</b>   |
| <b>Grand Total</b> |                |        |       |              | <b>1,186.40</b> |
| <b>YARTS Total</b> |                |        |       |              | <b>1,186.40</b> |

## **ACCIDENTS/INCIDENTS**

There were zero (0) YARTS accidents/incidents during the month of September 1-30, 2020.

## **ROAD CALLS**

There were two (2) road calls during the month of September 1-30, 2020.

09/06/20      Run 41-6      Delayed 3 hours due to mechanical issue en route. Bus replaced.

09/10/20      Run 140-12      Delayed 45 minutes due to mechanical issue en route. Bus replaced.

## **SERVICE DELAYS**

There were five (5) notable service delays during the month of September 1-30, 2020. Total on time service for all corridors was 100.00% based on YARTS contract criteria.

### **Hwy 140**

09/03/20      Run 140-15      Delayed 30 minutes due to passenger conflict at Amtrak.

09/10/20      Run 140-12      Delayed 45 minutes due to mechanical issue en route.

### **MAMMOTH Hwy 120/395**

9/11/20      Run 395-4      Delayed 30 minutes due to mechanical issue en route at Mammoth Mountain Inn.

9/12/20      Run 395-4      Delayed 15 minutes due to Blue Jay Fire and being piloted through.

### **SONORA Hwy 120 West**

None

### **FRESNO Hwy 41**

09/06/20      Run 41-6      Delayed 3 hours due to mechanical issue in the park en route.

## **MISSED RUNS**

There were no missed runs during the month of September 1-30, 2020.

### **HWY 140**

None

### **MAMMOTH Hwy 120/395**

None

### **SONORA Hwy 120 West**

None

### **FRESNO Hwy 41**

None

## **EXTRA RUNS**

There were no extra runs during the month of September 1-30, 2020.

## MAINTENANCE

YARTS owned and VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are twenty (20) accessible YARTS and VIA buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

## YARTS Call Summary

The frequency of YARTS calls to the customer service line decreased again in September 2020, especially towards end of the month. This is a normal volume and only slightly higher than the 307 calls for September 2019. The VIA Contractor is responsible for answering these calls Monday – Friday, except holidays, from 8am to 5pm PST. Calls continue to average about 5-10 minutes each, as callers are seeking to understand YARTS in light of the current atmosphere. Most inquiries were concerning YARTS schedules, the reservation system, park entrance fees and “walk-on” information. A few inquiries were also received on the mask requirement, sanitization, and cancellations, among others. Eight messages were also left on the YARTS voice mail.

The summary of calls by type is as follows:

|  |            |
|--|------------|
| Hwy 140                                    | 116        |
| Hwy 395/Mammoth                            | 62         |
| Hwy 120/Sonora                             | 19         |
| Hwy 41/Fresno                              | 61         |
| Yosemite Park                              | 19         |
| Customer Complaints                        | 1          |
| Miscellaneous (Non-schedule general/other) | 44         |
| <b>Total</b>                               | <b>322</b> |

## CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were two (2) notable customer concerns that arose during the month of September 1-30, 2020 received by email or phone call. All operational issues are addressed and rectified so that they can be avoided in the future.

9-15-20            Run 6            Customers called who were waiting at the Yosemite Visitor Center and Curry Village saying the bus had not shown. One customer asked why he had not received an alert that the bus was running late.

The driver of this run had a mechanical issue prior to the run start, which was resolved. Follow up on GPS showed that the driver had left from Yosemite Valley Lodge on time and had not gone to Curry or the Visitor Center since the next bus would be so close behind. However, Operations had not directed this driver to bypass the first 2 stops. Passengers were contacted and instructed to take the next bus and were given complimentary rides. This behavior was totally unacceptable, and the manager followed up appropriately with the driver.

9-30-20            Run 15            Park Staff was contacted with information that a YARTS bus allegedly ran over and destroyed a portable sign around 9pm. The supervisor said that the bus was entering the park and described the lane configuration as two lanes merging, which means it would have been an inbound bus.

A review of GPS shows the bus was inside the park on Southside Dr at 8pm, so it had already gone through the gate before 9pm.

Screenshots of maps from GPS showing the bus location were forwarded to YARTS and Park Staff. The bus was a contractor owned bus without video access. Driver was queried about the incident and said he did not remember hitting anything that evening in bound into the park. Park Staff said the YARTS bus may have been confused with another bus that looked similar to YARTS buses. Contractor is willing to follow up appropriately if it is found that they are responsible for the sign damage.

## **KUDOS**

9-12-20 Run 395-4 “We had a great driver on Saturday who got us safely back to Tuolumne Meadows despite the road closure because of the fire and everything. Thank you for getting us home safely!”

09/27/20 Run Hwy 140-4 “I would like to recognize your driver. It is my first time going...on my own. I tend to have anxiety but this trip was very relaxing, it went smooth. I am grateful. Thank you.”

## **COVID-19 Update/Cleaning/Sanitization**

Extra cleaning and sanitization measures as well as added protocols for passengers and drivers continue to be implemented on all YARTS runs/buses. One row on both sides of each bus behind the driver is blocked off with seat bands to provide distance between the drivers and passengers, and passengers are encouraged to social distance when possible. Sanitizer is available on board for passengers at the entrance and in restrooms. Masks are required on board for both passengers and the driver for the duration of the trip, and signs are also posted on the entrance doors with this information. Notices remain posted on all YARTS buses with content on preventing the potential spread of the virus, to include tips for social distancing, proper hygiene and symptom awareness.

Disinfectant has been supplied on every bus, and drivers have been trained on proper bus cleaning techniques. Cleaning checklists are followed for consistency. Buses continue to be cleaned and sanitized daily after each run. Each bus is fogged regularly at the end of the normal full cleaning and sanitization process. New antimicrobial filters have been installed in all YARTS-owned and VIA-owned buses used for YARTS. These filters have antiseptic properties that kill 99.99% of bacteria to help maintain a healthy environment in the bus air circulation system. These measures contribute to the added health, protection, and safety of our passengers and drivers.

Masks, gloves, sanitizer and CDC information are made available to the contractor drivers and staff. Additionally, contractor offices, driver break areas and lobbies are fogged regularly as part of the building sanitization process at both the Merced and Fresno establishments. YARTS staff and contractor continue with efforts to comply with health protocols and safety updates in the interest of maximizing passenger and team care.

Overall, operators continue to remain safe and in good health. No reduction in service has occurred to date due to driver health issues. All routes on all corridors are being covered using the regular VIA-YARTS driver team. Drivers have been directed to stay home if they are experiencing symptoms or feeling sick, and to practice social distancing in the park during off duty time. Unannounced spot checks inside the park show drivers to be following directives, disinfecting buses between runs, and

promoting the safety and health standards. VIA is extremely grateful for a healthy work force that keeps up with YARTS service needs.

The contractor continues to submit reports and information to YARTS staff as needed to include ridership, service hours, and cleaning/sanitization costs.

### **YARTS Reservation System**

Reservations continue to be encouraged for potential YARTS riders. Many days were maxed out for reservations on the various corridors, therefore potential passengers were directed to attempt to board as walk-ons. Several cancellations were necessary due to the Big Creek Fire affecting Hwy 41 service, and park closures due to the air quality from fire activity.

The reservation system is still working smoothly for both sales and ticket redemption. However, the no-shows continue to be significant. In the month of September 2020 there were 187 driver-documented no-shows on all corridors, not including fire cancellations. This number is most likely lower than the actual occurrence and represents only the reported data. Per YARTS staff, increased ridership capacity greater than 30 passengers is not being considered at this time. The revenue from these no-show reservations belongs to YARTS, since cancellations may only be made 72 hours or more prior to the trip date, with the exceptions of emergencies or service shutdowns.

### **Weather/Construction/Traffic/Road Closure Delays**

There were several delays due to construction/road work on all corridors. Delays ranged from 5 to 30 minutes. There were also closures due to the Big Creek Fire and air quality issues in the park. See “Park Closures and Service Suspensions/Reductions”

**Hwy Route 120 Paving operations** - Caltrans was conducting one-way traffic control on eastbound and westbound State Route 120 between Groveland and Yosemite National Park for paving operations between 6:00 AM and 4:00 PM Monday through Friday. Work began April 13<sup>th</sup> and is set for completion in the fall of 2020. Delays of 15 to 30 minutes have been experienced on YARTS runs to date.

**Tioga Road Tree Work & Blue Jay Fire**-The Mather Forestry crew was removing hazardous trees along the Tioga Road between Red Fir Forest and the May Lake Road. Work took place from 7:30am to 4:00pm, Monday through Thursday. Some delays also occurred due to the Blue Jay Fire. There have been minimal delays to date for the Hwy 395/120 YARTS route.

**PG&E Construction at Cascades Substation**-Beginning in June, PG&E and their contractor began constructing a spill prevention wall around the electrical transformers at Cascades Substation about 3.25 miles from Arch Rock. Traffic control measures and periodic traffic delays at the substation are in effect, and construction will continue through October. Delays only minimally affected Hwy 140 YARTS runs.

**Wawona Road Biomass Removal**-Contractors are hauling dead and down trees from along Wawona road from Alder Creek to the park/forest boundary near Goat Meadow Road. Delays up to 15 minutes occurred from 7am to 6pm for Hwy 41 YARTS routes.

### **Park Closures and Service Suspensions/Reductions**

There were several events that affected YARTS service in the month of September 2020.

The Big Creek Fire in Madera County began on September 4<sup>th</sup> and quickly spread within a few days. Yosemite NPS closed Mariposa Grove on September 6<sup>th</sup> due to fire operations and concerns. The park remained open to visitors and Hwy 41 was not closed during the fires. However, in the interest of customer safety, YARTS Staff elected to discontinue service from September 7 – 11, 2020, the last 5 days of the Hwy 41 schedule. All other corridors operated normal service. Passengers with reservations were contacted and offered reservations on alternate corridors or refunds. Contractor remained available for emergency evacuations if needed in Madera or Fresno counties.

On September 12<sup>th</sup> Tioga Road east of Crane Flat closed due to the Blue Jay Fire. The Fire team was gracious to escort the YARTS bus through the affected section so passengers could exit the park. A hard closure was in effect for the night, then the road reopened on September 13<sup>th</sup> with one-lane controlled traffic. Yosemite Dispatch was excellent in keeping YARTS informed of the closures and status of the road for the affected dates when short road closures occurred.

On September 17<sup>th</sup>, the Park announced that it would be closing due to hazardous air quality stemming from the active fires in and around Yosemite. All YARTS runs completed normal service on September 17<sup>th</sup>. On September 18<sup>th</sup>, YARTS began reduced service only as far as El Portal on Hwy 140 and Rush Creek Lodge on Hwy 120 Sonora. Mammoth 395 service was totally suspended. YARTS ran one route into the park, as coordinated with Park Staff, to provide availability for visitors to exit the park. The Park closed to all visitors, and therefore YARTS ran reduced service from September 18-24, 2020. The park reopened on September 25<sup>th</sup>, and YARTS resumed normal scheduled summer service on all active corridors for the remainder of the month.

In all instances of service suspensions or reductions, notices were posted on the YARTS web site, alert system, social media, and YARTS phone voice mail. Persons with reservations were contacted and offered alternatives to ride on operational service corridors, if available, reschedule, or receive refunds.

### **Passenger Conflict at Merced Amtrak**

9-3-20            Run 15            A passenger attempted to board the YARTS bus without a mask. When the driver reminded him that masks were required, the passenger refused to wear a mask and stood on the entrance steps of the bus and would not disembark while becoming vocally unruly. The driver contacted dispatch, who heard the passenger in the background. Dispatch instructed the driver to continue to stand down, and Merced Police Department was contacted for response. VIA's contract manager went to the Amtrak station to assist the driver. Law enforcement arrived and dealt with the passenger. The officer got the passenger to apologize, however, the potential rider continued to vocalize his disagreement with policy and make negative comments about the driver, even in the presence of the officer. The man wanted to be allowed to ride, however, the manager informed the officer of the safety concerns, especially since there were several no-service areas along the route where the driver would have no phone access to dispatch if the incident escalated. The driver's and passengers' comfort and safety took precedence in this situation.

The officer explained to the rider that it was YARTS' right to refuse service, especially given the behavior, and the passenger was removed from the vicinity of the bus so the route could continue. The route was delayed 30 minutes starting at Amtrak. Alert notice was sent out on the delay.

The incident was discussed with YARTS staff, and a request was made to ban this rider from future service. YARTS Manager agreed, and the rider's photo information was made available to drivers so that service could be refused to this rider if he showed up for other runs. No further issues have been experienced to date.

### **YARTS Schedule Changes**

In the month of September, full summer service continued on Hwy 140 through September 30th. Both Mammoth Hwy 395/120 and Sonora Hwy 120 service reduced to operating 1 bus on September 1st. Sonora Hwy 120 service ended on September 30, 2020, while Mammoth Hwy 395/120 service will continue through October 15, 2020.

On October 1, 2020, winter service will begin on Hwy 140 with 6 runs into the park rather than 8. All other corridors will resume summer service in May 2021.

**RIDERSHIP**

From 9/1/2020 to 9/30/2020

A total of 377 passengers were carried on the HWY 120 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

**Ridership - All**

| Date         | NPS Employees | Paid Fare | Child Free | Amtrak Paid | Total   |
|--------------|---------------|-----------|------------|-------------|---------|
| 9/1/2020     | 0             | 34        | 0          | 0           | 34      |
| 9/2/2020     | 0             | 32        | 2          | 0           | 34      |
| 9/3/2020     | 0             | 42        | 0          | 0           | 42      |
| 9/4/2020     | 0             | 37        | 0          | 0           | 37      |
| 9/5/2020     | 0             | 43        | 0          | 0           | 43      |
| 9/6/2020     | 0             | 51        | 0          | 0           | 51      |
| 9/7/2020     | 0             | 17        | 0          | 0           | 17      |
| 9/8/2020     | 0             | 21        | 0          | 0           | 21      |
| 9/9/2020     | 0             | 31        | 1          | 0           | 32      |
| 9/10/2020    | 0             | 19        | 0          | 0           | 19      |
| 9/11/2020    | 0             | 8         | 0          | 0           | 8       |
| 9/12/2020    | 0             | 8         | 0          | 0           | 8       |
| 9/13/2020    | 0             | 1         | 0          | 0           | 1       |
| 9/14/2020    | 0             | 7         | 0          | 0           | 7       |
| 9/15/2020    | 0             | 6         | 0          | 0           | 6       |
| 9/16/2020    | 0             | 6         | 0          | 0           | 6       |
| 9/17/2020    | 0             | 4         | 0          | 0           | 4       |
| 9/25/2020    | 0             | 2         | 0          | 0           | 2       |
| 9/26/2020    | 0             | 4         | 0          | 0           | 4       |
| 9/29/2020    | 0             | 1         | 0          | 0           | 1       |
| <b>Total</b> | 0             | 374       | 3          | 0           | 377     |
|              | 0.00%         | 99.20%    | 0.80%      | 0.00%       | 100.00% |



**RIDERSHIP**

From 9/1/2020 to 9/30/2020

**Ridership - Excluding Amtrak**

| <b>Date</b>  | <b>NPS<br/>Employees</b> | <b>Paid<br/>Fare</b> | <b>Child<br/>Free</b> | <b>Total</b> |
|--------------|--------------------------|----------------------|-----------------------|--------------|
| 9/1/2020     | 0                        | 34                   | 0                     | 34           |
| 9/2/2020     | 0                        | 32                   | 2                     | 34           |
| 9/3/2020     | 0                        | 42                   | 0                     | 42           |
| 9/4/2020     | 0                        | 37                   | 0                     | 37           |
| 9/5/2020     | 0                        | 43                   | 0                     | 43           |
| 9/6/2020     | 0                        | 51                   | 0                     | 51           |
| 9/7/2020     | 0                        | 17                   | 0                     | 17           |
| 9/8/2020     | 0                        | 21                   | 0                     | 21           |
| 9/9/2020     | 0                        | 31                   | 1                     | 32           |
| 9/10/2020    | 0                        | 19                   | 0                     | 19           |
| 9/11/2020    | 0                        | 8                    | 0                     | 8            |
| 9/12/2020    | 0                        | 8                    | 0                     | 8            |
| 9/13/2020    | 0                        | 1                    | 0                     | 1            |
| 9/14/2020    | 0                        | 7                    | 0                     | 7            |
| 9/15/2020    | 0                        | 6                    | 0                     | 6            |
| 9/16/2020    | 0                        | 6                    | 0                     | 6            |
| 9/17/2020    | 0                        | 4                    | 0                     | 4            |
| 9/25/2020    | 0                        | 2                    | 0                     | 2            |
| 9/26/2020    | 0                        | 4                    | 0                     | 4            |
| 9/29/2020    | 0                        | 1                    | 0                     | 1            |
| <b>Total</b> | 0                        | 374                  | 3                     | 377          |
|              | 0.00%                    | 99.20%               | 0.80%                 | 100.00%      |

## Ridership by Pick-up Location

| Pick-up Location   | Riders     | Percentage     |
|--------------------|------------|----------------|
| Mammoth Mounta     | 12         | 3.18%          |
| The Village        | 11         | 2.92%          |
| Juniper Springs Re | 3          | 0.80%          |
| Mammoth Lakes P    | 2          | 0.53%          |
| HWY 203, Shilo I   | 33         | 8.75%          |
| June Lake Junctio  | 4          | 1.06%          |
| Mono Basin Visito  | 2          | 0.53%          |
| Lake View Lodge    | 14         | 3.71%          |
| Tioga Mobil Gas    | 13         | 3.45%          |
| Tuolumne Meado     | 64         | 16.98%         |
| Tuolumne Meado     | 30         | 7.96%          |
| Crane Flat Gas Sta | 2          | 0.53%          |
| Yosemite Visitor   | 187        | 49.60%         |
| <b>Totals</b>      | <b>377</b> | <b>100.00%</b> |

**LOAD FACTOR ANALYSIS : 9/1/2020 - 9/30/2020**

Below please find the load factor calculations for the Mammoth HWY 120 East runs operated by VIA for September 01 through September 30, 2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

**WITH AMTRAK**

Daily - All Runs

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 1,127             | 229       | 20.32%      | Yosemite to Mammoth |
| 395-3 | 1,127             | 148       | 13.13%      | Mammoth to Yosemite |
| Total | 2,254             | 377       | 16.73%      |                     |

## Weekdays

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 833               | 151       | 18.13%      | Yosemite to Mammoth |
| 395-3 | 833               | 119       | 14.29%      | Mammoth to Yosemite |
| Total | 1,666             | 270       | 16.21%      |                     |

**Weekends/Holidays**

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 294               | 78        | 26.53%      | Yosemite to Mammoth |
| 395-3 | 294               | 29        | 9.86%       | Mammoth to Yosemite |
| Total | 588               | 107       | 18.20%      |                     |

**WITHOUT AMTRAK**

Daily - All Routes

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 1,127             | 229       | 20.32%      | Yosemite to Mammoth |
| 395-3 | 1,127             | 148       | 13.13%      | Mammoth to Yosemite |
| Total | 2,254             | 377       | 16.73%      |                     |

## Weekdays

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 833               | 151       | 18.13%      | Yosemite to Mammoth |
| 395-3 | 833               | 119       | 14.29%      | Mammoth to Yosemite |
| Total | 1,666             | 270       | 16.21%      |                     |

## Weekends/Holidays

| Runs  | Max Load Capacity | Ridership | Load Factor |                     |
|-------|-------------------|-----------|-------------|---------------------|
| 395-4 | 294               | 78        | 26.53%      | Yosemite to Mammoth |
| 395-3 | 294               | 29        | 9.86%       | Mammoth to Yosemite |
| Total | 588               | 107       | 18.20%      |                     |



## PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120 runs for 9/1/2020 through 9/30/2020.

### Daily - All Routes

| Run   | NPS Emp's | Child Free | Paid Fare | Amtrak | Total   |
|-------|-----------|------------|-----------|--------|---------|
| 395-3 | 0         | 2          | 146       | 0      | 148     |
| 395-4 | 0         | 1          | 228       | 0      | 229     |
|       | 0         | 3          | 374       | 0      | 377     |
|       | 0.00%     | 0.80%      | 99.20%    | 0.00%  | 100.00% |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|---------------|--------------|
| 395-3      | 0                | 117              | 2                 | 0             | 119          |
| 395-4      | 0                | 150              | 1                 | 0             | 151          |
|            | 0                | 267              | 3                 | 0             | 270          |
|            | 0.00%            | 98.89%           | 1.11%             | 0.00%         | 100.00%      |

**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------|------------------|-------------------|---------------|--------------|
| 395-3      | 0          | 29               | 0                 | 0             | 29           |
| 395-4      | 0          | 78               | 0                 | 0             | 78           |
|            | 0          | 107              | 0                 | 0             | 107          |
|            | 0.00%      | 100.00%          | 0.00%             | 0.00%         | 100.00%      |

**PASSENGER FARES BY TYPE EXCLUDING AMTRAK**

**Daily - All Routes**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|--------------|
| 395-3      | 0                | 146              | 2                 | 148          |
| 395-4      | 0                | 228              | 1                 | 229          |
|            | 0                | 374              | 3                 | 377          |
|            | 0.00%            | 99.20%           | 0.80%             | 100.00%      |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|--------------|
| 395-3      | 0                | 117              | 2                 | 119          |
| 395-4      | 0                | 150              | 1                 | 151          |
|            | 0                | 267              | 3                 | 270          |
|            | 0.00%            | 98.89%           | 1.11%             | 100.00%      |

**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Adult</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------|--------------|-------------------|--------------|
| 395-3      | 0          | 29           | 0                 | 29           |
| 395-4      | 0          | 78           | 0                 | 78           |
|            | 0          | 107          | 0                 | 107          |
|            | 0.00%      | 100.00%      | 0.00%             | 100.00%      |

## OPERATING STATISTICS

### REVENUE MILES 9/1/2020 - 9/30/2020

From September 01 through September 30, 2020 VIA Mammoth HWY 120 East operated a total of 5060 revenue service miles.

| Type of Day          | Starting Point | Runs  | Trips | Mileage | Total Mileage |
|----------------------|----------------|-------|-------|---------|---------------|
| <b>Weekdays</b>      |                |       |       |         |               |
|                      | Mammoth        | 395-3 | 17    | 110     | 1,870         |
|                      | Yosemite       | 395-4 | 17    | 110     | 1,870         |
| <b>Total Mileage</b> |                |       |       |         | <b>3,740</b>  |

---

| Type of Day                             | Starting Point | Runs  | Trips | Mileage | Total Mileage |
|---|----------------|-------|-------|---------|---------------|
| <b>Weekends</b>                         |                |       |       |         |               |
|   | Mammoth        | 395-3 | 6     | 110     | 660           |
|   | Yosemite       | 395-4 | 6     | 110     | 660           |
| <b>Total Mileage</b>                    |                |       |       |         | <b>1,320</b>  |
| <b>Grand Total</b>                      |                |       |       |         | <b>5,060</b>  |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                |       |       |         | <b>0</b>      |
| <b>Nonchargeable YARTS extras</b>       |                |       |       |         | <b>0</b>      |
| <b>YARTS Total</b>                      |                |       |       |         | <b>5,060</b>  |

---



## REVENUE HOURS

From September 01 through September 30, 2020 VIA Mammoth HWY 120 East provided a total of 167.9 vehicle service hours.

| Type of Day        | Starting Point | Runs  | Trips | Actual Hours | Total Hours   |
|--------------------|----------------|-------|-------|--------------|---------------|
| <b>Weekdays</b>    |                |       |       |              |               |
|                    | Mammoth        | 395-3 | 17    | 3.80         | 64.60         |
|                    | Yosemite       | 395-4 | 17    | 3.50         | 59.50         |
| <b>Total Hours</b> |                |       |       |              | <b>124.10</b> |

---

| Type of Day                             | Starting Point | Runs  | Trips | Actual Hours | Total Hours   |
|---|----------------|-------|-------|--------------|---------------|
| <b>Weekends</b>                         |                |       |       |              |               |
|   | Mammoth        | 395-3 | 6     | 3.80         | 22.80         |
|   | Yosemite       | 395-4 | 6     | 3.50         | 21.00         |
| <b>Total Hours</b>                      |                |       |       |              | <b>43.80</b>  |
| <b>Grand Total</b>                      |                |       |       |              | <b>167.90</b> |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                |       |       |              | <b>0.00</b>   |
| <b>Nonchargeable YARTS extras</b>       |                |       |       |              | <b>0.00</b>   |
| <b>YARTS Total</b>                      |                |       |       |              | <b>167.90</b> |

---

# **RIDERSHIP**

From 9/1/2020 to 9/30/2020

A total of 355 passengers were carried on the HWY 120 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

## **Ridership - All**

| <b>Date</b>  | <b>NPS<br/>Employees</b> | <b>Paid<br/>Fare</b> | <b>Child<br/>Free</b> | <b>Amtrak<br/>Paid</b> | <b>Total</b> |
|--------------|--------------------------|----------------------|-----------------------|------------------------|--------------|
| 9/1/2020     | 0                        | 16                   | 2                     | 0                      | 18           |
| 9/2/2020     | 0                        | 24                   | 0                     | 0                      | 24           |
| 9/3/2020     | 0                        | 34                   | 0                     | 0                      | 34           |
| 9/4/2020     | 0                        | 48                   | 0                     | 0                      | 48           |
| 9/5/2020     | 0                        | 57                   | 1                     | 0                      | 58           |
| 9/6/2020     | 0                        | 68                   | 4                     | 0                      | 72           |
| 9/7/2020     | 0                        | 16                   | 4                     | 0                      | 20           |
| 9/9/2020     | 0                        | 10                   | 0                     | 0                      | 10           |
| 9/10/2020    | 0                        | 10                   | 0                     | 0                      | 10           |
| 9/11/2020    | 0                        | 31                   | 0                     | 0                      | 31           |
| 9/12/2020    | 0                        | 8                    | 0                     | 0                      | 8            |
| 9/15/2020    | 0                        | 1                    | 0                     | 0                      | 1            |
| 9/26/2020    | 0                        | 4                    | 0                     | 0                      | 4            |
| 9/27/2020    | 0                        | 6                    | 0                     | 0                      | 6            |
| 9/28/2020    | 0                        | 1                    | 0                     | 0                      | 1            |
| 9/29/2020    | 0                        | 4                    | 0                     | 0                      | 4            |
| 9/30/2020    | 0                        | 6                    | 0                     | 0                      | 6            |
| <b>Total</b> | 0                        | 344                  | 11                    | 0                      | 355          |
|              | 0.00%                    | 96.90%               | 3.10%                 | 0.00%                  | 100.00%      |

**RIDERSHIP**

From 9/1/2020 to 9/30/2020

**Ridership - Excluding Amtrak**

| <b>Date</b>  | <b>NPS<br/>Employees</b> | <b>Paid<br/>Fare</b> | <b>Child<br/>Free</b> | <b>Total</b> |
|--------------|--------------------------|----------------------|-----------------------|--------------|
| 9/1/2020     | 0                        | 16                   | 2                     | 18           |
| 9/2/2020     | 0                        | 24                   | 0                     | 24           |
| 9/3/2020     | 0                        | 34                   | 0                     | 34           |
| 9/4/2020     | 0                        | 48                   | 0                     | 48           |
| 9/5/2020     | 0                        | 57                   | 1                     | 58           |
| 9/6/2020     | 0                        | 68                   | 4                     | 72           |
| 9/7/2020     | 0                        | 16                   | 4                     | 20           |
| 9/9/2020     | 0                        | 10                   | 0                     | 10           |
| 9/10/2020    | 0                        | 10                   | 0                     | 10           |
| 9/11/2020    | 0                        | 31                   | 0                     | 31           |
| 9/12/2020    | 0                        | 8                    | 0                     | 8            |
| 9/15/2020    | 0                        | 1                    | 0                     | 1            |
| 9/26/2020    | 0                        | 4                    | 0                     | 4            |
| 9/27/2020    | 0                        | 6                    | 0                     | 6            |
| 9/28/2020    | 0                        | 1                    | 0                     | 1            |
| 9/29/2020    | 0                        | 4                    | 0                     | 4            |
| 9/30/2020    | 0                        | 6                    | 0                     | 6            |
| <b>Total</b> | 0                        | 344                  | 11                    | 355          |
|              | 0.00%                    | 96.90%               | 3.10%                 | 100.00%      |

## Ridership by Pick-up Location

| Pick-up Location  | Riders     | Percentage     |
|-------------------|------------|----------------|
| Rush Creek Lodge  | 27         | 7.61%          |
| Sonora Best Weste | 16         | 4.51%          |
| Jamestown Main S  | 2          | 0.56%          |
| Mary Laveroni Par | 7          | 1.97%          |
| Yose Pines RV Pa  | 44         | 12.39%         |
| Buck Meadows Re   | 8          | 2.25%          |
| Yose Lakes Camp   | 61         | 17.18%         |
| Big Oak Flat Park | 6          | 1.69%          |
| Yosemite Visitor  | 178        | 50.14%         |
| Black Oak Hotel R | 6          | 1.69%          |
| <b>Totals</b>     | <b>355</b> | <b>100.00%</b> |

**LOAD FACTOR ANALYSIS : 9/1/2020 - 9/30/2020**

Below please find the load factor calculations for the Sonora HWY 120 North runs operated by VIA for September 01 through September 30, 2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

**WITH AMTRAK**

Daily - All Runs

| Runs  | Max Load Capacity | Ridership | Load Factor |
|-------|-------------------|-----------|-------------|
| 120-3 | 1,127             | 177       | 15.71%      |
| 120-4 | 1,127             | 178       | 15.79%      |
| Total | 2,254             | 355       | 15.75%      |

Inbound 7:40 am Service from Tuolm Cnty to Yos

Outbound 4:30 pm Service from Tuolm Cnty to Yo

## Weekdays

| Runs  | Max Load Capacity | Ridership | Load Factor |
|-------|-------------------|-----------|-------------|
| 120-3 | 833               | 102       | 12.24%      |
| 120-4 | 833               | 105       | 12.61%      |
| Total | 1,666             | 207       | 12.42%      |

Inbound 7:40 am Service from Tuolm Cnty to Yosemite

Outbound 4:30 pm Service from Tuolm Cnty to Yosemite

**Weekends/Holidays**

| Runs         | Max Load Capacity | Ridership  | Load Factor   |
|--------------|-------------------|------------|---------------|
| 120-3        | 294               | 75         | 25.51%        |
| 120-4        | 294               | 73         | 24.83%        |
| <b>Total</b> | <b>588</b>        | <b>148</b> | <b>25.17%</b> |

Inbound 7:40 am Service from Tuolm Cnty to Yosemite  
 ^  
 Outbound 4:30 pm Service from Tuolm Cnty to Yosemite  
 it's



**WITHOUT AMTRAK**

Daily - All Routes

| Runs  | Max Load Capacity | Ridership | Load Factor |
|-------|-------------------|-----------|-------------|
| 120-3 | 1,127             | 177       | 15.71%      |
| 120-4 | 1,127             | 178       | 15.79%      |
| Total | 2,254             | 355       | 15.75%      |

Inbound 7:40 am Service from Tuolm Cnty to Yocumite  
Outbound 4:30 pm Service from Tuolm Cnty to Yocumite

## Weekdays

| Runs  | Max Load Capacity | Ridership | Load Factor |
|-------|-------------------|-----------|-------------|
| 120-3 | 833               | 102       | 12.24%      |
| 120-4 | 833               | 105       | 12.61%      |
| Total | 1,666             | 207       | 12.42%      |

Inbound 7:40 am Service from Tuolm Cnty to Yosemite

Outbound 4:30 pm Service from Tuolm Cnty to Yosemite

~

## Weekends/Holidays

| Runs  | Max Load Capacity | Ridership | Load Factor |
|-------|-------------------|-----------|-------------|
| 120-3 | 294               | 75        | 25.51%      |
| 120-4 | 294               | 73        | 24.83%      |
| Total | 588               | 148       | 25.17%      |

Inbound 7:40 am Service from Tuolm Cnty to Yosemite

Outbound 4:30 pm Service from Tuolm Cnty to Yosemite

## PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120 runs for 9/1/2020 through 9/30/2020.

### Daily - All Routes

| Run   | NPS Emp's | Child Free | Paid Fare | Amtrak | Total   |
|-------|-----------|------------|-----------|--------|---------|
| 120-3 | 0         | 7          | 170       | 0      | 177     |
| 120-4 | 0         | 4          | 174       | 0      | 178     |
|       | 0         | 11         | 344       | 0      | 355     |
|       | 0.00%     | 3.10%      | 96.90%    | 0.00%  | 100.00% |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|---------------|--------------|
| 120-3      | 0                | 98               | 4                 | 0             | 102          |
| 120-4      | 0                | 103              | 2                 | 0             | 105          |
|            | 0                | 201              | 6                 | 0             | 207          |
|            | 0.00%            | 97.10%           | 2.90%             | 0.00%         | 100.00%      |

**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Amtrak</b> | <b>Total</b> |
|------------|------------|------------------|-------------------|---------------|--------------|
| 120-3      | 0          | 72               | 3                 | 0             | 75           |
| 120-4      | 0          | 71               | 2                 | 0             | 73           |
|            | 0          | 143              | 5                 | 0             | 148          |
|            | 0.00%      | 96.62%           | 3.38%             | 0.00%         | 100.00%      |

**PASSENGER FARES BY TYPE EXCLUDING AMTRAK**

**Daily - All Routes**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|--------------|
| 120-3      | 0                | 170              | 7                 | 177          |
| 120-4      | 0                | 174              | 4                 | 178          |
|            | 0                | 344              | 11                | 355          |
|            | 0.00%            | 96.90%           | 3.10%             | 100.00%      |

**Weekdays**

| <b>Run</b> | <b>NPS Emp's</b> | <b>Paid Fare</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------------|------------------|-------------------|--------------|
| 120-3      | 0                | 98               | 4                 | 102          |
| 120-4      | 0                | 103              | 2                 | 105          |
|            | 0                | 201              | 6                 | 207          |
|            | 0.00%            | 97.10%           | 2.90%             | 100.00%      |



**Weekends/Holidays**

| <b>Run</b> | <b>NPS</b> | <b>Adult</b> | <b>Child Free</b> | <b>Total</b> |
|------------|------------|--------------|-------------------|--------------|
| 120-3      | 0          | 72           | 3                 | 75           |
| 120-4      | 0          | 71           | 2                 | 73           |
|            | 0          | 143          | 5                 | 148          |
|            | 0.00%      | 96.62%       | 3.38%             | 100.00%      |

## OPERATING STATISTICS

### REVENUE MILES 9/1/2020 - 9/30/2020

From September 01 through September 30, 2020 VIA Sonora HWY 120 North operated a total of 4788 revenue service miles.

| Type of Day          | Starting Point   | Runs    | Trips | Mileage | Total Mileage |
|----------------------|------------------|---------|-------|---------|---------------|
| <b>Weekdays</b>      |                  |         |       |         |               |
|                      | Black Oak        | 20-3ERC | 5     | 66      | 330           |
|                      | Rush Creek Lodge | 20-4ERC | 5     | 66      | 330           |
|                      | Sonora           | 120-4   | 17    | 84      | 1,428         |
|                      | Yosemite         | 120-3   | 17    | 84      | 1,428         |
| <b>Total Mileage</b> |                  |         |       |         | <b>3,516</b>  |

| Type of Day                             | Starting Point   | Runs    | Trips | Mileage | Total Mileage |
|---|------------------|---------|-------|---------|---------------|
| <b>Weekends</b>                         |                  |         |       |         |               |
|   | Black Oak        | 20-3ERC | 2     | 66      | 132           |
|   | Rush Creek Lodge | 20-4ERC | 2     | 66      | 132           |
|   | Sonora           | 120-4   | 6     | 84      | 504           |
|   | Yosemite         | 120-3   | 6     | 84      | 504           |
| <b>Total Mileage</b>                    |                  |         |       |         | <b>1,272</b>  |
| <b>Grand Total</b>                      |                  |         |       |         | <b>4,788</b>  |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                  |         |       |         | <b>0</b>      |
| <b>Nonchargeable YARTS extras</b>       |                  |         |       |         | <b>0</b>      |
| <b>YARTS Total</b>                      |                  |         |       |         | <b>4,788</b>  |

## REVENUE HOURS

From September 01 through September 30, 2020 VIA Sonora HWY 120 North provided a total of 181.7 vehicle service hours.

| Type of Day        | Starting Point   | Runs    | Trips | Actual Hours | Total Hours   |
|--------------------|------------------|---------|-------|--------------|---------------|
| <b>Weekdays</b>    |                  |         |       |              |               |
|                    | Black Oak        | 20-3ERC | 5     | 2.20         | 11.00         |
|                    | Rush Creek Lodge | 20-4ERC | 5     | 2.40         | 12.00         |
|                    | Sonora           | 120-4   | 17    | 3.30         | 56.10         |
|                    | Yosemite         | 120-3   | 17    | 3.20         | 54.40         |
| <b>Total Hours</b> |                  |         |       |              | <b>133.50</b> |

---

| Type of Day                             | Starting Point   | Runs    | Trips | Actual Hours | Total Hours   |
|---|------------------|---------|-------|--------------|---------------|
| <b>Weekends</b>                         |                  |         |       |              |               |
|   | Black Oak        | 20-3ERC | 2     | 2.20         | 4.40          |
|   | Rush Creek Lodge | 20-4ERC | 2     | 2.40         | 4.80          |
|   | Sonora           | 120-4   | 6     | 3.30         | 19.80         |
|   | Yosemite         | 120-3   | 6     | 3.20         | 19.20         |
| <b>Total Hours</b>                      |                  |         |       |              | <b>48.20</b>  |
| <b>Grand Total</b>                      |                  |         |       |              | <b>181.70</b> |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                  |         |       |              | <b>0.00</b>   |
| <b>Nonchargeable YARTS extras</b>       |                  |         |       |              | <b>0.00</b>   |
| <b>YARTS Total</b>                      |                  |         |       |              | <b>181.70</b> |

# RIDERSHIP

From 9/1/2020 to 9/11/2020

A total of 401 passengers were carried on the HWY 41 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

## Ridership - All

| Date           | Armrk Emp | NPS   | Other | Total Employees | Adult Paid | Sr/Child Paid | Commuter Paid | Child Free | Amtrak Paid | Total Paid | Total   |
|----------------|-----------|-------|-------|-----------------|------------|---------------|---------------|------------|-------------|------------|---------|
| 9/1/2020       | 0         | 0     | 0     | 0               | 30         | 0             | 0             | 0          | 0           | 30         | 30      |
| 9/2/2020       | 0         | 0     | 0     | 0               | 50         | 0             | 0             | 0          | 0           | 50         | 50      |
| 9/3/2020       | 0         | 0     | 0     | 0               | 43         | 0             | 0             | 5          | 0           | 43         | 48      |
| 9/4/2020       | 0         | 0     | 0     | 0               | 82         | 0             | 0             | 0          | 0           | 82         | 82      |
| 9/5/2020       | 0         | 0     | 0     | 0               | 77         | 0             | 0             | 1          | 0           | 77         | 78      |
| 9/6/2020       | 0         | 0     | 0     | 0               | 108        | 0             | 0             | 5          | 0           | 108        | 113     |
| <b>Total</b>   | 0         | 0     | 0     | 0               | 390        | 0             | 0             | 11         | 0           | 390        | 401     |
| <b>Percent</b> | 0.00%     | 0.00% | 0.00% | 0.00%           | 97.26%     | 0.00%         | 0.00%         | 2.74%      | 0.00%       | 97.26%     | 100.00% |

## Ridership Excluding Amtrak

| Date           | Armrk | NPS   | Other | Total Employees | Adult Paid | Commuter Paid | Child Free | Sr/Child Paid | Total Paid | Total   |
|----------------|-------|-------|-------|-----------------|------------|---------------|------------|---------------|------------|---------|
| 9/1/2020       | 0     | 0     | 0     | 0               | 30         | 0             | 0          | 0             | 30         | 30      |
| 9/2/2020       | 0     | 0     | 0     | 0               | 50         | 0             | 0          | 0             | 50         | 50      |
| 9/3/2020       | 0     | 0     | 0     | 0               | 43         | 0             | 5          | 0             | 43         | 48      |
| 9/4/2020       | 0     | 0     | 0     | 0               | 82         | 0             | 0          | 0             | 82         | 82      |
| 9/5/2020       | 0     | 0     | 0     | 0               | 77         | 0             | 1          | 0             | 77         | 78      |
| 9/6/2020       | 0     | 0     | 0     | 0               | 108        | 0             | 5          | 0             | 108        | 113     |
| <b>Total</b>   | 0     | 0     | 0     | 0               | 390        | 0             | 11         | 0             | 390        | 401     |
| <b>Percent</b> | 0.00% | 0.00% | 0.00% | 0.00%           | 97.26%     | 0.00%         | 2.74%      | 0.00%         | 97.26%     | 100.00% |

## Ridership by Pick-up Location

| Pick-up Location   | Riders     | Percentage     |
|--------------------|------------|----------------|
| Amtrak/Greyhoun    | 11         | 2.74%          |
| Chukchansi Gold    | 31         | 7.73%          |
| Coarsegold         | 3          | 0.75%          |
| Fresno Airport     | 25         | 6.23%          |
| Mariposa Grove     | 4          | 1.00%          |
| North Fresno (Hw   | 35         | 8.73%          |
| Oakhurst Best We   | 93         | 23.19%         |
| Tenaya Lodge       | 34         | 8.48%          |
| Yos Visitor Center | 165        | 41.15%         |
| <b>Totals</b>      | <b>401</b> | <b>100.00%</b> |



**LOAD FACTOR ANALYSIS : 9/1/2020 - 9/11/2020**

Below please find the load factor calculations for the HWY 41 runs operated by VIA for 9/1/2020 through 9/11/2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

**WITH AMTRAK**

Daily - All Runs

| Runs  | Max Load Capacity | Ridership | Load Factor |                              |
|-------|-------------------|-----------|-------------|------------------------------|
| 41-2  | 294               | 23        | 7.82%       | Yosemite to Fresno 11:15 am  |
| 41-1  | 294               | 90        | 30.61%      | Fresno to Yosemite 6:18 am   |
| 41-4  | 294               | 101       | 34.35%      | Yosemite to Fresno 4:06 pm   |
| 41-3  | 294               | 75        | 25.51%      | Fresno to Yosemite 8:20 am   |
| 41-6  | 294               | 78        | 26.53%      | Yosemite to Fresno 6:00 pm   |
| 41-5  | 294               | 34        | 11.56%      | Fresno to Yosemite 12: 50 pm |
| Total | 1,764             | 401       | 22.73%      |                              |

## Weekdays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |                              |
|--------------|-------------------|------------|---------------|------------------------------|
| 41-2         | 196               | 20         | 10.20%        | Yosemite to Fresno 11:15 am  |
| 41-1         | 196               | 48         | 24.49%        | Fresno to Yosemite 6:18 am   |
| 41-4         | 196               | 46         | 23.47%        | Yosemite to Fresno 4:06 pm   |
| 41-3         | 196               | 33         | 16.84%        | Fresno to Yosemite 8:20 am   |
| 41-6         | 196               | 38         | 19.39%        | Yosemite to Fresno 6:00 pm   |
| 41-5         | 196               | 25         | 12.76%        | Fresno to Yosemite 12: 50 pm |
| <b>Total</b> | <b>1,176</b>      | <b>210</b> | <b>17.86%</b> |                              |

### Weekends/Holidays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |                              |
|--------------|-------------------|------------|---------------|------------------------------|
| 41-2         | 98                | 3          | 3.06%         | Yosemite to Fresno 11:15 am  |
| 41-1         | 98                | 42         | 42.86%        | Fresno to Yosemite 6:18 am   |
| 41-4         | 98                | 55         | 56.12%        | Yosemite to Fresno 4:06 pm   |
| 41-3         | 98                | 42         | 42.86%        | Fresno to Yosemite 8:20 am   |
| 41-6         | 98                | 40         | 40.82%        | Yosemite to Fresno 6:00 pm   |
| 41-5         | 98                | 9          | 9.18%         | Fresno to Yosemite 12: 50 pm |
| <b>Total</b> | <b>588</b>        | <b>191</b> | <b>32.48%</b> |                              |

## WITHOUT AMTRAK

### Daily - All Routes

| Runs         | Max Load Capacity | Ridership  | Load Factor   |                              |
|--------------|-------------------|------------|---------------|------------------------------|
| 41-2         | 294               | 23         | 7.82%         | Yosemite to Fresno 11:15 am  |
| 41-1         | 294               | 90         | 30.61%        | Fresno to Yosemite 6:18 am   |
| 41-4         | 294               | 101        | 34.35%        | Yosemite to Fresno 4:06 pm   |
| 41-3         | 294               | 75         | 25.51%        | Fresno to Yosemite 8:20 am   |
| 41-6         | 294               | 78         | 26.53%        | Yosemite to Fresno 6:00 pm   |
| 41-5         | 294               | 34         | 11.56%        | Fresno to Yosemite 12: 50 pm |
| <b>Total</b> | <b>1,764</b>      | <b>401</b> | <b>22.73%</b> |                              |

## Weekdays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |                              |
|--------------|-------------------|------------|---------------|------------------------------|
| 41-2         | 196               | 20         | 10.20%        | Yosemite to Fresno 11:15 am  |
| 41-1         | 196               | 48         | 24.49%        | Fresno to Yosemite 6:18 am   |
| 41-4         | 196               | 46         | 23.47%        | Yosemite to Fresno 4:06 pm   |
| 41-3         | 196               | 33         | 16.84%        | Fresno to Yosemite 8:20 am   |
| 41-6         | 196               | 38         | 19.39%        | Yosemite to Fresno 6:00 pm   |
| 41-5         | 196               | 25         | 12.76%        | Fresno to Yosemite 12: 50 pm |
| <b>Total</b> | <b>1,176</b>      | <b>210</b> | <b>17.86%</b> |                              |

## Weekends/Holidays

| Runs         | Max Load Capacity | Ridership  | Load Factor   |                              |
|--------------|-------------------|------------|---------------|------------------------------|
| 41-2         | 98                | 3          | 3.06%         | Yosemite to Fresno 11:15 am  |
| 41-1         | 98                | 42         | 42.86%        | Fresno to Yosemite 6:18 am   |
| 41-4         | 98                | 55         | 56.12%        | Yosemite to Fresno 4:06 pm   |
| 41-3         | 98                | 42         | 42.86%        | Fresno to Yosemite 8:20 am   |
| 41-6         | 98                | 40         | 40.82%        | Yosemite to Fresno 6:00 pm   |
| 41-5         | 98                | 9          | 9.18%         | Fresno to Yosemite 12: 50 pm |
| <b>Total</b> | <b>588</b>        | <b>191</b> | <b>32.48%</b> |                              |

## PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 41 runs for 9/1/2020 through 9/11/2020.

### Daily - All Routes

| Run            | Armtrak | NPS   | Other | Adult  | Child Free | Sr/Child | Commuter | Amtrak | Total   |
|----------------|---------|-------|-------|--------|------------|----------|----------|--------|---------|
| 41-1           | 0       | 0     | 0     | 88     | 2          | 0        | 0        | 0      | 90      |
| 41-2           | 0       | 0     | 0     | 23     | 0          | 0        | 0        | 0      | 23      |
| 41-3           | 0       | 0     | 0     | 72     | 3          | 0        | 0        | 0      | 75      |
| 41-4           | 0       | 0     | 0     | 101    | 0          | 0        | 0        | 0      | 101     |
| 41-5           | 0       | 0     | 0     | 34     | 0          | 0        | 0        | 0      | 34      |
| 41-6           | 0       | 0     | 0     | 72     | 6          | 0        | 0        | 0      | 78      |
| <b>Total</b>   | 0       | 0     | 0     | 390    | 11         | 0        | 0        | 0      | 401     |
| <b>Percent</b> | 0.00%   | 0.00% | 0.00% | 97.26% | 2.74%      | 0.00%    | 0.00%    | 0.00%  | 100.00% |

## Weekdays

| Run            | Aramrk | NPS   | Other | Adult  | Child Free | Sr/Child | Commuter | Amtrak | Total   |
|----------------|--------|-------|-------|--------|------------|----------|----------|--------|---------|
| 41-1           | 0      | 0     | 0     | 46     | 2          | 0        | 0        | 0      | 48      |
| 41-2           | 0      | 0     | 0     | 20     | 0          | 0        | 0        | 0      | 20      |
| 41-3           | 0      | 0     | 0     | 33     | 0          | 0        | 0        | 0      | 33      |
| 41-4           | 0      | 0     | 0     | 46     | 0          | 0        | 0        | 0      | 46      |
| 41-5           | 0      | 0     | 0     | 25     | 0          | 0        | 0        | 0      | 25      |
| 41-6           | 0      | 0     | 0     | 35     | 3          | 0        | 0        | 0      | 38      |
| <b>Total</b>   | 0      | 0     | 0     | 205    | 5          | 0        | 0        | 0      | 210     |
| <b>Percent</b> | 0.00%  | 0.00% | 0.00% | 97.62% | 2.38%      | 0.00%    | 0.00%    | 0.00%  | 100.00% |



**Weekends/Holidays**

| <b>Run</b>     | <b>Armrk</b> | <b>NPS</b> | <b>Other</b> | <b>Adult</b> | <b>Child Free</b> | <b>Sr/Child</b> | <b>Commuter</b> | <b>Amtrak</b> | <b>Total</b> |
|----------------|--------------|------------|--------------|--------------|-------------------|-----------------|-----------------|---------------|--------------|
| 41-1           | 0            | 0          | 0            | 42           | 0                 | 0               | 0               | 0             | 42           |
| 41-2           | 0            | 0          | 0            | 3            | 0                 | 0               | 0               | 0             | 3            |
| 41-3           | 0            | 0          | 0            | 39           | 3                 | 0               | 0               | 0             | 42           |
| 41-4           | 0            | 0          | 0            | 55           | 0                 | 0               | 0               | 0             | 55           |
| 41-5           | 0            | 0          | 0            | 9            | 0                 | 0               | 0               | 0             | 9            |
| 41-6           | 0            | 0          | 0            | 37           | 3                 | 0               | 0               | 0             | 40           |
| <b>Total</b>   | 0            | 0          | 0            | 185          | 6                 | 0               | 0               | 0             | 191          |
| <b>Percent</b> | 0.00%        | 0.00%      | 0.00%        | 96.86%       | 3.14%             | 0.00%           | 0.00%           | 0.00%         | 100.00%      |

**PASSENGER FARES BY TYPE EXCLUDING AMTRAK**

**Daily - All Routes**

| <b>Run</b>     | <b>Armrk</b> | <b>NPS</b> | <b>Other</b> | <b>Adult</b> | <b>Child Free</b> | <b>Sr/Child</b> | <b>Commuter</b> | <b>Total</b> |
|----------------|--------------|------------|--------------|--------------|-------------------|-----------------|-----------------|--------------|
| 41-1           | 0            | 0          | 0            | 88           | 2                 | 0               | 0               | 90           |
| 41-2           | 0            | 0          | 0            | 23           | 0                 | 0               | 0               | 23           |
| 41-3           | 0            | 0          | 0            | 72           | 3                 | 0               | 0               | 75           |
| 41-4           | 0            | 0          | 0            | 101          | 0                 | 0               | 0               | 101          |
| 41-5           | 0            | 0          | 0            | 34           | 0                 | 0               | 0               | 34           |
| 41-6           | 0            | 0          | 0            | 72           | 6                 | 0               | 0               | 78           |
| <b>Total</b>   | 0            | 0          | 0            | 390          | 11                | 0               | 0               | 401          |
| <b>Percent</b> | 0.00%        | 0.00%      | 0.00%        | 97.26%       | 2.74%             | 0.00%           | 0.00%           | 100.00%      |

**Weekdays**

| <b>Run</b>     | <b>Armrk</b> | <b>NPS</b> | <b>Other</b> | <b>Adult</b> | <b>Child Free</b> | <b>Sr/Child</b> | <b>Commuter</b> | <b>Total</b> |
|----------------|--------------|------------|--------------|--------------|-------------------|-----------------|-----------------|--------------|
| 41-1           | 0            | 0          | 0            | 46           | 2                 | 0               | 0               | 48           |
| 41-2           | 0            | 0          | 0            | 20           | 0                 | 0               | 0               | 20           |
| 41-3           | 0            | 0          | 0            | 33           | 0                 | 0               | 0               | 33           |
| 41-4           | 0            | 0          | 0            | 46           | 0                 | 0               | 0               | 46           |
| 41-5           | 0            | 0          | 0            | 25           | 0                 | 0               | 0               | 25           |
| 41-6           | 0            | 0          | 0            | 35           | 3                 | 0               | 0               | 38           |
| <b>Total</b>   | 0            | 0          | 0            | 205          | 5                 | 0               | 0               | 210          |
| <b>Percent</b> | 0.00%        | 0.00%      | 0.00%        | 97.62%       | 2.38%             | 0.00%           | 0.00%           | 100.00%      |

**Weekends/Holidays**

| <b>Run</b>     | <b>Armrk</b> | <b>NPS</b> | <b>Other</b> | <b>Adult</b> | <b>Child Free</b> | <b>Sr/Child</b> | <b>Commuter</b> | <b>Total</b> |
|----------------|--------------|------------|--------------|--------------|-------------------|-----------------|-----------------|--------------|
| 41-1           | 0            | 0          | 0            | 42           | 0                 | 0               | 0               | 42           |
| 41-2           | 0            | 0          | 0            | 3            | 0                 | 0               | 0               | 3            |
| 41-3           | 0            | 0          | 0            | 39           | 3                 | 0               | 0               | 42           |
| 41-4           | 0            | 0          | 0            | 55           | 0                 | 0               | 0               | 55           |
| 41-5           | 0            | 0          | 0            | 9            | 0                 | 0               | 0               | 9            |
| 41-6           | 0            | 0          | 0            | 37           | 3                 | 0               | 0               | 40           |
| <b>Total</b>   | 0            | 0          | 0            | 185          | 6                 | 0               | 0               | 191          |
| <b>Percent</b> | 0.00%        | 0.00%      | 0.00%        | 96.86%       | 3.14%             | 0.00%           | 0.00%           | 100.00%      |

## OPERATING STATISTICS

### REVENUE MILES 9/1/2020 - 9/11/2020

From 9/1/2020 through 9/11/2020 VIA HWY 41 operated a total of 3,996 revenue service miles.

| Type of Day          | Starting Point | Runs      | Trips | Mileage | Total Mileage |
|----------------------|----------------|-----------|-------|---------|---------------|
| <b>Weekdays</b>      |                |           |       |         |               |
|                      | Fresno         | 41-1      | 4     | 111     | 444           |
|                      | Fresno         | 1-1&2 Fir | 5     | 0       | 0             |
|                      | Fresno         | 41-3      | 4     | 111     | 444           |
|                      | Fresno         | 1-3&4 Fir | 5     | 0       | 0             |
|                      | Fresno         | 41-5      | 4     | 111     | 444           |
|                      | Fresno         | 1-5&6 Fir | 5     | 0       | 0             |
|                      | Yosemite       | 41-2      | 4     | 111     | 444           |
|                      | Yosemite       | 41-4      | 4     | 111     | 444           |
|                      | Yosemite       | 41-6      | 4     | 111     | 444           |
| <b>Total Mileage</b> |                |           |       |         | <b>2,664</b>  |

| Type of Day                             | Starting Point | Runs | Trips | Mileage | Total Mileage |
|---|----------------|------|-------|---------|---------------|
| <b>Weekends</b>                         |                |      |       |         |               |
|   | Fresno         | 41-1 | 2     | 111     | 222           |
|   | Fresno         | 41-3 | 2     | 111     | 222           |
|   | Fresno         | 41-5 | 2     | 111     | 222           |
|   | Yosemite       | 41-2 | 2     | 111     | 222           |
|   | Yosemite       | 41-4 | 2     | 111     | 222           |
|   | Yosemite       | 41-6 | 2     | 111     | 222           |
| <b>Total Mileage</b>                    |                |      |       |         | <b>1,332</b>  |
| <b>Grand Total</b>                      |                |      |       |         | <b>3,996</b>  |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                |      |       |         | <b>0</b>      |
| <b>Nonchargeable YARTS extras</b>       |                |      |       |         | <b>0</b>      |
| <b>YARTS Total</b>                      |                |      |       |         | <b>3,996</b>  |

## REVENUE HOURS

From 9/1/2020 through 9/11/2020 VIA HWY 41 provided a total of 185.40 vehicle service hours.

| Type of Day        | Starting Point | Runs      | Trips | Actual Hours | Total Hours   |
|--------------------|----------------|-----------|-------|--------------|---------------|
| <b>Weekdays</b>    |                |           |       |              |               |
|                    | Fresno         | 41-1      | 4     | 4.00         | 16.00         |
|                    | Fresno         | 1-1&2 Fir | 5     | 3.00         | 15.00         |
|                    | Fresno         | 41-3      | 4     | 4.00         | 16.00         |
|                    | Fresno         | 1-3&4 Fir | 5     | 3.00         | 15.00         |
|                    | Fresno         | 41-5      | 4     | 4.00         | 16.00         |
|                    | Fresno         | 1-5&6 Fir | 5     | 3.00         | 15.00         |
|                    | Yosemite       | 41-2      | 4     | 3.80         | 15.20         |
|                    | Yosemite       | 41-4      | 4     | 3.80         | 15.20         |
|                    | Yosemite       | 41-6      | 4     | 3.80         | 15.20         |
| <b>Total Hours</b> |                |           |       |              | <b>138.60</b> |

---

| Type of Day                             | Starting Point | Runs | Trips | Actual Hours | Total Hours   |
|---|----------------|------|-------|--------------|---------------|
| <b>Weekends</b>                         |                |      |       |              |               |
|   | Fresno         | 41-1 | 2     | 4.00         | 8.00          |
|   | Fresno         | 41-3 | 2     | 4.00         | 8.00          |
|   | Fresno         | 41-5 | 2     | 4.00         | 8.00          |
|   | Yosemite       | 41-2 | 2     | 3.80         | 7.60          |
|   | Yosemite       | 41-4 | 2     | 3.80         | 7.60          |
|   | Yosemite       | 41-6 | 2     | 3.80         | 7.60          |
| <b>Total Hours</b>                      |                |      |       |              | <b>46.80</b>  |
| <b>Grand Total</b>                      |                |      |       |              | <b>185.40</b> |
| <b>Nonchargeable YARTS runs 5 and 9</b> |                |      |       |              | <b>0.00</b>   |
| <b>Nonchargeable YARTS extras</b>       |                |      |       |              | <b>0.00</b>   |
| <b>YARTS Total</b>                      |                |      |       |              | <b>185.40</b> |