



August 11, 2020

Ms. Christine Chavez
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report August 1-31, 2020

Dear Ms. Chavez,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the revised monthly summary of operating statistics for August 1-31, 2020.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 8/1/2020 to 8/31/2020

A total of 5,447 passengers were carried on the HWY 140 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
8/1/2020	0	262	4	0	266
8/2/2020	1	246	13	0	260
8/3/2020	4	105	5	0	114
8/4/2020	2	168	10	0	180
8/5/2020	2	208	12	0	222
8/6/2020	2	149	14	0	165
8/7/2020	6	232	9	0	247
8/8/2020	0	378	18	0	396
8/9/2020	1	237	9	0	247
8/10/2020	7	143	11	0	161
8/11/2020	2	132	0	0	134
8/12/2020	8	166	12	0	186
8/13/2020	3	136	3	0	142
8/14/2020	4	138	2	0	144
8/15/2020	3	312	6	0	321
8/16/2020	1	210	11	0	222
8/17/2020	5	113	5	0	123
8/18/2020	4	139	4	0	147
8/19/2020	5	124	2	0	131
8/20/2020	2	103	1	0	106
8/21/2020	1	159	2	0	162
8/22/2020	0	234	8	0	242
8/23/2020	1	116	7	0	124
8/24/2020	7	85	7	0	99
8/25/2020	6	74	3	0	83
8/26/2020	4	75	1	0	80
8/27/2020	2	81	7	0	90
8/28/2020	0	92	0	0	92
8/29/2020	1	116	16	0	133
8/30/2020	0	337	24	0	361
8/31/2020	2	63	2	0	67
Total	86	5,133	228	0	5,447
	1.58%	94.24%	4.19%	0.00%	100.00%

RIDERSHIP

From 8/1/2020 to 8/31/2020

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
8/1/2020	0	262	4	266
8/2/2020	1	246	13	260
8/3/2020	4	105	5	114
8/4/2020	2	168	10	180
8/5/2020	2	208	12	222
8/6/2020	2	149	14	165
8/7/2020	6	232	9	247
8/8/2020	0	378	18	396
8/9/2020	1	237	9	247
8/10/2020	7	143	11	161
8/11/2020	2	132	0	134
8/12/2020	8	166	12	186
8/13/2020	3	136	3	142
8/14/2020	4	138	2	144
8/15/2020	3	312	6	321
8/16/2020	1	210	11	222
8/17/2020	5	113	5	123
8/18/2020	4	139	4	147
8/19/2020	5	124	2	131
8/20/2020	2	103	1	106
8/21/2020	1	159	2	162
8/22/2020	0	234	8	242
8/23/2020	1	116	7	124
8/24/2020	7	85	7	99
8/25/2020	6	74	3	83
8/26/2020	4	75	1	80
8/27/2020	2	81	7	90
8/28/2020	0	92	0	92
8/29/2020	1	116	16	133
8/30/2020	0	337	24	361
8/31/2020	2	63	2	67
Total	86	5,133	228	5,447
	1.58%	94.24%	4.19%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Airport	14	0.26%
Amtrak	182	3.34%
AutoCamp	107	1.96%
Barium Mine Rd	5	0.09%
Bug Hostel	250	4.59%
Catheys Valley	29	0.53%
Cedar Lodge	493	9.05%
Curry Village	625	11.47%
El Portal PO	149	2.74%
Half Dome Villag	4	0.07%
Mariposa Park &	418	7.67%
MidPines PK & Ri	47	0.86%
MP Fairgrounds	33	0.61%
MPMidtown	139	2.55%
MPPO	27	0.50%
NPS Maintenance	28	0.51%
Roadside Rest	135	2.48%
Transpo	136	2.50%
Yosemite Valley L	329	6.04%
YosVCenter	1614	29.63%
YV Lodge	683	12.54%
Totals	5447	100.00%

LOAD FACTOR ANALYSIS : 8/1/2020 - 8/31/2020

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 8/1/2020 through 8/31/2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
140-01	948	95	10.02%	Inbound 5:00 AM Merced to Yosemite
140-02	905	15	1.66%	Outbound 5:54 AM Midpines to Merced
140-03	1,577	318	20.16%	Inbound 5:30 AM Merced to Yosemite
140-04	1,448	178	12.29%	Outbound 8:15 AM Yosemite to Merced
140-05	1,323	362	27.36%	Inbound 6:00 AM Merced to Yosemite
140-06	1,577	561	35.57%	Outbound 2:30 PM Yosemite to Merced
140-07	1,214	475	39.13%	Inbound 6:45 AM Merced to Yosemite
140-08	1,323	318	24.04%	Outbound 3:15 PM Yosemite to Merced
140-09	1,300	435	33.46%	Inbound 8:45 AM Mariposa to Yosemite
140-10	1,269	428	33.73%	Outbound 4:15 PM Yosemite to Merced
140-11	1,433	421	29.38%	Inbound 8:45 AM Merced to Yosemite
140-12	1,433	220	15.35%	Outbound 4:35 PM Yosemite to Merced
140-13	1,496	415	27.74%	Inbound 10:30 Am Merced to Yosemite
140-14	1,300	300	23.08%	Outbound 5:15 PM Yosemite to Merced
140-15	1,439	160	11.12%	Inbound 5:45 PM Merced to Yosemite
140-16	1,496	469	31.35%	Outbound 6:00 PM Yosemite to Merced
140-18	1,439	277	19.25%	Outbound 8:36 PM Yosemite to Merced
Total	22,920	5,447	23.77%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
140-01	948	95	10.02%	Inbound 5:00 AM Merced to Yosemite
140-02	905	15	1.66%	Outbound 5:54 AM Midpines to Merced
140-03	1,079	127	11.77%	Inbound 5:30 AM Merced to Yosemite
140-04	948	138	14.56%	Outbound 8:15 AM Yosemite to Merced
140-05	974	166	17.04%	Inbound 6:00 AM Merced to Yosemite
140-06	1,079	264	24.47%	Outbound 2:30 PM Yosemite to Merced
140-07	812	245	30.17%	Inbound 6:45 AM Merced to Yosemite
140-08	974	191	19.61%	Outbound 3:15 PM Yosemite to Merced
140-09	847	227	26.80%	Inbound 8:45 AM Mariposa to Yosemite
140-10	865	241	27.86%	Outbound 4:15 PM Yosemite to Merced
140-11	988	175	17.71%	Inbound 8:45 AM Merced to Yosemite
140-12	988	118	11.94%	Outbound 4:35 PM Yosemite to Merced
140-13	1,045	241	23.06%	Inbound 10:30 Am Merced to Yosemite
140-14	847	177	20.90%	Outbound 5:15 PM Yosemite to Merced
140-15	939	124	13.21%	Inbound 5:45 PM Merced to Yosemite
140-16	1,045	220	21.05%	Outbound 6:00 PM Yosemite to Merced
140-18	939	111	11.82%	Outbound 8:36 PM Yosemite to Merced
Total	16,222	2,875	17.72%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
140-03	498	191	38.35%	Inbound 5:30 AM Merced to Yosemite
140-04	500	40	8.00%	Outbound 8:15 AM Yosemite to Merced
140-05	349	196	56.16%	Inbound 6:00 AM Merced to Yosemite
140-06	498	297	59.64%	Outbound 2:30 PM Yosemite to Merced
140-07	402	230	57.21%	Inbound 6:45 AM Merced to Yosemite
140-08	349	127	36.39%	Outbound 3:15 PM Yosemite to Merced
140-09	453	208	45.92%	Inbound 8:45 AM Mariposa to Yosemite
140-10	404	187	46.29%	Outbound 4:15 PM Yosemite to Merced
140-11	445	246	55.28%	Inbound 8:45 AM Merced to Yosemite
140-12	445	102	22.92%	Outbound 4:35 PM Yosemite to Merced
140-13	451	174	38.58%	Inbound 10:30 Am Merced to Yosemite
140-14	453	123	27.15%	Outbound 5:15 PM Yosemite to Merced
140-15	500	36	7.20%	Inbound 5:45 PM Merced to Yosemite
140-16	451	249	55.21%	Outbound 6:00 PM Yosemite to Merced
140-18	500	166	33.20%	Outbound 8:36 PM Yosemite to Merced
Total	6,698	2,572	38.40%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
140-01	948	95	10.02%	Inbound 5:00 AM Merced to Yosemite
140-02	905	15	1.66%	Outbound 5:54 AM Midpines to Merced
140-03	1,577	318	20.16%	Inbound 5:30 AM Merced to Yosemite
140-04	1,448	178	12.29%	Outbound 8:15 AM Yosemite to Merced
140-05	1,323	362	27.36%	Inbound 6:00 AM Merced to Yosemite
140-06	1,577	561	35.57%	Outbound 2:30 PM Yosemite to Merced
140-07	1,214	475	39.13%	Inbound 6:45 AM Merced to Yosemite
140-08	1,323	318	24.04%	Outbound 3:15 PM Yosemite to Merced
140-09	1,300	435	33.46%	Inbound 8:45 AM Mariposa to Yosemite
140-10	1,269	428	33.73%	Outbound 4:15 PM Yosemite to Merced
140-11	1,433	421	29.38%	Inbound 8:45 AM Merced to Yosemite
140-12	1,433	220	15.35%	Outbound 4:35 PM Yosemite to Merced
140-13	1,496	415	27.74%	Inbound 10:30 Am Merced to Yosemite
140-14	1,300	300	23.08%	Outbound 5:15 PM Yosemite to Merced
140-15	1,439	160	11.12%	Inbound 5:45 PM Merced to Yosemite
140-16	1,496	469	31.35%	Outbound 6:00 PM Yosemite to Merced
140-18	1,439	277	19.25%	Outbound 8:36 PM Yosemite to Merced
Total	22,920	5,447	23.77%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
140-01	948	95	10.02%	Inbound 5:00 AM Merced to Yosemite
140-02	905	15	1.66%	Outbound 5:54 AM Midpines to Merced
140-03	1,079	127	11.77%	Inbound 5:30 AM Merced to Yosemite
140-04	948	138	14.56%	Outbound 8:15 AM Yosemite to Merced
140-05	974	166	17.04%	Inbound 6:00 AM Merced to Yosemite
140-06	1,079	264	24.47%	Outbound 2:30 PM Yosemite to Merced
140-07	812	245	30.17%	Inbound 6:45 AM Merced to Yosemite
140-08	974	191	19.61%	Outbound 3:15 PM Yosemite to Merced
140-09	847	227	26.80%	Inbound 8:45 AM Mariposa to Yosemite
140-10	865	241	27.86%	Outbound 4:15 PM Yosemite to Merced
140-11	988	175	17.71%	Inbound 8:45 AM Merced to Yosemite
140-12	988	118	11.94%	Outbound 4:35 PM Yosemite to Merced
140-13	1,045	241	23.06%	Inbound 10:30 Am Merced to Yosemite
140-14	847	177	20.90%	Outbound 5:15 PM Yosemite to Merced
140-15	939	124	13.21%	Inbound 5:45 PM Merced to Yosemite
140-16	1,045	220	21.05%	Outbound 6:00 PM Yosemite to Merced
140-18	939	111	11.82%	Outbound 8:36 PM Yosemite to Merced
Total	16,222	2,875	17.72%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
140-03	498	191	38.35%	Inbound 5:30 AM Merced to Yosemite
140-04	500	40	8.00%	Outbound 8:15 AM Yosemite to Merced
140-05	349	196	56.16%	Inbound 6:00 AM Merced to Yosemite
140-06	498	297	59.64%	Outbound 2:30 PM Yosemite to Merced
140-07	402	230	57.21%	Inbound 6:45 AM Merced to Yosemite
140-08	349	127	36.39%	Outbound 3:15 PM Yosemite to Merced
140-09	453	208	45.92%	Inbound 8:45 AM Mariposa to Yosemite
140-10	404	187	46.29%	Outbound 4:15 PM Yosemite to Merced
140-11	445	246	55.28%	Inbound 8:45 AM Merced to Yosemite
140-12	445	102	22.92%	Outbound 4:35 PM Yosemite to Merced
140-13	451	174	38.58%	Inbound 10:30 Am Merced to Yosemite
140-14	453	123	27.15%	Outbound 5:15 PM Yosemite to Merced
140-15	500	36	7.20%	Inbound 5:45 PM Merced to Yosemite
140-16	451	249	55.21%	Outbound 6:00 PM Yosemite to Merced
140-18	500	166	33.20%	Outbound 8:36 PM Yosemite to Merced
Total	6,698	2,572	38.40%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 8/1/2020 through 8/31/2020.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
140-01	36	2	57	0	95
140-02	0	1	14	0	15
140-03	4	13	301	0	318
140-04	0	2	176	0	178
140-05	5	4	353	0	362
140-06	1	27	533	0	561
140-07	0	25	450	0	475
140-08	25	12	281	0	318
140-09	1	16	418	0	435
140-10	2	32	394	0	428
140-11	1	37	383	0	421
140-12	1	9	210	0	220
140-13	5	26	384	0	415
140-14	5	5	290	0	300
140-15	0	2	158	0	160
140-16	0	8	461	0	469
140-18	0	7	270	0	277
	86	228	5,133	0	5,447
	1.58%	4.19%	94.24%	0.00%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
140-01	36	57	2	0	95
140-02	0	14	1	0	15
140-03	3	118	6	0	127
140-04	0	138	0	0	138
140-05	1	161	4	0	166
140-06	0	248	16	0	264
140-07	0	239	6	0	245
140-08	25	158	8	0	191
140-09	1	214	12	0	227
140-10	2	219	20	0	241
140-11	0	163	12	0	175
140-12	1	111	6	0	118
140-13	5	225	11	0	241
140-14	4	173	0	0	177
140-15	0	122	2	0	124
140-16	0	218	2	0	220
140-18	0	107	4	0	111
	78	2,685	112	0	2,875
	2.71%	93.39%	3.90%	0.00%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
140-03	1	183	7	0	191
140-04	0	38	2	0	40
140-05	4	192	0	0	196
140-06	1	285	11	0	297
140-07	0	211	19	0	230
140-08	0	123	4	0	127
140-09	0	204	4	0	208
140-10	0	175	12	0	187
140-11	1	220	25	0	246
140-12	0	99	3	0	102
140-13	0	159	15	0	174
140-14	1	117	5	0	123
140-15	0	36	0	0	36
140-16	0	243	6	0	249
140-18	0	163	3	0	166
	8	2,448	116	0	2,572
	0.31%	95.18%	4.51%	0.00%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
140-01	36	57	2	95
140-02	0	14	1	15
140-03	4	301	13	318
140-04	0	176	2	178
140-05	5	353	4	362
140-06	1	533	27	561
140-07	0	450	25	475
140-08	25	281	12	318
140-09	1	418	16	435
140-10	2	394	32	428
140-11	1	383	37	421
140-12	1	210	9	220
140-13	5	384	26	415
140-14	5	290	5	300
140-15	0	158	2	160
140-16	0	461	8	469
140-18	0	270	7	277
	86	5,133	228	5,447
	1.58%	94.24%	4.19%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
140-01	36	57	2	95
140-02	0	14	1	15
140-03	3	118	6	127
140-04	0	138	0	138
140-05	1	161	4	166
140-06	0	248	16	264
140-07	0	239	6	245
140-08	25	158	8	191
140-09	1	214	12	227
140-10	2	219	20	241
140-11	0	163	12	175
140-12	1	111	6	118
140-13	5	225	11	241
140-14	4	173	0	177
140-15	0	122	2	124
140-16	0	218	2	220
140-18	0	107	4	111
	78	2,685	112	2,875
	2.71%	93.39%	3.90%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
140-03	1	183	7	191
140-04	0	38	2	40
140-05	4	192	0	196
140-06	1	285	11	297
140-07	0	211	19	230
140-08	0	123	4	127
140-09	0	204	4	208
140-10	0	175	12	187
140-11	1	220	25	246
140-12	0	99	3	102
140-13	0	159	15	174
140-14	1	117	5	123
140-15	0	36	0	36
140-16	0	243	6	249
140-18	0	163	3	166
	8	2,448	116	2,572
	0.31%	95.18%	4.51%	100.00%

OPERATING STATISTICS

REVENUE MILES 8/1/2020 - 8/31/2020

From 8/1/2020 through 8/31/2020 VIA HWY 140 operated a total of 42,361 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Merced	140-01	21	87	1,827
	Merced	140-03	21	87	1,827
	Merced	140-05	21	87	1,827
	Merced	140-07	21	87	1,827
	Merced	140-09	21	55	1,155
	Merced	140-11	21	87	1,827
	Merced	140-13	21	87	1,827
	Merced	140-15	21	87	1,827
	Yosemite	140-02	21	51	1,071
	Yosemite	140-04	21	87	1,827
	Yosemite	140-06	21	87	1,827
	Yosemite	140-08	21	87	1,827
	Yosemite	140-10	21	87	1,827
	Yosemite	140-12	21	87	1,827
	Yosemite	140-14	21	87	1,827
	Yosemite	140-16	21	87	1,827

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemite	140-18	21	87	1,827
Total Mileage					29,631

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Merced	140-03	10	87	870
	Merced	140-05	10	87	870
	Merced	140-07	10	87	870
	Merced	140-09	10	55	550
	Merced	140-11	10	87	870
	Merced	140-13	10	87	870
	Merced	140-15	10	87	870
	Yosemite	140-04	10	87	870
	Yosemite	140-06	10	87	870
	Yosemite	140-08	10	87	870
	Yosemite	140-10	10	87	870
	Yosemite	140-12	10	87	870
	Yosemite	140-14	10	87	870
	Yosemite	140-16	10	87	870
	Yosemite	140-18	10	87	870
Total Mileage					12,730
Grand Total					42,361
YARTS Total					42,361

REVENUE HOURS

From 8/1/2020 through 8/31/2020 VIA HWY 140 provided a total of 1,429.40 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Merced	140-01	21	2.50	52.50
	Merced	140-03	21	2.50	52.50
	Merced	140-05	21	3.00	63.00
	Merced	140-07	21	3.20	67.20
	Merced	140-09	21	2.00	42.00
	Merced	140-11	21	3.20	67.20
	Merced	140-13	21	3.20	67.20
	Merced	140-15	21	3.00	63.00
	Yosemite	140-02	21	1.50	31.50
	Yosemite	140-04	21	3.00	63.00
	Yosemite	140-06	21	3.00	63.00
	Yosemite	140-08	21	3.00	63.00
	Yosemite	140-10	21	3.00	63.00
	Yosemite	140-12	21	3.00	63.00
	Yosemite	140-14	21	2.50	52.50
	Yosemite	140-16	21	3.00	63.00
	Yosemite	140-18	21	2.80	58.80

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Total Hours					995.40

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Merced	140-03	10	2.50	25.00
	Merced	140-05	10	3.00	30.00
	Merced	140-07	10	3.20	32.00
	Merced	140-09	10	2.00	20.00
	Merced	140-11	10	3.20	32.00
	Merced	140-13	10	3.20	32.00
	Merced	140-15	10	3.00	30.00
	Yosemite	140-04	10	3.00	30.00
	Yosemite	140-06	10	3.00	30.00
	Yosemite	140-08	10	3.00	30.00
	Yosemite	140-10	10	3.00	30.00
	Yosemite	140-12	10	3.00	30.00
	Yosemite	140-14	10	2.50	25.00
	Yosemite	140-16	10	3.00	30.00
	Yosemite	140-18	10	2.80	28.00
Total Hours					434.00
Grand Total					1,429.40
YARTS Total					1,429.40

ACCIDENTS/INCIDENTS

There were zero (0) YARTS accidents/incidents during the month of August 1-31, 2020.

ROAD CALLS

There were four (4) road calls during the month of August 1-31, 2020.

8/08/20	Run 140-14	Delayed due to flat tire in the park. Bus replaced.
8/11/20	Run 120-3	Delayed 2.5 hours at Rush Creek Lodge due to mechanical issue en route. Bus replaced.
8/20/20	Run 140-16	Delayed at Catheys Valley due to mechanical issue en route. Bus replaced.
8/26/20	Run 140-5	Delayed 1.5 hours in Planada due to mechanical issue en route. Bus replaced.

SERVICE DELAYS

There were six (6) notable service delays during the month of August 1-31, 2020. Total on time service for all corridors was 99.94% based on YARTS contract criteria.

Hwy 140

8/08/20	Run 140-14	Delayed due to flat tire in the park. Bus replaced.
8/17/20	Run 140-9	Delayed 1.5 hours starting due to operational issue. (See “Missed Runs”.)
8/20/20	Run 140-16	Delayed at Catheys Valley due to mechanical issue en route. Bus replaced.
8/26/20	Run 140-5	Delayed 1.5 hours in Planada due to mechanical issue en route. Bus replaced.

MAMMOTH Hwy 120/395

None

SONORA Hwy 120 West

8/11/20	Run 120-3	Delayed 2.5 hours at Rush Creek Lodge due to mechanical issue en route. Bus replaced.
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FRESNO Hwy 41

8/03/20	Run 41-5	Delayed 20-25 minutes at Wawona due to non-YARTS accident.
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MISSED RUNS

There was one (1) missed run during the month of August 1-31, 2020.

HWY 140

8/17/20	Run 140-9	Delayed 1.5 hours starting due to operational issue.
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MAMMOTH Hwy 120/395

None

SONORA Hwy 120 West

None

FRESNO Hwy 41

None

EXTRA RUNS

There were no extra runs during the month of August 1-31, 2020.

MAINTENANCE

YARTS owned and VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are twenty (20) accessible YARTS and VIA buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

YARTS Call Summary

The frequency of YARTS calls to the customer service line decreased in August 2020, especially towards end of the month, but were still higher than calls for August 2019. The VIA Contractor is responsible for answering these calls Monday – Friday, except holidays, from 8am to 5pm PST. There were 796 calls answered by the Contractor for the month of August 2020, as compared to 475 calls in August 2019. Calls are averaging about 10 minutes each, as callers are seeking to understand YARTS in light of the current atmosphere. Most of the inquiries were about YARTS schedules, the reservation system, bus capacities, park entrance fees and “walk-on” information. A few inquiries were also received on the mask requirement, sanitization, and cancellations, among others. Eighteen messages were also left on the YARTS voice mail.

The summary of calls by type is as follows:

Hwy 140	243
Hwy 395/Mammoth	182
Hwy 120/Sonora	99
Hwy 41/Fresno	172
Yosemite Park	25
Customer Complaints	0
Miscellaneous (Non-schedule general/other)	74
Total	795

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were seven (7) notable customer concerns that arose during the month of August 1-31, 2020 received by email or phone call. All operational issues are addressed and rectified so that they can be avoided in the future.

8-8-20 Run 140-13 Customer called at 12:30 pm and said the run scheduled to stop at Midtown Mariposa at 11:55 am did not show up. Customer requested a refund for two tickets. Follow up on GPS showed that the driver had left 5 minutes prior to the scheduled departure time. Though passengers are encouraged to arrive at the stops 10 – 15 minutes before the departure time to account for time variances in the atomic clocks or passenger times, it is not acceptable for a driver to

leave any stop early. Manager followed up appropriately with the driver. YARTS staff refunded tickets.

8-10-20 Run 395-4 Passenger stated that he had two tickets reserved for the 395-4 bus for 7:20 pm at Tuolumne Meadows Store, but the bus never showed. He stated they arrived at the store at about 7:05 p.m. and were waiting just outside the general store in the parking lot in the correct location.

Follow up according to GPS showed the bus left this stop early. This was an unacceptable action by the driver, and the atomic clock was found to be operable. Manager followed up appropriately with the driver. Tickets were refunded by YARTS staff.

8-11 & 8-12-20 Run 41-1, 4 & 6 Riders expressed concern over other riders no wearing masks throughout the trip. They said they had only one driver out of the four verbally announced that masks were required and to be worn properly for the duration of the trip. They stated that another driver announced masks were to be worn, however did not enforce this policy once people started to take off their masks or lower them below their noses/mouths. The other two drivers were said to have made no announcements. The customer was concerned because of COVID-19 risks. Riders have used YARTS in the past and wanted to notify staff of these occurrences in hopes that drivers would increase enforcement.

Review of video on these runs shows that all riders boarding the buses at the stop where these riders embarked had masks on before and during boarding. Drivers of these specific runs were contacted and asked about their procedures. All drivers are ensuring that passengers have masks on upon boarding. Passengers are told when they board, and signage is posted on each bus as well as on the web site about the mask requirement. During the route, drivers' focus is on the road and transporting passengers safely on the mountain roads, making it hard to notice when passengers remove masks or are not wearing them properly. Additionally, though drivers may scan mirrors to view passengers periodically, it is difficult to see over the high back seats, and focus must quickly shift back to the road and safety.

Memos were distributed to all drivers to remind them of the mask requirement and to standardize announcing the policy. A video of the passengers disembarking showed they were very polite and expressed appreciation to drivers for a great trip. No mention was made to the drivers of their observations. Passengers should feel free to advise driver if concerns arise, even if privately. Drivers are enforcing the policy as best they can, but cannot police the passengers while actively driving.

8-17-20 Run and Corridor Unknown A cyclist made a comment on the YARTS Face Book page stating that a driver had come too close to them while driving and was being unsafe. They said the incident occurred around 2pm near Glacier Point Road.

YARTS staff reached out to the cyclist for more information, however did not receive a call and did not have any contact information. None of the YARTS routes on any corridors are running at the 2pm time or do not travel in that area. No training runs were being conducted by the contractor that day. The complainant added a comment that they only wanted to bring awareness to the issue. Since the specific driver could not be pinpointed, all drivers were reminded of the bicycle laws and to be careful around bicycle riders.

8-18-20 Run 120-3 A motorist parked at Rush Creek Lodge complained that the operator stopped in the parking lot blocking cars and he was unable to leave until the bus departed. The driver

was visibly boarding customers. The motorist said he asked the driver to move the bus, but the driver would not, making him late for work.

The stop location at Rush Creek is located inside the hotel parking lot and does block cars for only a few minutes. This stop was evaluated by YARTS and the contractor during dry runs in collaboration with the Rush Creek team. After looking at several options on the property, it was considered the best location for the stop, allowing for easy boarding and wheel chair deployment, if needed. There are no other safer locations on or near the property that would better accommodate passengers. A YARTS sign is posted to identify the stop, and a seating bench for passengers exists for use while waiting for the bus arrival. The delay is normally a few minutes six times daily when Hwy 120 Sonora is running all 3 buses.

The operator said that he explained to the motorist that passengers were actively boarding and that he would be departing shortly. The driver spent only 5 minutes processing 5 reservations and 2 credit card transactions before leaving to continue the run. If a driver moves before loading all passengers, they will have to circle around back onto Hwy 120 and re-enter the stop, causing more of a delay than completing the loading process.

8-18-20 Run 120-6 CHP officer called YARTS staff to report that he had received a call from someone stating that they witnessed a YARTS bus run through a red light at the intersection of Washington and Lime Kiln in Sonora. There were also 2 calls directly from motorists about the same incident.

Operations Manager followed up with the driver, who was informed of the concerns. Operator did not recall running the red light or entering the intersection with the light showing red. Driver was informed of the multiple calls, and reminded to pay attention and review training on stale green lights and approaching intersections. Appropriate follow up action was taken.

8-24-20 Run 395-2 Rider on the YARTS bus from Yosemite Valley to Mammoth Lakes complained that some passengers didn't keep their masks on for the entire journey or unmasked while eating and drinking. They said they didn't expect the driver to act as law enforcement, however, wanted an announcement and thought eating/drinking should be forbidden on the bus. Rider thought passengers should be allowed to get off the bus at stop locations to take food/drink breaks.

Food and drinks are allowed on all YARTS buses on all corridors. Most of the routes are 2.5 hours in duration or more. The Mammoth route is 4 hours long from Yosemite to Mammoth Lakes. With such long routes, it does not seem reasonable to prohibit snacks on board. Passengers should replace masks after eating/drinking. Allowing passengers to disembark for snack breaks would only prolong the runs. Drivers have all been given memos on announcing mask requirements, and are doing their best to remind passengers of the protocols if they see violations.

KUDOS

8-7-20 Run 41-2 "I returned home from an incredible John Muir Trail (JMT) backpacking trip on the 19th. I was really anxious about your YARTS service being suspended again due to Covid and was extremely happy to be able to ride the 26 from Fresno on Aug 7th as service was still active. The JMT starts in Yosemite and ends on top of Mt. Whitney so a rental car was not an option and I was relying on YARTS. I was extremely impressed with your driver, who went above and beyond on the drive to Yosemite. He let me know the upcoming stops, what amenities were nearby and the time

allotted, drove safely and skillfully around hairpin turns with 20+ years experience under his belt, helped me realize my phone storage amount (I was worried about space for my upcoming trip) by verbalizing the steps to check my I Phones storage capacity. As we neared the park, he educated me on the previous fires and the year which they occurred, warned me of the water shortage as he pointed out Yosemite falls and the unusually low flow, and advised how much time until our final stop. He also explained all the precautionary measures (opening of the ceiling vent, deflective shield up front, hand sanitizer available in the bathroom) that he had employed to make us all feel safe in these unusual times. Please express my gratitude to him, as you have an exceptional driver on your team who was on time to the Fresno pick up stop, a little early to the Visitor's Center which helped me buy an Isobutane fuel before catching the YARTS to Tuolumne Meadows with a little time to spare. In closing, thank you for being open, for providing a valuable service to us JMT backpackers, for employing such professional and skillful drivers, and for putting safety first, Sincerely. Great job!"

8-19-20 Runs-Hwy 140 & 41 "All of the YARTS bus drivers are doing an absolutely remarkable job transporting visitors and employees to various locations inside and outside of the park. I sincerely hope this service continues, especially with the Fresno runs and the Merced runs! I appreciate you all very much." Great job!

Emotional Support/Comfort Animal Issues

Drivers are continuing to turn away emotional support animals. The YARTS web site clearly states service animals ARE allowed on YARTS buses. However, emotional support/comfort animals do not fall under the "service animal" description, and therefore are not allowed to ride YARTS buses. Drivers are aware of the ADA laws and know that they may only ask if the animal is a service animal, and if so, what function(s) it performs.

Some riders are still trying to board with emotional support animals, but drivers have been educated and empowered to advise riders that their pets or emotional support animals are not allowed on the bus. Passengers are given the option of riding without the animal, if desired. YARTS staff concurred with the contractor's interpretation of the policy that service animals are absolutely allowed, while pets and emotional support/comfort animals are not. YARTS staff reinforced that drivers are empowered to follow ADA laws, but enforce the policy of no pets or emotional support animals. YARTS staff is also working on verbiage to post on all YARTS buses for drivers to refer passengers to when the issue arises.

COVID-19 Update/Cleaning/Sanitization

From March 2020 until June 11, 2020, YARTS ran reduced schedules due to COVID-19 restrictions. On June 11th the summer schedule began for Hwy 140, and on June 22nd the summer schedule began for the remaining corridors, Hwy 395 Mammoth, Hwy 120 Sonora and Hwy 41 Fresno. To date the ridership capacity continues to be limited to 30 passengers, with reservations maxing out at 22, leaving 8 spaces for walk-ons when reservations are full.

Extra cleaning and sanitization measures, as well as added protocols for passengers and drivers on runs continue to be implemented. One row on both sides of each bus behind the driver is blocked off with seat bands to provide distance between the drivers and passengers, and passengers are encouraged to social distance when possible. Sanitizer is available on board for passengers at the entrance and in restrooms. Masks are required on board for both passengers and the driver for the duration of the trip, and signs are also posted on the entrance doors with this information. Notices remain posted on all YARTS buses with content on preventing the potential spread of the virus, to include tips for social distancing, proper hygiene and symptom awareness.

Disinfectant has been supplied on every bus so drivers can clean between runs. All drivers have received hands on training on the proper bus cleaning techniques, and have signed off as having received the one-on-one instruction and cleaning checklist.

Buses continue to be thoroughly cleaned and sanitized daily after each run. Each bus is fogged regularly at the end of the normal full cleaning and sanitization process. New air filters that are advertised to kill 99% of virus and bacteria in the circulation system have been installed in all YARTS owned and VIA owned YARTS service buses, which should contribute to the added health, protection, and safety of our passengers and drivers.

Masks, gloves, sanitizer and CDC information are made available to the contractor drivers and staff. Additionally, contractor offices, driver break areas and lobbies are fogged regularly as part of the building sanitization process at both the Merced and Fresno establishments. YARTS staff and contractor continue with efforts to comply with health protocols and safety updates in the interest of maximizing passenger and team care.

Overall, operators continue to remain safe and in good health. Sick call-ins are few and short-term. All routes on all corridors are being covered using the regular VIA driver team. Drivers have been directed to stay home if they are experiencing symptoms or feeling sick, and to practice social distancing in the park during off duty time. Unannounced spot checks inside the park show drivers to be following directives, disinfecting buses between runs, and promoting the safety and health standards. The VIA contractor is extremely grateful for a healthy work force that carries on with providing overall reliable YARTS service.

The contractor continues to submit reports and information to YARTS staff as needed to include ridership, service hours, and cleaning/sanitization costs.

YARTS Reservation System

Reservations continue to be encouraged for potential YARTS riders. Many days were maxed out for reservations on the various corridors, therefore potential passengers were directed to attempt to board as walk-ons. Several passengers were turned away on all corridors at various stops during the month of August, with the exception of Mammoth 395 runs.

The reservation system has gone fairly smoothly. The system was changed over from an online to offline process. The offline operation allows tickets to be scanned even when there is no service, while the offline system needs to be in an active service area to function. The offline process takes drivers a little longer in the field, but is more efficient since tickets can be scanned and then will later automatically download as redeemed once the driver reaches a service area.

Reservation no-shows continue to occur, unfortunately reducing the availability for walk-ons that could have access to YARTS. Per YARTS staff, increased ridership capacity is not being considered at this time. The revenue from these no-show reservations belongs to YARTS, since cancellations may only be made 72 hours or more prior to the trip date, with the exceptions of emergencies or service shutdowns.

Weather/Construction/Traffic/Road Closure Delays

There were several delays due to construction/road work on all corridors. Delays ranged from 5 to 30 minutes.

Hwy Route 120 Paving operations - Caltrans was conducting one-way traffic control on eastbound and westbound State Route 120 between Groveland and Yosemite National Park for paving operations between 6:00 AM and 4:00 PM Monday through Friday. Work began April 13th and is set for completion in the fall of 2020. Delays of 15 to 30 minutes have been experienced on YARTS runs to date.

Tioga Road Tree Work-The Mather Forestry crew was removing hazardous trees along the Tioga Road between Red Fir Forest and the May Lake Road. Work took place from 7:30am to 4:00pm, Monday through Thursday. There have been minimal delays to date for the Hwy 395/120 YARTS route.

PG&E Construction at Cascades Substation-Beginning in June, PG&E and their contractor began constructing a spill prevention wall around the electrical transformers at Cascades Substation about 3.25 miles from Arch Rock. Traffic control measures and periodic traffic delays at the substation are in effect, and construction will continue through October. Delays only minimally affect Hwy 140 YARTS runs.

Wawona Road Biomass Removal-Contractors are hauling dead and down trees from along Wawona road from Alder Creek to the park/forest boundary near Goat Meadow Road. Delays up to 15 minutes occurred from 7am to 6pm for Hwy 41 YARTS routes.

Moccasin Fire-Sonora Hwy 120 Route

On August 20th, 2020, YARTS buses were turned around at Priest Grade and detoured via Hwy 49 on runs 140-2, 140-4 and 140-6 due to the spread of the Moccasin Fire and fire operations. All runs were able to make the scheduled stops for all locations up to Groveland Mary Laveroni Park. The detour via Hwy 49 was used to access Jamestown, Sonora and Black Oak stops for all runs. All buses successfully completed the runs.

Hwy 120 was closed on August 20th and was fully reopened with no traffic restrictions on August 25th. YARTS service was suspended from August 21st through August 26th. All persons with reservations were contacted and refunded, if desired, or re-routed to Hwy 140 as an alternative option. Normal YARTS operations resumed for Sonora Hwy 120 on August 27th.

RIDERSHIP

From 8/1/2020 to 8/31/2020

A total of 1,598 passengers were carried on the HWY 120 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
8/1/2020	0	51	0	0	51
8/2/2020	0	63	0	0	63
8/3/2020	0	62	0	0	62
8/4/2020	0	42	0	0	42
8/5/2020	0	66	0	0	66
8/6/2020	0	39	0	0	39
8/7/2020	0	44	0	0	44
8/8/2020	0	71	0	0	71
8/9/2020	0	37	0	0	37
8/10/2020	0	29	0	0	29
8/11/2020	0	61	2	0	63
8/12/2020	0	59	7	0	66
8/13/2020	0	60	0	0	60
8/14/2020	0	58	4	0	62
8/15/2020	0	62	2	0	64
8/16/2020	0	50	10	0	60
8/17/2020	0	55	1	0	56
8/18/2020	0	53	0	0	53
8/19/2020	0	41	0	0	41
8/20/2020	0	61	1	0	62
8/21/2020	0	71	0	0	71
8/22/2020	0	59	0	0	59
8/23/2020	0	39	0	0	39
8/24/2020	0	62	0	0	62
8/25/2020	0	40	0	0	40
8/26/2020	0	48	0	0	48
8/27/2020	0	26	0	0	26
8/28/2020	0	45	0	0	45
8/29/2020	0	20	0	0	20
8/30/2020	0	53	6	0	59
8/31/2020	0	38	0	0	38
Total	0	1,565	33	0	1,598
	0.00%	97.93%	2.07%	0.00%	100.00%

RIDERSHIP

From 8/1/2020 to 8/31/2020

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
8/1/2020	0	51	0	51
8/2/2020	0	63	0	63
8/3/2020	0	62	0	62
8/4/2020	0	42	0	42
8/5/2020	0	66	0	66
8/6/2020	0	39	0	39
8/7/2020	0	44	0	44
8/8/2020	0	71	0	71
8/9/2020	0	37	0	37
8/10/2020	0	29	0	29
8/11/2020	0	61	2	63
8/12/2020	0	59	7	66
8/13/2020	0	60	0	60
8/14/2020	0	58	4	62
8/15/2020	0	62	2	64
8/16/2020	0	50	10	60
8/17/2020	0	55	1	56
8/18/2020	0	53	0	53
8/19/2020	0	41	0	41
8/20/2020	0	61	1	62
8/21/2020	0	71	0	71
8/22/2020	0	59	0	59
8/23/2020	0	39	0	39
8/24/2020	0	62	0	62
8/25/2020	0	40	0	40
8/26/2020	0	48	0	48
8/27/2020	0	26	0	26
8/28/2020	0	45	0	45
8/29/2020	0	20	0	20
8/30/2020	0	53	6	59
8/31/2020	0	38	0	38
Total	0	1,565	33	1,598
	0.00%	97.93%	2.07%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mounta	52	3.25%
The Village	68	4.26%
Juniper Springs R	41	2.57%
Mammoth Lakes P	17	1.06%
HWY 203, Shilo I	139	8.70%
June Lake Junctio	17	1.06%
Mono Basin Visit	15	0.94%
Lake View Lodge	87	5.44%
Tioga Mobil Gas	71	4.44%
Tuolumne Meado	266	16.65%
Tuolumne Meado	104	6.51%
Crane Flat Gas Sta	8	0.50%
Yosemite Visitor	713	44.62%
Totals	1598	100.00%

LOAD FACTOR ANALYSIS : 8/1/2020 - 8/31/2020

Below please find the load factor calculations for the Mammoth HWY 120 East runs operated by VIA for August 01 through August 31, 2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	1,519	235	15.47%	Yosemite to Mammoth
395-3	1,519	301	19.82%	Mammoth to Yosemite
395-2	1,519	709	46.68%	Yosemite to Mammoth
395-1	1,519	353	23.24%	Mammoth to Yosemite
Total	6,076	1,598	26.30%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	1,029	157	15.26%	Yosemite to Mammoth
395-3	1,029	217	21.09%	Mammoth to Yosemite
395-2	1,029	449	43.63%	Yosemite to Mammoth
395-1	1,029	252	24.49%	Mammoth to Yosemite
Total	4,116	1,075	26.12%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	490	78	15.92%	Yosemite to Mammoth
395-3	490	84	17.14%	Mammoth to Yosemite
395-2	490	260	53.06%	Yosemite to Mammoth
395-1	490	101	20.61%	Mammoth to Yosemite
Total	1,960	523	26.68%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	1,519	235	15.47%	Yosemite to Mammoth
395-3	1,519	301	19.82%	Mammoth to Yosemite
395-2	1,519	709	46.68%	Yosemite to Mammoth
395-1	1,519	353	23.24%	Mammoth to Yosemite
Total	6,076	1,598	26.30%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	1,029	157	15.26%	Yosemite to Mammoth
395-3	1,029	217	21.09%	Mammoth to Yosemite
395-2	1,029	449	43.63%	Yosemite to Mammoth
395-1	1,029	252	24.49%	Mammoth to Yosemite
Total	4,116	1,075	26.12%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
395-4	490	78	15.92%	Yosemite to Mammoth
395-3	490	84	17.14%	Mammoth to Yosemite
395-2	490	260	53.06%	Yosemite to Mammoth
395-1	490	101	20.61%	Mammoth to Yosemite
Total	1,960	523	26.68%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120 runs for 8/1/2020 through 8/31/2020.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
395-1	0	9	344	0	353
395-2	0	17	692	0	709
395-3	0	5	296	0	301
395-4	0	2	233	0	235
	0	33	1,565	0	1,598
	0.00%	2.07%	97.93%	0.00%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
395-1	0	248	4	0	252
395-2	0	439	10	0	449
395-3	0	216	1	0	217
395-4	0	157	0	0	157
	0	1,060	15	0	1,075
	0.00%	98.60%	1.40%	0.00%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
395-1	0	96	5	0	101
395-2	0	253	7	0	260
395-3	0	80	4	0	84
395-4	0	76	2	0	78
	0	505	18	0	523
	0.00%	96.56%	3.44%	0.00%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
395-1	0	344	9	353
395-2	0	692	17	709
395-3	0	296	5	301
395-4	0	233	2	235
	0	1,565	33	1,598
	0.00%	97.93%	2.07%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
395-1	0	248	4	252
395-2	0	439	10	449
395-3	0	216	1	217
395-4	0	157	0	157
	0	1,060	15	1,075
	0.00%	98.60%	1.40%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
395-1	0	96	5	101
395-2	0	253	7	260
395-3	0	80	4	84
395-4	0	76	2	78
	0	505	18	523
	0.00%	96.56%	3.44%	100.00%

OPERATING STATISTICS

REVENUE MILES 8/1/2020 - 8/31/2020

From August 01 through August 31, 2020 VIA Mammoth HWY 120 East operated a total of 13640 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Mammoth	395-1	21	110	2,310
	Mammoth	395-3	21	110	2,310
	Yosemite	395-2	21	110	2,310
	Yosemite	395-4	21	110	2,310
Total Mileage					9,240

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Mammoth	395-1	10	110	1,100
	Mammoth	395-3	10	110	1,100
	Yosemite	395-2	10	110	1,100
	Yosemite	395-4	10	110	1,100
Total Mileage					4,400
Grand Total					13,640
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					13,640

REVENUE HOURS

From August 01 through August 31, 2020 VIA Mammoth HWY 120 East provided a total of 452.6 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Mammoth	395-1	21	3.80	79.80
	Mammoth	395-3	21	3.80	79.80
	Yosemite	395-2	21	3.50	73.50
	Yosemite	395-4	21	3.50	73.50
Total Hours					306.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Mammoth	395-1	10	3.80	38.00
	Mammoth	395-3	10	3.80	38.00
	Yosemite	395-2	10	3.50	35.00
	Yosemite	395-4	10	3.50	35.00
Total Hours					146.00
Grand Total					452.60
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					452.60

RIDERSHIP

From 8/1/2020 to 8/31/2020

A total of 2,612 passengers were carried on the HWY 120 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
8/1/2020	0	159	1	0	160
8/2/2020	0	105	14	0	119
8/3/2020	0	170	5	0	175
8/4/2020	0	82	6	0	88
8/5/2020	0	131	9	0	140
8/6/2020	0	122	9	0	131
8/7/2020	0	129	5	0	134
8/8/2020	0	154	0	0	154
8/9/2020	0	98	3	0	101
8/10/2020	0	148	5	0	153
8/11/2020	0	87	0	0	87
8/12/2020	0	55	4	0	59
8/13/2020	0	122	9	0	131
8/14/2020	0	135	4	0	139
8/15/2020	0	136	7	0	143
8/16/2020	0	152	8	0	160
8/17/2020	0	39	2	0	41
8/18/2020	0	56	0	0	56
8/19/2020	0	57	0	0	57
8/20/2020	0	57	1	0	58
8/27/2020	0	44	2	0	46
8/28/2020	0	38	4	0	42
8/29/2020	0	54	8	0	62
8/30/2020	0	120	2	0	122
8/31/2020	0	48	6	0	54
Total	0	2,498	114	0	2,612
	0.00%	95.64%	4.36%	0.00%	100.00%

RIDERSHIP

From 8/1/2020 to 8/31/2020

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
8/1/2020	0	159	1	160
8/2/2020	0	105	14	119
8/3/2020	0	170	5	175
8/4/2020	0	82	6	88
8/5/2020	0	131	9	140
8/6/2020	0	122	9	131
8/7/2020	0	129	5	134
8/8/2020	0	154	0	154
8/9/2020	0	98	3	101
8/10/2020	0	148	5	153
8/11/2020	0	87	0	87
8/12/2020	0	55	4	59
8/13/2020	0	122	9	131
8/14/2020	0	135	4	139
8/15/2020	0	136	7	143
8/16/2020	0	152	8	160
8/17/2020	0	39	2	41
8/18/2020	0	56	0	56
8/19/2020	0	57	0	57
8/20/2020	0	57	1	58
8/27/2020	0	44	2	46
8/28/2020	0	38	4	42
8/29/2020	0	54	8	62
8/30/2020	0	120	2	122
8/31/2020	0	48	6	54
Total	0	2,498	114	2,612
	0.00%	95.64%	4.36%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Cal Inns Washinto	5	0.19%
Rush Creek Lodge	267	10.22%
Sonora Best Weste	9	0.34%
Heritage Inn	5	0.19%
Jamestown Main	12	0.46%
Mary Laveroni Par	84	3.22%
Yose Pines RV Pa	308	11.79%
Buck Meadows Re	189	7.24%
Yose Lakes Camp	372	14.24%
Big Oak Flat Park	36	1.38%
Crane Flat Gas Sta	12	0.46%
Yosemite Visitor	1299	49.73%
Black Oak Hotel	14	0.54%
Totals	2612	100.00%

LOAD FACTOR ANALYSIS : 8/1/2020 - 8/31/2020

Below please find the load factor calculations for the Sonora HWY 120 North runs operated by VIA for August 01 through August 31, 2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	1,227	518	42.22%	Inbound 6:40 am Service from Tuolm Cnty to Yose
120-2	1,176	564	47.96%	Outbound 4:00 pm Service from Tuolm Cnty to Yo
120-E2F	49	22	44.90%	Outbound 4:00 pm Moccasin Fire Service Yose to
120-3	1,227	449	36.59%	Inbound 7:40 am Service from Tuolm Cnty to Yos
120-4	1,176	424	36.05%	Outbound 4:30 pm Service from Tuolm Cnty to Yo
120-5	1,225	344	28.08%	Inbound 8:40 am Service from Tuolm Cnty to Yose
120-6	1,176	285	24.23%	Outbound 5:35 pm Service from Tuolm Cnty to Yo
120-E6 F	49	6	12.24%	Outbound 5:35 pm Moccasin Fire Service Yose to
Total	7,305	2,612	35.76%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	833	332	39.86%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
120-2	784	348	44.39%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
120-E2F	49	22	44.90%	Outbound 4:00 pm Moccasin Fire Service Yose to Tuolm Cnty
120-3	835	262	31.38%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
120-4	784	271	34.57%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
120-5	833	208	24.97%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
120-6	784	142	18.11%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
120-E6 F	49	6	12.24%	Outbound 5:35 pm Moccasin Fire Service Yose to Tuolm Cnty
Total	4,951	1,591	32.13%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	394	186	47.21%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
120-2	392	216	55.10%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
120-3	392	187	47.70%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
120-4	392	153	39.03%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
120-5	392	136	34.69%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
120-6	392	143	36.48%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	2,354	1,021	43.37%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	1,227	518	42.22%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
120-2	1,176	564	47.96%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
120-E2F	49	22	44.90%	Outbound 4:00 pm Moccasin Fire Service Yose to Tuolm Cnty
120-3	1,227	449	36.59%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
120-4	1,176	424	36.05%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
120-5	1,225	344	28.08%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
120-6	1,176	285	24.23%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
120-E6 F	49	6	12.24%	Outbound 5:35 pm Moccasin Fire Service Yose to Tuolm Cnty
Total	7,305	2,612	35.76%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	833	332	39.86%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
120-2	784	348	44.39%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
120-E2F	49	22	44.90%	Outbound 4:00 pm Moccasin Fire Service Yose to Tuolm Cnty
120-3	835	262	31.38%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
120-4	784	271	34.57%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
120-5	833	208	24.97%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
120-6	784	142	18.11%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
120-E6 F	49	6	12.24%	Outbound 5:35 pm Moccasin Fire Service Yose to Tuolm Cnty
Total	4,951	1,591	32.13%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
120-1	394	186	47.21%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
120-2	392	216	55.10%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
120-3	392	187	47.70%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
120-4	392	153	39.03%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
120-5	392	136	34.69%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
120-6	392	143	36.48%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	2,354	1,021	43.37%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120 runs for 8/1/2020 through 8/31/2020.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
120-1	0	33	485	0	518
120-2	0	40	524	0	564
120-3	0	17	432	0	449
120-4	0	6	418	0	424
120-5	0	18	326	0	344
120-6	0	0	285	0	285
120-E2F	0	0	22	0	22
120-E6 F	0	0	6	0	6
	0	114	2,498	0	2,612
	0.00%	4.36%	95.64%	0.00%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
120-1	0	311	21	0	332
120-2	0	323	25	0	348
120-3	0	256	6	0	262
120-4	0	266	5	0	271
120-5	0	194	14	0	208
120-6	0	142	0	0	142
120-E2F	0	22	0	0	22
120-E6 F	0	6	0	0	6
	0	1,520	71	0	1,591
	0.00%	95.54%	4.46%	0.00%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
120-1	0	174	12	0	186
120-2	0	201	15	0	216
120-3	0	176	11	0	187
120-4	0	152	1	0	153
120-5	0	132	4	0	136
120-6	0	143	0	0	143
	0	978	43	0	1,021
	0.00%	95.79%	4.21%	0.00%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
120-1	0	485	33	518
120-2	0	524	40	564
120-3	0	432	17	449
120-4	0	418	6	424
120-5	0	326	18	344
120-6	0	285	0	285
120-E2F	0	22	0	22
120-E6 F	0	6	0	6
	0	2,498	114	2,612
	0.00%	95.64%	4.36%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
120-1	0	311	21	332
120-2	0	323	25	348
120-3	0	256	6	262
120-4	0	266	5	271
120-5	0	194	14	208
120-6	0	142	0	142
120-E2F	0	22	0	22
120-E6 F	0	6	0	6
	0	1,520	71	1,591
	0.00%	95.54%	4.46%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
120-1	0	174	12	186
120-2	0	201	15	216
120-3	0	176	11	187
120-4	0	152	1	153
120-5	0	132	4	136
120-6	0	143	0	143
	0	978	43	1,021
	0.00%	95.79%	4.21%	100.00%

OPERATING STATISTICS

REVENUE MILES 8/1/2020 - 8/31/2020

From August 01 through August 31, 2020 VIA Sonora HWY 120 North operated a total of 12718 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Sonora	120-2	16	84	1,344
	Sonora	120-4	16	84	1,344
	Sonora	120-6	16	84	1,344
	Yosemite	120-1	17	84	1,428
	Yosemite	120-3	17	84	1,428
	Yosemite	120-5	17	84	1,428
	Yosemite	120-E2F	1	130	130
	Yosemite	120-E4F	1	120	120
	Yosemite	120-E6 F	1	120	120
Total Mileage					8,686

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Sonora	120-2	8	84	672
	Sonora	120-4	8	84	672
	Sonora	120-6	8	84	672
	Yosemite	120-1	8	84	672
	Yosemite	120-3	8	84	672
	Yosemite	120-5	8	84	672
Total Mileage					4,032
Grand Total					12,718
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					12,718

REVENUE HOURS

From August 01 through August 31, 2020 VIA Sonora HWY 120 North provided a total of 493.09999999999999 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Sonora	120-2	16	3.30	52.80
	Sonora	120-4	16	3.30	52.80
	Sonora	120-6	16	3.30	52.80
	Yosemite	120-1	17	3.20	54.40
	Yosemite	120-3	17	3.20	54.40
	Yosemite	120-5	17	3.20	54.40
	Yosemite	120-E2F	1	5.50	5.50
	Yosemite	120-E4F	1	5.00	5.00
	Yosemite	120-E6 F	1	5.00	5.00
Total Hours					337.10

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Sonora	120-2	8	3.30	26.40
	Sonora	120-4	8	3.30	26.40
	Sonora	120-6	8	3.30	26.40
	Yosemite	120-1	8	3.20	25.60
	Yosemite	120-3	8	3.20	25.60
	Yosemite	120-5	8	3.20	25.60
Total Hours					156.00
Grand Total					493.10
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					493.10

RIDERSHIP

From 8/1/2020 to 8/31/2020

A total of 2,460 passengers were carried on the HWY 41 system by VIA. Of these, were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	Armrk Emp	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
8/1/2020	0	0	0	0	90	0	0	0	0	90	90
8/2/2020	0	0	0	0	79	0	0	0	0	79	79
8/3/2020	0	0	0	0	84	0	0	5	0	84	89
8/4/2020	0	0	0	0	98	0	0	6	0	98	104
8/5/2020	0	0	0	0	75	0	0	12	0	75	87
8/6/2020	0	0	0	0	73	0	0	4	0	73	77
8/7/2020	0	0	0	0	85	0	0	4	0	85	89
8/8/2020	0	0	0	0	117	0	0	4	0	117	121
8/9/2020	0	0	0	0	84	0	0	2	0	84	86
8/10/2020	0	0	0	0	104	0	0	0	0	104	104
8/11/2020	0	0	0	0	95	0	0	3	0	95	98
8/12/2020	0	0	0	0	84	0	0	0	0	84	84
8/13/2020	0	0	0	0	107	0	0	0	0	107	107
8/14/2020	0	0	0	0	109	0	0	0	0	109	109
8/15/2020	0	0	0	0	99	0	0	0	0	99	99
8/16/2020	0	0	0	0	80	0	0	2	0	80	82
8/17/2020	0	0	0	0	51	0	0	0	0	51	51
8/18/2020	0	0	0	0	57	0	0	0	0	57	57
8/19/2020	0	0	0	0	85	0	0	1	0	85	86
8/20/2020	0	0	0	0	62	0	0	0	0	62	62
8/21/2020	0	0	0	0	85	0	0	0	0	85	85
8/22/2020	0	0	0	0	101	0	0	4	0	101	105
8/23/2020	0	0	0	0	67	0	0	4	0	67	71
8/24/2020	0	0	0	0	65	0	0	1	0	65	66
8/25/2020	0	0	0	0	30	0	0	0	0	30	30
8/26/2020	0	0	0	0	55	0	0	0	0	55	55
8/27/2020	0	0	0	0	62	0	0	0	0	62	62
8/28/2020	0	0	0	0	42	0	0	0	0	42	42
8/29/2020	0	0	0	0	92	0	0	0	0	92	92
8/30/2020	0	0	0	0	63	0	0	0	0	63	63
8/31/2020	0	0	0	0	28	0	0	0	0	28	28
Total	0	0	0	0	2,408	0	0	52	0	2,408	2,460
Percent	0.00%	0.00%	0.00%	0.00%	97.89%	0.00%	0.00%	2.11%	0.00%	97.89%	100.00%

Ridership Excluding Amtrak

Date	Armrk	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
8/1/2020	0	0	0	0	90	0	0	0	90	90
8/2/2020	0	0	0	0	79	0	0	0	79	79
8/3/2020	0	0	0	0	84	0	5	0	84	89
8/4/2020	0	0	0	0	98	0	6	0	98	104
8/5/2020	0	0	0	0	75	0	12	0	75	87
8/6/2020	0	0	0	0	73	0	4	0	73	77
8/7/2020	0	0	0	0	85	0	4	0	85	89
8/8/2020	0	0	0	0	117	0	4	0	117	121
8/9/2020	0	0	0	0	84	0	2	0	84	86
8/10/2020	0	0	0	0	104	0	0	0	104	104
8/11/2020	0	0	0	0	95	0	3	0	95	98
8/12/2020	0	0	0	0	84	0	0	0	84	84
8/13/2020	0	0	0	0	107	0	0	0	107	107
8/14/2020	0	0	0	0	109	0	0	0	109	109
8/15/2020	0	0	0	0	99	0	0	0	99	99
8/16/2020	0	0	0	0	80	0	2	0	80	82
8/17/2020	0	0	0	0	51	0	0	0	51	51
8/18/2020	0	0	0	0	57	0	0	0	57	57
8/19/2020	0	0	0	0	85	0	1	0	85	86
8/20/2020	0	0	0	0	62	0	0	0	62	62
8/21/2020	0	0	0	0	85	0	0	0	85	85
8/22/2020	0	0	0	0	101	0	4	0	101	105
8/23/2020	0	0	0	0	67	0	4	0	67	71
8/24/2020	0	0	0	0	65	0	1	0	65	66
8/25/2020	0	0	0	0	30	0	0	0	30	30
8/26/2020	0	0	0	0	55	0	0	0	55	55
8/27/2020	0	0	0	0	62	0	0	0	62	62
8/28/2020	0	0	0	0	42	0	0	0	42	42
8/29/2020	0	0	0	0	92	0	0	0	92	92
8/30/2020	0	0	0	0	63	0	0	0	63	63
8/31/2020	0	0	0	0	28	0	0	0	28	28
Total	0	0	0	0	2,408	0	52	0	2,408	2,460
Percent	0.00%	0.00%	0.00%	0.00%	97.89%	0.00%	2.11%	0.00%	97.89%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Amtrak/Greyhoun	79	3.21%
Chukchansi Gold	111	4.51%
Coarsegold	43	1.75%
Fresno Airport	126	5.12%
Mariposa Grove	80	3.25%
North Fresno (Hw	101	4.11%
Oakhurst Best We	432	17.56%
Tenaya Lodge	425	17.28%
Wawona Store	15	0.61%
Yos Visitor Center	1048	42.60%
Totals	2460	100.00%

LOAD FACTOR ANALYSIS : 8/1/2020 - 8/31/2020

Below please find the load factor calculations for the HWY 41 runs operated by VIA for 8/1/2020 through 8/31/2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	1,519	180	11.85%	Yosemite to Fresno 11:15 am
41-1	1,519	530	34.89%	Fresno to Yosemite 6:18 am
41-4	1,519	625	41.15%	Yosemite to Fresno 4:06 pm
41-3	1,519	480	31.60%	Fresno to Yosemite 8:20 am
41-6	1,519	457	30.09%	Yosemite to Fresno 6:00 pm
41-5	1,519	188	12.38%	Fresno to Yosemite 12: 50 pm
Total	9,114	2,460	26.99%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	1,029	107	10.40%	Yosemite to Fresno 11:15 am
41-1	1,029	323	31.39%	Fresno to Yosemite 6:18 am
41-4	1,029	404	39.26%	Yosemite to Fresno 4:06 pm
41-3	1,029	296	28.77%	Fresno to Yosemite 8:20 am
41-6	1,029	310	30.13%	Yosemite to Fresno 6:00 pm
41-5	1,029	132	12.83%	Fresno to Yosemite 12: 50 pm
Total	6,174	1,572	25.46%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	490	73	14.90%	Yosemite to Fresno 11:15 am
41-1	490	207	42.24%	Fresno to Yosemite 6:18 am
41-4	490	221	45.10%	Yosemite to Fresno 4:06 pm
41-3	490	184	37.55%	Fresno to Yosemite 8:20 am
41-6	490	147	30.00%	Yosemite to Fresno 6:00 pm
41-5	490	56	11.43%	Fresno to Yosemite 12: 50 pm
Total	2,940	888	30.20%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	1,519	180	11.85%	Yosemite to Fresno 11:15 am
41-1	1,519	530	34.89%	Fresno to Yosemite 6:18 am
41-4	1,519	625	41.15%	Yosemite to Fresno 4:06 pm
41-3	1,519	480	31.60%	Fresno to Yosemite 8:20 am
41-6	1,519	457	30.09%	Yosemite to Fresno 6:00 pm
41-5	1,519	188	12.38%	Fresno to Yosemite 12: 50 pm
Total	9,114	2,460	26.99%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	1,029	107	10.40%	Yosemite to Fresno 11:15 am
41-1	1,029	323	31.39%	Fresno to Yosemite 6:18 am
41-4	1,029	404	39.26%	Yosemite to Fresno 4:06 pm
41-3	1,029	296	28.77%	Fresno to Yosemite 8:20 am
41-6	1,029	310	30.13%	Yosemite to Fresno 6:00 pm
41-5	1,029	132	12.83%	Fresno to Yosemite 12: 50 pm
Total	6,174	1,572	25.46%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
41-2	490	73	14.90%	Yosemite to Fresno 11:15 am
41-1	490	207	42.24%	Fresno to Yosemite 6:18 am
41-4	490	221	45.10%	Yosemite to Fresno 4:06 pm
41-3	490	184	37.55%	Fresno to Yosemite 8:20 am
41-6	490	147	30.00%	Yosemite to Fresno 6:00 pm
41-5	490	56	11.43%	Fresno to Yosemite 12: 50 pm
Total	2,940	888	30.20%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 41 runs for 8/1/2020 through 8/31/2020.

Daily - All Routes

Run	Armtrak	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
41-1	0	0	0	519	11	0	0	0	530
41-2	0	0	0	180	0	0	0	0	180
41-3	0	0	0	470	10	0	0	0	480
41-4	0	0	0	601	24	0	0	0	625
41-5	0	0	0	184	4	0	0	0	188
41-6	0	0	0	454	3	0	0	0	457
Total	0	0	0	2,408	52	0	0	0	2,460
Percent	0.00%	0.00%	0.00%	97.89%	2.11%	0.00%	0.00%	0.00%	100.00%

Weekdays

Run	Aramrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
41-1	0	0	0	318	5	0	0	0	323
41-2	0	0	0	107	0	0	0	0	107
41-3	0	0	0	289	7	0	0	0	296
41-4	0	0	0	383	21	0	0	0	404
41-5	0	0	0	132	0	0	0	0	132
41-6	0	0	0	307	3	0	0	0	310
Total	0	0	0	1,536	36	0	0	0	1,572
Percent	0.00%	0.00%	0.00%	97.71%	2.29%	0.00%	0.00%	0.00%	100.00%

Weekends/Holidays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
41-1	0	0	0	201	6	0	0	0	207
41-2	0	0	0	73	0	0	0	0	73
41-3	0	0	0	181	3	0	0	0	184
41-4	0	0	0	218	3	0	0	0	221
41-5	0	0	0	52	4	0	0	0	56
41-6	0	0	0	147	0	0	0	0	147
Total	0	0	0	872	16	0	0	0	888
Percent	0.00%	0.00%	0.00%	98.20%	1.80%	0.00%	0.00%	0.00%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
41-1	0	0	0	519	11	0	0	530
41-2	0	0	0	180	0	0	0	180
41-3	0	0	0	470	10	0	0	480
41-4	0	0	0	601	24	0	0	625
41-5	0	0	0	184	4	0	0	188
41-6	0	0	0	454	3	0	0	457
Total	0	0	0	2,408	52	0	0	2,460
Percent	0.00%	0.00%	0.00%	97.89%	2.11%	0.00%	0.00%	100.00%

Weekdays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
41-1	0	0	0	318	5	0	0	323
41-2	0	0	0	107	0	0	0	107
41-3	0	0	0	289	7	0	0	296
41-4	0	0	0	383	21	0	0	404
41-5	0	0	0	132	0	0	0	132
41-6	0	0	0	307	3	0	0	310
Total	0	0	0	1,536	36	0	0	1,572
Percent	0.00%	0.00%	0.00%	97.71%	2.29%	0.00%	0.00%	100.00%

Weekends/Holidays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
41-1	0	0	0	201	6	0	0	207
41-2	0	0	0	73	0	0	0	73
41-3	0	0	0	181	3	0	0	184
41-4	0	0	0	218	3	0	0	221
41-5	0	0	0	52	4	0	0	56
41-6	0	0	0	147	0	0	0	147
Total	0	0	0	872	16	0	0	888
Percent	0.00%	0.00%	0.00%	98.20%	1.80%	0.00%	0.00%	100.00%

OPERATING STATISTICS

REVENUE MILES 8/1/2020 - 8/31/2020

From 8/1/2020 through 8/31/2020 VIA HWY 41 operated a total of 20,646 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Fresno	41-1	21	111	2,331
	Fresno	41-3	21	111	2,331
	Fresno	41-5	21	111	2,331
	Yosemite	41-2	21	111	2,331
	Yosemite	41-4	21	111	2,331
	Yosemite	41-6	21	111	2,331
Total Mileage					13,986

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Fresno	41-1	10	111	1,110
	Fresno	41-3	10	111	1,110
	Fresno	41-5	10	111	1,110
	Yosemite	41-2	10	111	1,110
	Yosemite	41-4	10	111	1,110
	Yosemite	41-6	10	111	1,110
Total Mileage					6,660
Grand Total					20,646
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					20,646

REVENUE HOURS

From 8/1/2020 through 8/31/2020 VIA HWY 41 provided a total of 725.40 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Fresno	41-1	21	4.00	84.00
	Fresno	41-3	21	4.00	84.00
	Fresno	41-5	21	4.00	84.00
	Yosemite	41-2	21	3.80	79.80
	Yosemite	41-4	21	3.80	79.80
	Yosemite	41-6	21	3.80	79.80
Total Hours					491.40

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Fresno	41-1	10	4.00	40.00
	Fresno	41-3	10	4.00	40.00
	Fresno	41-5	10	4.00	40.00
	Yosemite	41-2	10	3.80	38.00
	Yosemite	41-4	10	3.80	38.00
	Yosemite	41-6	10	3.80	38.00
Total Hours					234.00
Grand Total					725.40
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					725.40