



**May 4, 2020**

Ms. Christine Chavez  
Merced County Association of Governments  
369 W. 18<sup>th</sup> Street  
Merced, CA 95340

**RE: YARTS Monthly Report April 1-30, 2020**

Dear Ms. Chavez,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the revised monthly summary of operating statistics for April 1-30, 2020.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery  
YARTS Program Manager

**RIDERSHIP**

From 4/1/2020 to 4/30/2020

A total of 223 passengers were carried on the HWY 140 system by VIA. Of these, 2 were Amtrak passengers utilizing the YARTS service.

**Ridership - All**

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
4/1/2020	0	12	0	0	12
4/2/2020	0	4	0	0	4
4/3/2020	1	9	0	0	10
4/4/2020	0	9	0	0	9
4/5/2020	0	1	0	0	1
4/6/2020	1	3	0	0	4
4/7/2020	1	7	0	0	8
4/8/2020	0	9	0	0	9
4/9/2020	0	10	0	0	10
4/10/2020	1	6	0	0	7
4/11/2020	0	7	0	0	7
4/13/2020	0	9	0	0	9
4/14/2020	1	3	0	0	4
4/15/2020	1	5	0	0	6
4/16/2020	0	4	0	0	4
4/17/2020	0	10	0	0	10
4/18/2020	1	5	0	0	6
4/19/2020	0	7	0	0	7
4/20/2020	0	5	0	1	6
4/21/2020	0	10	0	0	10
4/22/2020	0	11	0	0	11
4/23/2020	0	5	0	0	5
4/24/2020	0	11	0	1	12
4/25/2020	0	4	0	0	4
4/26/2020	0	4	0	0	4
4/27/2020	0	18	0	0	18
4/28/2020	0	13	0	0	13
4/29/2020	0	7	0	0	7
4/30/2020	0	6	0	0	6
<b>Total</b>	7	214	0	2	223
	3.14%	95.96%	0.00%	0.90%	100.00%

**RIDERSHIP**

From 4/1/2020 to 4/30/2020

**Ridership - Excluding Amtrak**

<b>Date</b>	<b>NPS Employees</b>	<b>Paid Fare</b>	<b>Child Free</b>	<b>Total</b>
4/1/2020	0	12	0	12
4/2/2020	0	4	0	4
4/3/2020	1	9	0	10
4/4/2020	0	9	0	9
4/5/2020	0	1	0	1
4/6/2020	1	3	0	4
4/7/2020	1	7	0	8
4/8/2020	0	9	0	9
4/9/2020	0	10	0	10
4/10/2020	1	6	0	7
4/11/2020	0	7	0	7
4/13/2020	0	9	0	9
4/14/2020	1	3	0	4
4/15/2020	1	5	0	6
4/16/2020	0	4	0	4
4/17/2020	0	10	0	10
4/18/2020	1	5	0	6
4/19/2020	0	7	0	7
4/20/2020	0	5	0	5
4/21/2020	0	10	0	10
4/22/2020	0	11	0	11
4/23/2020	0	5	0	5
4/24/2020	0	11	0	11
4/25/2020	0	4	0	4
4/26/2020	0	4	0	4
4/27/2020	0	18	0	18
4/28/2020	0	13	0	13
4/29/2020	0	7	0	7
4/30/2020	0	6	0	6
<b>Total</b>	7	214	0	221
	3.17%	96.83%	0.00%	100.00%

## Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Amtrak	30	13.45%
AutoCamp	4	1.79%
Bug Hostel	50	22.42%
Catheys Valley	9	4.04%
Cedar Lodge	1	0.45%
El Portal PO	3	1.35%
Mariposa Park &	15	6.73%
MidPines PK & Ri	6	2.69%
MPMidtown	19	8.52%
MPPO	13	5.83%
Roadside Rest	54	24.22%
Transpo	11	4.93%
YV Lodge	8	3.59%
<b>Totals</b>	<b>223</b>	<b>100.00%</b>

**LOAD FACTOR ANALYSIS : 4/1/2020 - 4/30/2020**

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 4/1/2020 through 4/30/2020. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

**WITH AMTRAK**

## Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	1,421	11	0.77%	Inbound 4:53 AM Merced to El Portal Emergency
3EYVC	1,372	8	0.58%	Inbound 6:40 AM Merced to El Portal Emergency
4EYVC	1,323	49	3.70%	Inbound 10:30 AM Merced to El Portal Emergency
4EYVCr	49	1	2.04%	Inbound 10:30 AM Merced to El Portal Emergency
6EMid	98	3	3.06%	Inbound 5:25 PM Merced to Midpines Emergency
6EYVC	1,323	40	3.02%	Inbound 5:25 PM Merced to El Portal Emergency
11EYVC	1,323	19	1.44%	Outbound 4:30 PM El Portal to Merced Emergency
11EMid	98	1	1.02%	Outbound 5:06 PM Midpines to Merced Emergenc
15EYVC	1,421	25	1.76%	Outbound 8:00 AM Midpines to Merced Emergenc
16EYVC	1,372	48	3.50%	Outbound 10:02 AM El Portal to Merced Emergen
16EYVCr	49	2	4.08%	Outbound 10:02 AM El Portal to Merced Emergen
17EYVC	1,274	16	1.26%	Outbound 1:05 PM El Portal to Merced Emergency
<b>Total</b>	<b>11,123</b>	<b>223</b>	<b>2.00%</b>	

## Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	1,078	9	0.83%	Inbound 4:53 AM Merced to EI Portal Emergency C19
3EYVC	1,029	4	0.39%	Inbound 6:40 AM Merced to EI Portal Emergency C19
4EYVC	1,029	38	3.69%	Inbound 10:30 AM Merced to EI Portal Emergency C19
4EYVCr	49	1	2.04%	Inbound 10:30 AM Merced to EI Portal Emergency C19
6EMid	49	3	6.12%	Inbound 5:25 PM Merced to Midpines Emergency
6EYVC	1,029	37	3.60%	Inbound 5:25 PM Merced to EI Portal Emergency C19
11EYVC	1,029	16	1.55%	Outbound 4:30 PM EI Portal to Merced Emergency C19
11EMid	49	1	2.04%	Outbound 5:06 PM Midpines to Merced Emergency C19
15EYVC	1,078	21	1.95%	Outbound 8:00 AM Midpines to Merced Emergency C19
16EYVC	1,029	42	4.08%	Outbound 10:02 AM EI Portal to Merced Emergency C19
16EYVCr	49	2	4.08%	Outbound 10:02 AM EI Portal to Merced Emergency C19
17EYVC	980	11	1.12%	Outbound 1:05 PM EI Portal to Merced Emergency C19
<b>Total</b>	<b>8,477</b>	<b>185</b>	<b>2.18%</b>	

## Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	343	2	0.58%	Inbound 4:53 AM Merced to El Portal Emergency C19
3EYVC	343	4	1.17%	Inbound 6:40 AM Merced to El Portal Emergency C19
4EYVC	294	11	3.74%	Inbound 10:30 AM Merced to El Portal Emergency C1 α
6EYVC	294	3	1.02%	Inbound 5:25 PM Merced to El Portal Emergency C19
11EYVC	294	3	1.02%	Outbound 4:30 PM El Portal to Merced Emergency C1 α
15EYVC	343	4	1.17%	Outbound 8:00 AM Midpines to Merced Emergency C1 α
16EYVC	343	6	1.75%	Outbound 10:02 AM El Portal to Merced Emergency C1 α
17EYVC	294	5	1.70%	Outbound 1:05 PM El Portal to Merced Emergency C1 α
<b>Total</b>	<b>2,548</b>	<b>38</b>	<b>1.49%</b>	

## WITHOUT AMTRAK

### Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	1,421	11	0.77%	Inbound 4:53 AM Merced to El Portal Emergency C1a
3EYVC	1,372	8	0.58%	Inbound 6:40 AM Merced to El Portal Emergency C1a
4EYVC	1,323	48	3.63%	Inbound 10:30 AM Merced to El Portal Emergen C1a
4EYVCr	49	1	2.04%	Inbound 10:30 AM Merced to El Portal Emergen C1a
6EMid	98	3	3.06%	Inbound 5:25 PM Merced to Midpines Emergency
6EYVC	1,323	40	3.02%	Inbound 5:25 PM Merced to El Portal Emergency C1a
11EYVC	1,323	18	1.36%	Outbound 4:30 PM El Portal to Merced Emergen C1a
11EMid	98	1	1.02%	Outbound 5:06 PM Midpines to Merced Emergen C1a
15EYVC	1,421	25	1.76%	Outbound 8:00 AM Midpines to Merced Emergen C1a
16EYVC	1,372	48	3.50%	Outbound 10:02 AM El Portal to Merced Emergen C1a
16EYVCr	49	2	4.08%	Outbound 10:02 AM El Portal to Merced Emergen C1a
17EYVC	1,274	16	1.26%	Outbound 1:05 PM El Portal to Merced Emergen C1a
<b>Total</b>	<b>11,123</b>	<b>221</b>	<b>1.99%</b>	



## Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	1,078	9	0.83%	Inbound 4:53 AM Merced to EI Portal Emergency C19
3EYVC	1,029	4	0.39%	Inbound 6:40 AM Merced to EI Portal Emergency C19
4EYVC	1,029	37	3.60%	Inbound 10:30 AM Merced to EI Portal Emergency C19
4EYVCr	49	1	2.04%	Inbound 10:30 AM Merced to EI Portal Emergency C19
6EMid	49	3	6.12%	Inbound 5:25 PM Merced to Midpines Emergency
6EYVC	1,029	37	3.60%	Inbound 5:25 PM Merced to EI Portal Emergency C19
11EYVC	1,029	15	1.46%	Outbound 4:30 PM EI Portal to Merced Emergency C19
11EMid	49	1	2.04%	Outbound 5:06 PM Midpines to Merced Emergency C19
15EYVC	1,078	21	1.95%	Outbound 8:00 AM Midpines to Merced Emergency C19
16EYVC	1,029	42	4.08%	Outbound 10:02 AM EI Portal to Merced Emergency C19
16EYVCi	49	2	4.08%	Outbound 10:02 AM EI Portal to Merced Emergency C19
17EYVC	980	11	1.12%	Outbound 1:05 PM EI Portal to Merced Emergency C19
<b>Total</b>	<b>8,477</b>	<b>183</b>	<b>2.16%</b>	

## Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2EYVC	343	2	0.58%	Inbound 4:53 AM Merced to El Portal Emergency C19
3EYVC	343	4	1.17%	Inbound 6:40 AM Merced to El Portal Emergency C19
4EYVC	294	11	3.74%	Inbound 10:30 AM Merced to El Portal Emergency C19
6EYVC	294	3	1.02%	Inbound 5:25 PM Merced to El Portal Emergency C19
11EYVC	294	3	1.02%	Outbound 4:30 PM El Portal to Merced Emergency C19
15EYVC	343	4	1.17%	Outbound 8:00 AM Midpines to Merced Emergency C19
16EYVC	343	6	1.75%	Outbound 10:02 AM El Portal to Merced Emergency C19
17EYVC	294	5	1.70%	Outbound 1:05 PM El Portal to Merced Emergency C19
<b>Total</b>	<b>2,548</b>	<b>38</b>	<b>1.49%</b>	

## PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 4/1/2020 through 4/30/2020.

### Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
11EMid	0	0	1	0	1
1EYVC	0	0	18	1	19
5EYVC	0	0	25	0	25
6EYVC	5	0	43	0	48
6EYVC	0	0	2	0	2
7EYVC	0	0	16	0	16
2EYVC	1	0	10	0	11
3EYVC	0	0	8	0	8
4EYVC	0	0	48	1	49
4EYVC	0	0	1	0	1
6EMid	0	0	3	0	3
6EYVC	1	0	39	0	40
	7	0	214	2	223
	3.14%	0.00%	95.96%	0.90%	100.00%

**Weekdays**

<b>Run</b>	<b>NPS Emp's</b>	<b>Paid Fare</b>	<b>Child Free</b>	<b>Amtrak</b>	<b>Total</b>
11EMid	0	1	0	0	1
1EYVC	0	15	0	1	16
5EYVC	0	21	0	0	21
6EYVC	4	38	0	0	42
6EYVC	0	2	0	0	2
7EYVC	0	11	0	0	11
2EYVC	1	8	0	0	9
3EYVC	0	4	0	0	4
4EYVC	0	37	0	1	38
4EYVC	0	1	0	0	1
6EMid	0	3	0	0	3
6EYVC	1	36	0	0	37
	6	177	0	2	185
	3.24%	95.68%	0.00%	1.08%	100.00%

**Weekends/Holidays**

<b>Run</b>	<b>NPS</b>	<b>Paid Fare</b>	<b>Child Free</b>	<b>Amtrak</b>	<b>Total</b>
1EYVC	0	3	0	0	3
5EYVC	0	4	0	0	4
6EYVC	1	5	0	0	6
7EYVC	0	5	0	0	5
2EYVC	0	2	0	0	2
3EYVC	0	4	0	0	4
4EYVC	0	11	0	0	11
6EYVC	0	3	0	0	3
	1	37	0	0	38
	2.63%	97.37%	0.00%	0.00%	100.00%

**PASSENGER FARES BY TYPE EXCLUDING AMTRAK**

**Daily - All Routes**

<b>Run</b>	<b>NPS Emp's</b>	<b>Paid Fare</b>	<b>Child Free</b>	<b>Total</b>
11EMid	0	1	0	1
1EYVC	0	18	0	18
5EYVC	0	25	0	25
6EYVC	5	43	0	48
6EYVC	0	2	0	2
7EYVC	0	16	0	16
2EYVC	1	10	0	11
3EYVC	0	8	0	8
4EYVC	0	48	0	48
4EYVC	0	1	0	1
6EMid	0	3	0	3
6EYVC	1	39	0	40
	7	214	0	221
	3.17%	96.83%	0.00%	100.00%

**Weekdays**

<b>Run</b>	<b>NPS Emp's</b>	<b>Paid Fare</b>	<b>Child Free</b>	<b>Total</b>
11EMid	0	1	0	1
11EYVC	0	15	0	15
15EYVC	0	21	0	21
16EYVC	4	38	0	42
16EYVCr	0	2	0	2
17EYVC	0	11	0	11
2EYVC	1	8	0	9
3EYVC	0	4	0	4
4EYVC	0	37	0	37
4EYVCr	0	1	0	1
6EMid	0	3	0	3
6EYVC	1	36	0	37
	6	177	0	183
	3.28%	96.72%	0.00%	100.00%

**Weekends/Holidays**

<b>Run</b>	<b>NPS</b>	<b>Adult</b>	<b>Child Free</b>	<b>Total</b>
1EYVC	0	3	0	3
5EYVC	0	4	0	4
6EYVC	1	5	0	6
7EYVC	0	5	0	5
2EYVC	0	2	0	2
3EYVC	0	4	0	4
4EYVC	0	11	0	11
5EYVC	0	3	0	3
	1	37	0	38
	2.63%	97.37%	0.00%	100.00%



## OPERATING STATISTICS

### REVENUE MILES 4/1/2020 - 4/30/2020

From 4/1/2020 through 4/30/2020 VIA HWY 140 operated a total of 14,783 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
<b>Weekdays</b>					
	El Portal	11EYVC	21	67	1,407
	El Portal	16EYVC	21	67	1,407
	El Portal	16EYVCr	1	67	67
	El Portal	17EYVC	20	67	1,340
	Merced	2EYVC	22	67	1,474
	Merced	3EYVC	21	67	1,407
	Merced	4EYVC	21	67	1,407
	Merced	4EYVCr	1	67	67
	Merced	6EMid	1	51	51
	Merced	6EYVC	21	67	1,407
	Midpines	11EMid	1	51	51
	Midpines	15EYVC	22	51	1,122
<b>Total Mileage</b>					<b>11,207</b>

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Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
<b>Weekends</b>					
	El Portal	11EYVC	6	67	402
	El Portal	16EYVC	7	67	469
	El Portal	17EYVC	6	67	402
	Merced	2EYVC	7	67	469
	Merced	3EYVC	7	67	469
	Merced	4EMid	1	51	51
	Merced	4EYVC	6	67	402
	Merced	6EMid	1	51	51
	Merced	6EYVC	6	67	402
	Midpines	11EMid	1	51	51
	Midpines	15EYVC	7	51	357
	Midpines	17EMid	1	51	51
<b>Total Mileage</b>					<b>3,576</b>
<b>Grand Total</b>					<b>14,783</b>
<b>YARTS Total</b>					<b>14,783</b>

**REVENUE HOURS**

From 4/1/2020 through 4/30/2020 VIA HWY 140 provided a total of 563.60 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
<b>Weekdays</b>					
	El Portal	11EYVC	21	3.00	63.00
	El Portal	16EYVC	21	2.50	52.50
	El Portal	16EYVCr	1	3.00	3.00
	El Portal	17EYVC	20	2.50	50.00
	Merced	2EYVC	22	2.40	52.80
	Merced	3EYVC	21	2.40	50.40
	Merced	4EYVC	21	2.40	50.40
	Merced	4EYVCr	1	3.00	3.00
	Merced	6EMid	1	3.00	3.00
	Merced	6EYVC	21	3.00	63.00
	Midpines	11EMid	1	3.00	3.00
	Midpines	15EYVC	22	1.50	33.00
<b>Total Hours</b>					<b>427.10</b>

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
<b>Weekends</b>					
	El Portal	11EYVC	6	3.00	18.00
	El Portal	16EYVC	7	2.50	17.50
	El Portal	17EYVC	6	2.50	15.00
	Merced	2EYVC	7	2.40	16.80
	Merced	3EYVC	7	2.40	16.80
	Merced	4EMid	1	1.75	1.75
	Merced	4EYVC	6	2.40	14.40
	Merced	6EMid	1	3.00	3.00
	Merced	6EYVC	6	3.00	18.00
	Midpines	11EMid	1	3.00	3.00
	Midpines	15EYVC	7	1.50	10.50
	Midpines	17EMid	1	1.75	1.75
<b>Total Hours</b>					<b>136.50</b>
<b>Grand Total</b>					<b>563.60</b>
<b>YARTS Total</b>					<b>563.60</b>

## Wheelchair Usage

Run Date	Route	Total
	<b>Grand Total</b>	<b>0</b>

## Passengers Left

Run Date	Route	Total
	<b>Grand Total</b>	<b>0</b>

## **ACCIDENTS/INCIDENTS**

There were zero (0) YARTS accidents/incidents during the month of April 1-30, 2020.

## **ROAD CALLS**

There was one (1) road call during the month of April 1-30, 2020.

4/ 17/20      Run 17      Did not run (DNR) due to mechanical issue at start of run (1<sup>st</sup> mechanical).

## **SERVICE DELAYS**

There was one (1) notable service delay during the month of April 1-30, 2020. Total on time service for all corridors was 100.00% based on YARTS contract criteria.

### **Hwy 140**

4/ 17/20      Run 17      Did not run (DNR) due to mechanical issue at start of run (1<sup>st</sup> mechanical).

### **MAMMOTH Hwy 120/395**

DNR

### **SONORA Hwy 120 West**

DNR

### **FRESNO Hwy 41**

DNR

## **MISSED RUNS**

There were zero (0) missed runs during the month of April 1-30, 2020.

### **Hwy 140**

None

### **MAMMOTH Hwy 120/395**

None-DNR

### **SONORA Hwy 120 West**

None—DNR

### **FRESNO Hwy 41**

None--DNR

## **EXTRA RUNS**

There were no extra runs during the month of April 1-30, 2020.

## **MAINTENANCE**

YARTS owned and VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are nineteen (19) accessible YARTS and VIA buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

## **CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS**

There was one (1) notable customer concern that arose during the month of April 1-30, 2020 received by email or phone call. All operational issues are addressed and rectified so that they can be avoided in the future. The concern was as follows:

3/29/20 (Emailed to YARTS 4/1/20)                      Run 6                      Rider said that he had lost his YARTS tickets on the bus and asked that the bus and the lost and found be checked. He also claimed that the driver went off the road and got close to another vehicle.

YARTS Staff immediately asked for more information to identify the run that was being referred to. Once that information was received, the contractor was notified and attempted to pull the video for review. However, footage for that run was no longer available. The contractor Operations Manager followed up with the driver directly. The driver did not recall the incident and is normally one of the most conscientious and safe YARTS drivers, having been with VIA almost 8 years with no prior safety issues. The driver was reminded of the importance of safe driving throughout the entire run and fostering the comfort of our passengers. Appropriate action was taken to help ensure similar incidents would not occur in the future.

The lost tickets were not found by the rider or contractor. The client was referred to YARTS Staff for further assistance with possibly recovering the tickets.

### **Weather/Construction/Traffic Delays/Road Closures**

On Sunday, April 5<sup>th</sup>, and Friday, April 17<sup>th</sup>, 2020, Caltrans closed Hwy 140 from Midpines to El Portal at 12 noon and 3pm, respectively, due to heavy rains and debris flow. The YARTS run schedule was altered for the remaining runs that had not yet departed going to and from El Portal.

On April 5<sup>th</sup>, Runs 4 and 6 went only as far as the Bug Resort, while Runs 17 and 11 began as scheduled from the Bug Resort. On April 17<sup>th</sup>, Run 11 began as scheduled from the Bug Resort, while Run 6 went only as far as the Bug Resort. On both occasions, the road was reopened later in the evening, and the normal YARTS schedules resumed on the following day.

Other delays occurred during the month due to inclement weather and ongoing construction.

### **COVID-19**

The impact of the COVID-19 virus began in March 2020. "Stay at Home" orders aimed at slowing the spread of the virus and the Yosemite NP closure caused travel to remain significantly decreased throughout April 2020. A revised version of the YARTS Emergency Schedule IV was put into effect from March 23<sup>rd</sup> to April 29<sup>th</sup>, 2020.

The YARTS JPA met on April 6<sup>th</sup>, 2020 at the regularly scheduled quarterly YARTS meeting, then held a special YARTS JPA Board meeting on April 27<sup>th</sup>, 2020 to further address concerns raised by the current state. At both meetings, updates on the status of the park opening and other ridership statistics were shared. At the April 27<sup>th</sup> meeting, the board approved further reducing runs to a revised version of the YARTS Winter Emergency Schedule II. Rather than having 4 runs in each direction, the schedule was changed to 3 runs in each direction between Merced and El Portal. Runs 3 and 17 were removed due to having the lowest ridership, while the most used runs were kept in place. This schedule went into effect on April 30, 2020.



The Park was still closed, and though phased reopening is the goal, the details of an action plan for allowing public access to the park was not yet available. A special follow up meeting has been scheduled for May 11<sup>th</sup>, 2020, at which time the YARTS JPA looks to establish summer service guidelines based on updated information from Park personnel on when and how the Park plans to reopen. Until then, YARTS will run only the current Hwy 140 emergency schedule. The Hwy 41 start date of May 11<sup>th</sup> has been postponed, and the Hwy 140 and Hwy 120 start dates are pending the results of the next board meeting.

YARTS continues to operate as an essential transit service in order to accommodate passengers needing to get to work, medical appointments, grocery/pharmacy shopping, and transportation connections. A few Park employees are still using the service as well to connect with commuters going into the park.

The contractor continues to report ridership by run and drop off location daily. Additionally, information comparing ridership and service hours from this year to last year is being provided weekly. Additional cleaning expenses due to Covid-19 are also being reported on a weekly basis.

Social distancing protocols continue to be in place. The first two rows behind the driver remain taped off on the YARTS buses so that passengers do not have access to those seats. Other seats throughout the bus have been sealed off as well in order to provide at least 6 feet of spacing between passengers, with a maximum of 10 passengers allowed per bus. All tickets and fares are being dropped into the fare boxes by the rider and the driver is handling only credit card transactions as needed.

Notices remain posted on all YARTS buses to provide information to transit riders and share actions that can help prevent the potential spread of the virus, to include tips for social distancing, proper hygiene and symptoms. Sanitizer is offered to riders if desired, and is positioned in the driver's compartment and restroom on each bus. Contractor continues to provide CDC instructions, sanitizer, and gloves for all employees. Face coverings have been ordered for drivers who do not currently have their own. Both YARTS Staff and the VIA Contractor are doing their best to comply with all health protocols and updates in the interest of passenger and operator safety.