



July 8, 2019

Mr. Artis Smith
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report June 1-30, 2019

Dear Mr. Smith,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the revised monthly summary of operating statistics for June 1-30, 2019.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 6/1/2019 to 6/30/2019

A total of 7,332 passengers were carried on the HWY 140 system by VIA. Of these, 520 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
6/1/2019	6	141	3	8	158
6/2/2019	5	131	2	10	148
6/3/2019	20	177	7	23	227
6/4/2019	16	157	14	13	200
6/5/2019	17	184	4	14	219
6/6/2019	18	184	2	11	215
6/7/2019	13	172	1	21	207
6/8/2019	3	255	4	8	270
6/9/2019	3	197	2	10	212
6/10/2019	12	261	9	14	296
6/11/2019	24	207	8	2	241
6/12/2019	12	161	9	27	209
6/13/2019	22	162	9	9	202
6/14/2019	4	160	6	40	210
6/15/2019	0	225	7	19	251
6/16/2019	6	176	1	8	191
6/17/2019	25	191	11	28	255
6/18/2019	33	253	16	9	311
6/19/2019	33	206	10	38	287
6/20/2019	19	217	4	17	257
6/21/2019	7	186	6	10	209
6/22/2019	5	258	7	38	308
6/23/2019	0	203	7	27	237
6/24/2019	35	233	18	27	313
6/25/2019	25	236	8	17	286
6/26/2019	19	238	0	28	285
6/27/2019	18	216	7	9	250
6/28/2019	19	197	16	8	240
6/29/2019	1	322	17	19	359
6/30/2019	3	250	18	8	279
Total	423	6,156	233	520	7,332
	5.77%	83.96%	3.18%	7.09%	100.00%

RIDERSHIP

From 6/1/2019 to 6/30/2019

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
6/1/2019	6	141	3	150
6/2/2019	5	131	2	138
6/3/2019	20	177	7	204
6/4/2019	16	157	14	187
6/5/2019	17	184	4	205
6/6/2019	18	184	2	204
6/7/2019	13	172	1	186
6/8/2019	3	255	4	262
6/9/2019	3	197	2	202
6/10/2019	12	261	9	282
6/11/2019	24	207	8	239
6/12/2019	12	161	9	182
6/13/2019	22	162	9	193
6/14/2019	4	160	6	170
6/15/2019	0	225	7	232
6/16/2019	6	176	1	183
6/17/2019	25	191	11	227
6/18/2019	33	253	16	302
6/19/2019	33	206	10	249
6/20/2019	19	217	4	240
6/21/2019	7	186	6	199
6/22/2019	5	258	7	270
6/23/2019	0	203	7	210
6/24/2019	35	233	18	286
6/25/2019	25	236	8	269
6/26/2019	19	238	0	257
6/27/2019	18	216	7	241
6/28/2019	19	197	16	232
6/29/2019	1	322	17	340
6/30/2019	3	250	18	271
Total	423	6,156	233	6,812
	6.21%	90.37%	3.42%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Airport	67	0.91%
Amtrak	827	11.28%
AutoCamp	160	2.18%
Barium Mine Rd	64	0.87%
Bug Hostel	433	5.91%
Catheys Valley	29	0.40%
Cedar Lodge	496	6.76%
El Portal PO	116	1.58%
Half Dome Villag	491	6.70%
Mariposa Park &	478	6.52%
MidPines PK & Ri	118	1.61%
MPMidtown	274	3.74%
MPPO	80	1.09%
NPS Maintenance	157	2.14%
Roadside Rest	315	4.30%
Transpo	396	5.40%
Yosemite Valley L	596	8.13%
YosGarage	3	0.04%
YosVCenter	1815	24.75%
YV Lodge	417	5.69%
Totals	7332	100.00%

LOAD FACTOR ANALYSIS : 6/1/2019 - 6/30/2019

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 6/1/2019 through 6/30/2019. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
1S	788	185	23.48%	Inbound 5:00 AM Merced to Yosemite
2S	1,472	463	31.45%	Inbound 5:30 AM Merced to Yosemite
2aS	1,389	412	29.66%	Inbound 6:00 AM Merced to Yosemite
3S	1,421	595	41.87%	Inbound 6:45 AM Merced to Yosemite
3aS	1,396	394	28.22%	Inbound 9:00 AM Mariposa to Yosemite
4S	1,282	569	44.38%	Inbound 8:45 AM Merced to Yosemite
5S	1,331	551	41.40%	Inbound 10:30 AM Merced to Yosemite
6S	1,330	529	39.77%	Inbound 5:45 PM Merced to Yosemite
7S	837	70	8.36%	Outbound 5:54 AM Midpines to Merced
8S	1,231	508	41.27%	Outbound 9:05 AM Yosemite to Merced
8aS	1,340	715	53.36%	Outbound 3:15 PM Yosemite to Merced
9S	1,472	333	22.62%	Outbound 3:40 PM Yosemite to Merced
10S	1,476	437	29.61%	Outbound 4:15 PM Yosemite to Merced
11S	1,282	312	24.34%	Outbound 4:35 PM Yosemite to Merced
11aS	1,396	519	37.18%	Outbound 5:15 PM Yosemite to Merced
12	1,331	498	37.42%	Outbound 6:00 PM Yosemite to Merced
14	1,328	242	18.22%	Outbound 8:17 PM Yosemite to Merced
Total	22,102	7,332	33.17%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
1S	788	185	23.48%	Inbound 5:00 AM Merced to Yosemite
2S	980	309	31.53%	Inbound 5:30 AM Merced to Yosemite
2aS	941	285	30.29%	Inbound 6:00 AM Merced to Yosemite
3S	931	365	39.21%	Inbound 6:45 AM Merced to Yosemite
3aS	935	260	27.81%	Inbound 9:00 AM Mariposa to Yosemite
4S	786	346	44.02%	Inbound 8:45 AM Merced to Yosemite
5S	839	351	41.84%	Inbound 10:30 AM Merced to Yosemite
6S	887	368	41.49%	Inbound 5:45 PM Merced to Yosemite
7S	837	70	8.36%	Outbound 5:54 AM Midpines to Merced
8S	788	347	44.04%	Outbound 9:05 AM Yosemite to Merced
8aS	943	506	53.66%	Outbound 3:15 PM Yosemite to Merced
9S	980	269	27.45%	Outbound 3:40 PM Yosemite to Merced
10S	981	320	32.62%	Outbound 4:15 PM Yosemite to Merced
11S	786	209	26.59%	Outbound 4:35 PM Yosemite to Merced
11aS	935	293	31.34%	Outbound 5:15 PM Yosemite to Merced
12	839	298	35.52%	Outbound 6:00 PM Yosemite to Merced
14	885	138	15.59%	Outbound 8:17 PM Yosemite to Merced
Total	15,061	4,919	32.66%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2S	492	154	31.30%	Inbound 5:30 AM Merced to Yosemite
2aS	448	127	28.35%	Inbound 6:00 AM Merced to Yosemite
3S	490	230	46.94%	Inbound 6:45 AM Merced to Yosemite
3aS	461	134	29.07%	Inbound 9:00 AM Mariposa to Yosemite
4S	496	223	44.96%	Inbound 8:45 AM Merced to Yosemite
5S	492	200	40.65%	Inbound 10:30 AM Merced to Yosemite
6S	443	161	36.34%	Inbound 5:45 PM Merced to Yosemite
8S	443	161	36.34%	Outbound 9:05 AM Yosemite to Merced
8aS	397	209	52.64%	Outbound 3:15 PM Yosemite to Merced
9S	492	64	13.01%	Outbound 3:40 PM Yosemite to Merced
10S	495	117	23.64%	Outbound 4:15 PM Yosemite to Merced
11S	496	103	20.77%	Outbound 4:35 PM Yosemite to Merced
11aS	461	226	49.02%	Outbound 5:15 PM Yosemite to Merced
12	492	200	40.65%	Outbound 6:00 PM Yosemite to Merced
14	443	104	23.48%	Outbound 8:17 PM Yosemite to Merced
Total	7,041	2,413	34.27%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
1S	788	184	23.35%	Inbound 5:00 AM Merced to Yosemite
2S	1,472	445	30.23%	Inbound 5:30 AM Merced to Yosemite
2aS	1,389	412	29.66%	Inbound 6:00 AM Merced to Yosemite
3S	1,421	587	41.31%	Inbound 6:45 AM Merced to Yosemite
3aS	1,396	394	28.22%	Inbound 9:00 AM Mariposa to Yosemite
4S	1,282	535	41.73%	Inbound 8:45 AM Merced to Yosemite
5S	1,331	427	32.08%	Inbound 10:30 AM Merced to Yosemite
6S	1,330	454	34.14%	Inbound 5:45 PM Merced to Yosemite
7S	837	62	7.41%	Outbound 5:54 AM Midpines to Merced
8S	1,231	411	33.39%	Outbound 9:05 AM Yosemite to Merced
8aS	1,340	711	53.06%	Outbound 3:15 PM Yosemite to Merced
9S	1,472	317	21.54%	Outbound 3:40 PM Yosemite to Merced
10S	1,476	395	26.76%	Outbound 4:15 PM Yosemite to Merced
11S	1,282	271	21.14%	Outbound 4:35 PM Yosemite to Merced
11aS	1,396	505	36.17%	Outbound 5:15 PM Yosemite to Merced
12	1,331	463	34.79%	Outbound 6:00 PM Yosemite to Merced
14	1,328	239	18.00%	Outbound 8:17 PM Yosemite to Merced
Total	22,102	6,812	30.82%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
1S	788	184	23.35%	Inbound 5:00 AM Merced to Yosemite
2S	980	308	31.43%	Inbound 5:30 AM Merced to Yosemite
2aS	941	285	30.29%	Inbound 6:00 AM Merced to Yosemite
3S	931	359	38.56%	Inbound 6:45 AM Merced to Yosemite
3aS	935	260	27.81%	Inbound 9:00 AM Mariposa to Yosemite
4S	786	318	40.46%	Inbound 8:45 AM Merced to Yosemite
5S	839	261	31.11%	Inbound 10:30 AM Merced to Yosemite
6S	887	310	34.95%	Inbound 5:45 PM Merced to Yosemite
7S	837	62	7.41%	Outbound 5:54 AM Midpines to Merced
8S	788	277	35.15%	Outbound 9:05 AM Yosemite to Merced
8aS	943	503	53.34%	Outbound 3:15 PM Yosemite to Merced
9S	980	255	26.02%	Outbound 3:40 PM Yosemite to Merced
10S	981	292	29.77%	Outbound 4:15 PM Yosemite to Merced
11S	786	176	22.39%	Outbound 4:35 PM Yosemite to Merced
11aS	935	291	31.12%	Outbound 5:15 PM Yosemite to Merced
12	839	277	33.02%	Outbound 6:00 PM Yosemite to Merced
14	885	136	15.37%	Outbound 8:17 PM Yosemite to Merced
Total	15,061	4,554	30.24%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2S	492	137	27.85%	Inbound 5:30 AM Merced to Yosemite
2aS	448	127	28.35%	Inbound 6:00 AM Merced to Yosemite
3S	490	228	46.53%	Inbound 6:45 AM Merced to Yosemite
3aS	461	134	29.07%	Inbound 9:00 AM Mariposa to Yosemite
4S	496	217	43.75%	Inbound 8:45 AM Merced to Yosemite
5S	492	166	33.74%	Inbound 10:30 AM Merced to Yosemite
6S	443	144	32.51%	Inbound 5:45 PM Merced to Yosemite
8S	443	134	30.25%	Outbound 9:05 AM Yosemite to Merced
8aS	397	208	52.39%	Outbound 3:15 PM Yosemite to Merced
9S	492	62	12.60%	Outbound 3:40 PM Yosemite to Merced
10S	495	103	20.81%	Outbound 4:15 PM Yosemite to Merced
11S	496	95	19.15%	Outbound 4:35 PM Yosemite to Merced
11aS	461	214	46.42%	Outbound 5:15 PM Yosemite to Merced
12	492	186	37.80%	Outbound 6:00 PM Yosemite to Merced
14	443	103	23.25%	Outbound 8:17 PM Yosemite to Merced
Total	7,041	2,258	32.07%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 6/1/2019 through 6/30/2019.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
10S	21	32	342	42	437
11aS	23	20	462	14	519
11S	24	15	232	41	312
12	24	16	423	35	498
14	0	1	238	3	242
1S	111	3	70	1	185
2aS	28	9	375	0	412
2S	43	12	390	18	463
3aS	2	11	381	0	394
3S	7	27	553	8	595
4S	8	28	499	34	569
5S	0	17	410	124	551
6S	2	5	447	75	529
7S	3	1	58	8	70
8aS	71	21	619	4	715
8S	6	7	398	97	508
9S	50	8	259	16	333
	423	233	6,156	520	7,332
	5.77%	3.18%	83.96%	7.09%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
10S	21	239	32	28	320
11aS	19	263	9	2	293
11S	24	139	13	33	209
12	11	262	4	21	298
14	0	135	1	2	138
1S	111	70	3	1	185
2aS	26	250	9	0	285
2S	39	261	8	1	309
3aS	2	250	8	0	260
3S	7	333	19	6	365
4S	1	302	15	28	346
5S	0	252	9	90	351
6S	2	304	4	58	368
7S	3	58	1	8	70
8aS	69	417	17	3	506
8S	6	266	5	70	347
9S	50	197	8	14	269
	391	3,998	165	365	4,919
	7.95%	81.28%	3.35%	7.42%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
10S	0	103	0	14	117
11aS	4	199	11	12	226
11S	0	93	2	8	103
12	13	161	12	14	200
14	0	103	0	1	104
2aS	2	125	0	0	127
2S	4	129	4	17	154
3aS	0	131	3	0	134
3S	0	220	8	2	230
4S	7	197	13	6	223
5S	0	158	8	34	200
6S	0	143	1	17	161
8aS	2	202	4	1	209
8S	0	132	2	27	161
9S	0	62	0	2	64
	32	2,158	68	155	2,413
	1.33%	89.43%	2.82%	6.42%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
10S	21	342	32	395
11aS	23	462	20	505
11S	24	232	15	271
12	24	423	16	463
14	0	238	1	239
1S	111	70	3	184
2aS	28	375	9	412
2S	43	390	12	445
3aS	2	381	11	394
3S	7	553	27	587
4S	8	499	28	535
5S	0	410	17	427
6S	2	447	5	454
7S	3	58	1	62
8aS	71	619	21	711
8S	6	398	7	411
9S	50	259	8	317
	423	6,156	233	6,812
	6.21%	90.37%	3.42%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
10S	21	239	32	292
11aS	19	263	9	291
11S	24	139	13	176
12	11	262	4	277
14	0	135	1	136
1S	111	70	3	184
2aS	26	250	9	285
2S	39	261	8	308
3aS	2	250	8	260
3S	7	333	19	359
4S	1	302	15	318
5S	0	252	9	261
6S	2	304	4	310
7S	3	58	1	62
8aS	69	417	17	503
8S	6	266	5	277
9S	50	197	8	255
	391	3,998	165	4,554
	8.59%	87.79%	3.62%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
10S	0	103	0	103
11aS	4	199	11	214
11S	0	93	2	95
12	13	161	12	186
14	0	103	0	103
2aS	2	125	0	127
2S	4	129	4	137
3aS	0	131	3	134
3S	0	220	8	228
4S	7	197	13	217
5S	0	158	8	166
6S	0	143	1	144
8aS	2	202	4	208
8S	0	132	2	134
9S	0	62	0	62
	32	2,158	68	2,258
	1.42%	95.57%	3.01%	100.00%

OPERATING STATISTICS

REVENUE MILES 6/1/2019 - 6/30/2019

From 6/1/2019 through 6/30/2019 VIA HWY 140 operated a total of 40,950 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Mariposa	4S	20	55	1,100
	Merced	1S	20	87	1,740
	Merced	2aS	20	87	1,740
	Merced	2S	20	87	1,740
	Merced	3aS	20	87	1,740
	Merced	3S	20	87	1,740
	Merced	5S	20	87	1,740
	Merced	6S	20	87	1,740
	Merced	7S	20	51	1,020
	Merced	8S	20	87	1,740
	Yosemite	10S	20	87	1,740
	Yosemite	11aS	20	87	1,740
	Yosemite	11S	20	87	1,740
	Yosemite	12	20	87	1,740
	Yosemite	8aS	20	87	1,740
	Yosemite	9S	20	87	1,740

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemte	14	20	87	1,740
Total Mileage					28,220

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Mariposa	4S	10	55	550
	Merced	2aS	10	87	870
	Merced	2S	10	87	870
	Merced	3aS	10	87	870
	Merced	3S	10	87	870
	Merced	5S	10	87	870
	Merced	6S	10	87	870
	Merced	8S	10	87	870
	Yosemite	10S	10	87	870
	Yosemite	11aS	10	87	870
	Yosemite	11S	10	87	870
	Yosemite	12	10	87	870
	Yosemite	8aS	10	87	870
	Yosemite	9S	10	87	870
	Yosemte	14	10	87	870
Total Mileage					12,730
Grand Total					40,950
YARTS Total					40,950

REVENUE HOURS

From 6/1/2019 through 6/30/2019 VIA HWY 140 provided a total of 1,361.00 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Mariposa	4S	20	3.20	64.00
	Merced	1S	20	2.50	50.00
	Merced	2aS	20	2.90	58.00
	Merced	2S	20	2.60	52.00
	Merced	3aS	20	2.90	58.00
	Merced	3S	20	2.90	58.00
	Merced	5S	20	3.00	60.00
	Merced	6S	20	2.60	52.00
	Merced	7S	20	1.50	30.00
	Merced	8S	20	3.00	60.00
	Yosemite	10S	20	3.00	60.00
	Yosemite	11aS	20	2.50	50.00
	Yosemite	11S	20	3.00	60.00
	Yosemite	12	20	2.80	56.00
	Yosemite	8aS	20	2.50	50.00
	Yosemite	9S	20	3.00	60.00
	Yosemte	14	20	2.80	56.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Total Hours					934.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Mariposa	4S	10	3.20	32.00
	Merced	2aS	10	2.90	29.00
	Merced	2S	10	2.60	26.00
	Merced	3aS	10	2.90	29.00
	Merced	3S	10	2.90	29.00
	Merced	5S	10	3.00	30.00
	Merced	6S	10	2.60	26.00
	Merced	8S	10	3.00	30.00
	Yosemite	10S	10	3.00	30.00
	Yosemite	11aS	10	2.50	25.00
	Yosemite	11S	10	3.00	30.00
	Yosemite	12	10	2.80	28.00
	Yosemite	8aS	10	2.50	25.00
	Yosemite	9S	10	3.00	30.00
	Yosemte	14	10	2.80	28.00
Total Hours					427.00
Grand Total					1,361.00
YARTS Total					1,361.00

Wheelchair Usage

Run Date	Route	Total
	Grand Total	0

Passengers Left

Run Date	Route	Total
	Grand Total	0

ACCIDENTS/INCIDENTS

There were three (3) non-injury YARTS accidents/incidents during the month of June 1-30, 2019.

06/03/19 Run 4 As driver rounded the corner on Foresta Road, passenger in wheel chair tipped sideways. Passenger was not hurt and did not want to submit a report. Driver was experienced with wheel chair procedures, and claims he followed the 4-tie down instructions as normal. Driver stopped and re-secured the passenger. No further incident occurred. Wheel chair refresher training was conducted.

6/27/19 Run 5 Driver struck a parked pickup truck with left rear bumper of the bus when attempting to turn around in El Portal Post Office parking lot. Contact information was left on vehicle.

6/29/19 Run 11a Driver struck bus shelter at Cedar Lodge, breaking bus windows and damaging bus shelter. Passengers were transferred to next bus, Run 12, to continue run.

ROAD CALLS

There were two (2) road calls during the month of June 1-30, 2019.

6/15/19 Run 3Son Delayed 4 hours due to mechanical issue en route as departing park.

6/25/19 Run 11a Delayed at Cedar Lodge 30 minutes until Run 12 picked up passengers.

SERVICE DELAYS

There were nine (9) service delays during the month of June 1-30, 2019. Total on time service for all corridors was 99.80% based on YARTS contract criteria.

Hwy 140

6/18/19 Run 3a Delayed due to operational issue. (See Missed Runs).

6/20/19 Run 5 Delayed 1 hour due to non-YARTS accident.

6/21/19 Run 3 Delayed 30 minutes at start of run. (1st mechanical).

6/25/19 Run 4 Delayed 20 minutes at start of run. (2nd mechanical).

6/29/19 Run 2 Delayed 1 hour due to operational issue. (See Missed Runs).

6/29/19 Run 11a Delayed 30 minutes due to accident.

6/30/19 Run 6 Delayed 45 minutes at start of run. (3rd mechanical).

MAMMOTH Hwy 120/395

Not Operating.

SONORA Hwy 120 West

6/15/19 Run 3Son Delayed 4 hours due to mechanical issue en route as departing park.

FRESNO Hwy 41

6/2/19 Run 23 Delayed 1 hour due to rockslide.

MISSED RUNS

There were two (2) missed runs during the month of June 1-30, 2019.

Hwy 140

6/18/19 Run 3a Delayed 30 minutes starting due to operational issue. (See Missed Runs).

6/29/19 Run 2 Delayed 1 hour starting due to operational issue. (See Missed Runs).

EXTRA RUNS

There were no extra runs during the month of June 1-30, 2019.

MAINTENANCE

YARTS owned and VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are nineteen (19) accessible buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were four (4) customer concerns that arose during the month of June 1-30, 2019 received by email or phone call. All operational issues are addressed and rectified so they can be avoided in the future.

The complaints/concerns were as follows:

6/01/19 Customer called saying winter schedules were posted instead of summer. YARTS Staff followed up and found the schedules posted were the correct schedules, but one of dates showing was incorrect. Staff corrected dates on schedules.

6/11/19 Run 24 Received call saying driver did not stop for requested stop at Bass Lake. Four passengers were missed. Driver of run 26 was directed to go by the stop and pick up passengers, however they were no longer there.

Follow up with driver showed the driver inadvertently forgot to stop. Passengers were directed to the YARTS site for ticket refunds, and driver was followed up with appropriately. All drivers were reminded that all Bass Lake requests made at least 24 hours in advance must be honored every time. Requests are annotated on drivers' actual work tickets so they are aware of all needs to stop at the Bass Lake location.

6/30/19 Run 23 Passenger called looking for bus to pick her son up at Bass Lake. Son was catching a flight out of Fresno airport later that night, and she was concerned he was going to miss his plane.

Dispatch was able to contact the driver of Run 23, who thought the pickup was inbound only into the park. This driver stopped at Bass Lake on Run 24, but did not stop on Run 23. Run 25 driver was en route to Fresno. That driver was directed to pick up the passenger and take him to Fresno Airport, where the guest caught his flight on time. Manager directed all Dispatch team to be sure to clearly

annotate the specific runs and times that pickups at Bass Lake were to occur, so that drivers would not be confused.

6/30/19 Run 11a Received call from passenger who was on the bus when it hit the shelter at Cedar Lodge. The rider was concerned about the way the driver handled the situation. She said she understood that accidents happen, but felt the driver should have had passengers disembark right away and should have kept them better informed with updates on when another bus would come to pick them up. She wanted a call back so she could discuss further.

Operations attempted to contact this customer. There was no answer and a message was left with a direct line for her to contact staff for follow up. To date the customer has not returned the call.

Drivers are trained in accident protocol and have checklists to follow when incidents/accidents occur. Drivers absolutely should focus on customer safety first, as well as protecting the scene of the accident and contacting law enforcement and Dispatch. In the midst of performing the multiple duties, there may be delays in some driver responses, however drivers attempt to manage the situation as trained. This driver receive post-accident debriefings and driving retraining, and was informed of the customer's comments as well.

KUDOS

Customer commented on great customer service provided by YARTS driver.

“The driver was punctual, friendly, and extremely helpful on information and very knowledgeable about Yosemite Park itself. I would like to thank him for his outstanding services!”

Road Closures and Traffic Delays

There were several delays due to construction, traffic delays, rock slides and accidents.

Stop Location Issues

Drivers reported issues at the following YARTS stop locations:

Groveland-Mary Laveroni Park—drivers reported they were unable to enter at times due to the stop being blocked by trucks parked at each end of the driveway or tour groups that had the guests out on Hwy 120 blocking the stop so that the driver had to pick up outside the park. YARTS Staff followed up and requested this issue be addressed by local partners so YARTS bus can regularly access the stop at scheduled times.

Heritage Inn/Inns of California-Drivers are finding vehicles parked in bus stop location, so are having to double park and temporarily block traffic during pickups. Local partners are aware of the issue and have instructed YARTS to continue to double-park when the hotel is unable to locate the owners to move their cars.

Best Western Sonora-vehicles are at times parked in the YARTS stop. The hotel is cooperative with getting guests to move when possible.

Rush Creek Lodge-vehicles are at times parked in the YARTS stop. Staff is very quick to respond and get guest to move from the stop.

Drivers do their best to stop at all scheduled stops and report reoccurring issues that affect safe entrance. YARTS Staff has followed up on all concerns. Partners have been helpful in trying to allay any problems and keep stop locations accessible.

Mammoth YARTS

Due to the continued closure of Tioga Pass the start of the Hwy 395/120 Mammoth route has been delayed. YARTS Staff was informed that the road would open without restrictions so that YARTS could begin service on July 1st. Both runs deadheaded over to Mammoth on June 30th, to begin service with two daily runs beginning July 1st. YARTS service is scheduled to have one bus extend daily service through October, ending on October 31st or whenever Tioga Pass closes, whichever comes first.

RIDERSHIP

From 6/1/2019 to 6/30/2019

A total of 3,276 passengers were carried on the HWY 120 system by VIA. Of these, 20 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
6/1/2019	0	101	12	0	113
6/2/2019	0	90	3	0	93
6/3/2019	0	58	0	0	58
6/4/2019	0	68	2	0	70
6/5/2019	0	87	0	0	87
6/6/2019	0	107	0	5	112
6/7/2019	0	57	11	0	68
6/8/2019	0	82	7	15	104
6/9/2019	0	79	8	0	87
6/10/2019	0	106	11	0	117
6/11/2019	0	144	7	0	151
6/12/2019	0	106	8	0	114
6/13/2019	0	134	7	0	141
6/14/2019	0	137	16	0	153
6/15/2019	0	66	10	0	76
6/16/2019	0	127	4	0	131
6/17/2019	0	156	15	0	171
6/18/2019	0	87	14	0	101
6/19/2019	0	84	9	0	93
6/20/2019	0	113	12	0	125
6/21/2019	0	98	10	0	108
6/22/2019	0	108	17	0	125
6/23/2019	0	92	20	0	112
6/24/2019	0	145	21	0	166
6/25/2019	0	117	19	0	136
6/26/2019	0	81	0	0	81
6/27/2019	0	81	7	0	88
6/28/2019	0	83	3	0	86
6/29/2019	0	95	3	0	98
6/30/2019	0	105	6	0	111
Total	0	2,994	262	20	3,276
	0.00%	91.39%	8.00%	0.61%	100.00%

RIDERSHIP

From 6/1/2019 to 6/30/2019

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
6/1/2019	0	101	12	113
6/2/2019	0	90	3	93
6/3/2019	0	58	0	58
6/4/2019	0	68	2	70
6/5/2019	0	87	0	87
6/6/2019	0	107	0	107
6/7/2019	0	57	11	68
6/8/2019	0	82	7	89
6/9/2019	0	79	8	87
6/10/2019	0	106	11	117
6/11/2019	0	144	7	151
6/12/2019	0	106	8	114
6/13/2019	0	134	7	141
6/14/2019	0	137	16	153
6/15/2019	0	66	10	76
6/16/2019	0	127	4	131
6/17/2019	0	156	15	171
6/18/2019	0	87	14	101
6/19/2019	0	84	9	93
6/20/2019	0	113	12	125
6/21/2019	0	98	10	108
6/22/2019	0	108	17	125
6/23/2019	0	92	20	112
6/24/2019	0	145	21	166
6/25/2019	0	117	19	136
6/26/2019	0	81	0	81
6/27/2019	0	81	7	88
6/28/2019	0	83	3	86
6/29/2019	0	95	3	98
6/30/2019	0	105	6	111
Total	0	2,994	262	3,256
	0.00%	91.95%	8.05%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Rush Creek Lodge	104	3.17%
Sonora Best West	43	1.31%
Cal Inns Washinto	47	1.43%
Jamestown Main	44	1.34%
Mary Laveroni Par	150	4.58%
Yose Pines RV Pa	555	16.94%
Buck Meadows Re	86	2.63%
Yose Lakes Camp	540	16.48%
Big Oak Flat Park	13	0.40%
Crane Flat Gas Sta	53	1.62%
Yosemite Visitor	1598	48.78%
Black Oak Hotel	43	1.31%
Totals	3276	100.00%

LOAD FACTOR ANALYSIS : 6/1/2019 - 6/30/2019

Below please find the load factor calculations for the Sonora HWY 120 North runs operated by VIA for June 01 through June 30, 2019. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	1,520	808	53.16%	Inbound 6:40 am Service from Tuolm Cnty to Yose
S2E	1,470	618	42.04%	Inbound 7:40 am Service from Tuolm Cnty to Yos
S3E	1,470	198	13.47%	Inbound 8:40 am Service from Tuolm Cnty to Yose
S1F	1,520	788	51.84%	Outbound 4:00 pm Service from Tuolm Cnty to Yo
S2F	1,470	521	35.44%	Outbound 4:30 pm Service from Tuolm Cnty to Yo
S3F	1,470	343	23.33%	Outbound 5:35 pm Service from Tuolm Cnty to Yo
Total	8,920	3,276	36.73%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	1,030	538	52.23%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
S2E	980	400	40.82%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
S3E	980	147	15.00%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
S1F	1,030	541	52.52%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
S2F	980	343	35.00%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
S3F	980	257	26.22%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	5,980	2,226	37.22%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	490	270	55.10%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
S2E	490	218	44.49%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
S3E	490	51	10.41%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
S1F	490	247	50.41%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
S2F	490	178	36.33%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
S3F	490	86	17.55%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	2,940	1,050	35.71%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	1,520	808	53.16%	Inbound 6:40 am Service from Tuolm Cnty to Yos emite
S2E	1,470	618	42.04%	Inbound 7:40 am Service from Tuolm Cnty to Yo semite
S3E	1,470	198	13.47%	Inbound 8:40 am Service from Tuolm Cnty to Yos emite
S1F	1,520	788	51.84%	Outbound 4:00 pm Service from Tuolm Cnty to Y semite
S2F	1,470	521	35.44%	Outbound 4:30 pm Service from Tuolm Cnty to Y semite
S3F	1,470	323	21.97%	Outbound 5:35 pm Service from Tuolm Cnty to Y semite
Total	8,920	3,256	36.50%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	1,030	538	52.23%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
S2E	980	400	40.82%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
S3E	980	147	15.00%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
S1F	1,030	541	52.52%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
S2F	980	343	35.00%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
S3F	980	252	25.71%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	5,980	2,221	37.14%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
S1E	490	270	55.10%	Inbound 6:40 am Service from Tuolm Cnty to Yosemite
S2E	490	218	44.49%	Inbound 7:40 am Service from Tuolm Cnty to Yosemite
S3E	490	51	10.41%	Inbound 8:40 am Service from Tuolm Cnty to Yosemite
S1F	490	247	50.41%	Outbound 4:00 pm Service from Tuolm Cnty to Yosemite
S2F	490	178	36.33%	Outbound 4:30 pm Service from Tuolm Cnty to Yosemite
S3F	490	71	14.49%	Outbound 5:35 pm Service from Tuolm Cnty to Yosemite
Total	2,940	1,035	35.20%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120 runs for 6/1/2019 through 6/30/2019.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
S1E	0	68	740	0	808
S1F	0	34	754	0	788
S2E	0	65	553	0	618
S2F	0	69	452	0	521
S3E	0	9	189	0	198
S3F	0	17	306	20	343
	0	262	2,994	20	3,276
	0.00%	8.00%	91.39%	0.61%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
S1E	0	493	45	0	538
S1F	0	519	22	0	541
S2E	0	366	34	0	400
S2F	0	293	50	0	343
S3E	0	140	7	0	147
S3F	0	238	14	5	257
	0	2,049	172	5	2,226
	0.00%	92.05%	7.73%	0.22%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
S1E	0	247	23	0	270
S1F	0	235	12	0	247
S2E	0	187	31	0	218
S2F	0	159	19	0	178
S3E	0	49	2	0	51
S3F	0	68	3	15	86
	0	945	90	15	1,050
	0.00%	90.00%	8.57%	1.43%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
S1E	0	740	68	808
S1F	0	754	34	788
S2E	0	553	65	618
S2F	0	452	69	521
S3E	0	189	9	198
S3F	0	306	17	323
	0	2,994	262	3,256
	0.00%	91.95%	8.05%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
S1E	0	493	45	538
S1F	0	519	22	541
S2E	0	366	34	400
S2F	0	293	50	343
S3E	0	140	7	147
S3F	0	238	14	252
	0	2,049	172	2,221
	0.00%	92.26%	7.74%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
S1E	0	247	23	270
S1F	0	235	12	247
S2E	0	187	31	218
S2F	0	159	19	178
S3E	0	49	2	51
S3F	0	68	3	71
	0	945	90	1,035
	0.00%	91.30%	8.70%	100.00%

OPERATING STATISTICS

REVENUE MILES 6/1/2019 - 6/30/2019

From June 01 through June 30, 2019 VIA Sonora HWY 120 North operated a total of 15120 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Black Oak Tuolumne	S1E	20	84	1,680
	Black Oak Tuolumne	S2E	20	84	1,680
	Black Oak Tuolumne	S3E	20	84	1,680
	Yosemite	S1F	20	84	1,680
	Yosemite	S2F	20	84	1,680
	Yosemite	S3F	20	84	1,680
Total Mileage					10,080

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Black Oak Tuolumne	S1E	10	84	840
	Black Oak Tuolumne	S2E	10	84	840
	Black Oak Tuolumne	S3E	10	84	840
	Yosemite	S1F	10	84	840
	Yosemite	S2F	10	84	840
	Yosemite	S3F	10	84	840
Total Mileage					5,040
Grand Total					15,120
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					15,120

REVENUE HOURS

From June 01 through June 30, 2019 VIA Sonora HWY 120 North provided a total of 584.99999999999999 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Black Oak Tuolumne	S1E	20	3.20	64.00
	Black Oak Tuolumne	S2E	20	3.20	64.00
	Black Oak Tuolumne	S3E	20	3.20	64.00
	Yosemite	S1F	20	3.30	66.00
	Yosemite	S2F	20	3.30	66.00
	Yosemite	S3F	20	3.30	66.00
Total Hours					390.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Black Oak Tuolumne	S1E	10	3.20	32.00
	Black Oak Tuolumne	S2E	10	3.20	32.00
	Black Oak Tuolumne	S3E	10	3.20	32.00
	Yosemite	S1F	10	3.30	33.00
	Yosemite	S2F	10	3.30	33.00
	Yosemite	S3F	10	3.30	33.00
Total Hours					195.00
Grand Total					585.00
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					585.00

Passengers Left / Wheelchair Usage / Multi-Use Pass

Run Date	Route	Total
	Grand Total	0

RIDERSHIP

From 6/1/2019 to 6/30/2019

A total of 2,024 passengers were carried on the HWY 41 system by VIA. Of these, 110 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	Armrk Emp	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
6/1/2019	0	1	0	1	42	0	0	0	1	43	44
6/2/2019	0	0	0	0	60	0	0	3	5	65	68
6/3/2019	0	0	0	0	38	0	0	0	0	38	38
6/4/2019	0	3	0	3	40	0	0	0	3	43	46
6/5/2019	0	0	0	0	74	0	0	4	0	74	78
6/6/2019	0	0	0	0	51	0	0	2	0	51	53
6/7/2019	0	2	0	2	60	0	0	0	2	62	64
6/8/2019	0	0	0	0	52	0	0	0	6	58	58
6/9/2019	0	0	0	0	68	0	0	10	0	68	78
6/10/2019	0	0	0	0	58	0	0	0	0	58	58
6/11/2019	0	0	0	0	61	0	0	0	4	65	65
6/12/2019	0	0	0	0	65	0	0	0	0	65	65
6/13/2019	0	0	0	0	43	0	0	0	4	47	47
6/14/2019	0	0	0	0	83	0	0	4	1	84	88
6/15/2019	0	0	0	0	53	0	0	0	12	65	65
6/16/2019	0	0	0	0	63	0	0	1	12	75	76
6/17/2019	0	0	0	0	52	0	0	0	0	52	52
6/18/2019	0	1	0	1	37	0	0	1	11	48	50
6/19/2019	0	0	0	0	78	0	0	4	2	80	84
6/20/2019	0	0	0	0	92	0	0	3	5	97	100
6/21/2019	0	0	0	0	69	0	0	2	3	72	74
6/22/2019	0	1	0	1	59	0	0	2	9	68	71
6/23/2019	0	0	0	0	49	0	0	8	2	51	59
6/24/2019	0	0	0	0	81	0	0	0	0	81	81
6/25/2019	0	0	0	0	52	0	0	0	8	60	60
6/26/2019	0	0	0	0	84	0	0	5	8	92	97
6/27/2019	0	0	0	0	75	0	0	6	7	82	88
6/28/2019	0	0	0	0	48	0	0	6	1	49	55
6/29/2019	0	0	0	0	103	0	0	9	2	105	114
6/30/2019	0	0	0	0	45	0	0	1	2	47	48
Total	0	8	0	8	1,835	0	0	71	110	1,945	2,024
Percent	0.00%	0.40%	0.00%	0.40%	90.66%	0.00%	0.00%	3.51%	5.43%	96.10%	100.00%

Ridership Excluding Amtrak

Date	Armrk	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
6/1/2019	0	1	0	1	42	0	0	0	42	43
6/2/2019	0	0	0	0	60	0	3	0	60	63
6/3/2019	0	0	0	0	38	0	0	0	38	38
6/4/2019	0	3	0	3	40	0	0	0	40	43
6/5/2019	0	0	0	0	74	0	4	0	74	78
6/6/2019	0	0	0	0	51	0	2	0	51	53
6/7/2019	0	2	0	2	60	0	0	0	60	62
6/8/2019	0	0	0	0	52	0	0	0	52	52
6/9/2019	0	0	0	0	68	0	10	0	68	78
6/10/2019	0	0	0	0	58	0	0	0	58	58
6/11/2019	0	0	0	0	61	0	0	0	61	61
6/12/2019	0	0	0	0	65	0	0	0	65	65
6/13/2019	0	0	0	0	43	0	0	0	43	43
6/14/2019	0	0	0	0	83	0	4	0	83	87
6/15/2019	0	0	0	0	53	0	0	0	53	53
6/16/2019	0	0	0	0	63	0	1	0	63	64
6/17/2019	0	0	0	0	52	0	0	0	52	52
6/18/2019	0	1	0	1	37	0	1	0	37	39
6/19/2019	0	0	0	0	78	0	4	0	78	82
6/20/2019	0	0	0	0	92	0	3	0	92	95
6/21/2019	0	0	0	0	69	0	2	0	69	71
6/22/2019	0	1	0	1	59	0	2	0	59	62
6/23/2019	0	0	0	0	49	0	8	0	49	57
6/24/2019	0	0	0	0	81	0	0	0	81	81
6/25/2019	0	0	0	0	52	0	0	0	52	52
6/26/2019	0	0	0	0	84	0	5	0	84	89
6/27/2019	0	0	0	0	75	0	6	0	75	81
6/28/2019	0	0	0	0	48	0	6	0	48	54
6/29/2019	0	0	0	0	103	0	9	0	103	112
6/30/2019	0	0	0	0	45	0	1	0	45	46
Total	0	8	0	8	1,835	0	71	0	1,835	1,914
Percent	0.00%	0.42%	0.00%	0.42%	95.87%	0.00%	3.71%	0.00%	95.87%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Amtrak/Greyhoun	164	8.10%
Chukchansi Gold	56	2.77%
Coarsegold	29	1.43%
Fresno Airport	186	9.19%
Mariposa Grove	85	4.20%
North Fresno (Hw	94	4.64%
Oakhurst Best We	280	13.83%
Pines at Bass Lake	45	2.22%
Tenaya Lodge	155	7.66%
Wawona Store	106	5.24%
Yos Visitor Center	824	40.71%
Totals	2024	100.00%

LOAD FACTOR ANALYSIS : 6/1/2019 - 6/30/2019

Below please find the load factor calculations for the HWY 41 runs operated by VIA for 6/1/2019 through 6/30/2019. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
21	1,274	205	16.09%	Yosemite to Fresno 11:15 am
21 Bass	196	26	13.27%	Yosemite to Fresno W/Bass 11:15 am
22	1,225	343	28.00%	Fresno to Yosemite 5:37 am
22 Bass	245	83	33.88%	Fresno to Yosemite W/Bass 5:37 am
23	1,791	354	19.77%	Yosemite to Fresno 4:06 pm
23 Bass	290	60	20.69%	Yosemite to Fresno W/Bass 4:06 pm
24	1,695	301	17.76%	Fresno to Yosemite 7:50 am
24 Bass	386	89	23.06%	Fresno to Yosemite W/Bass 7:50 am
25	1,372	300	21.87%	Yosemite to Fresno 5:46 pm
25 Bass	98	15	15.31%	Yosemite to Fresno W/Bass 5:46pm
26	1,372	238	17.35%	Fresno to Yosemite 11:15 sm
26 Bass	98	10	10.20%	Fresno to Yosemite W/Bass 11:15 am
Total	10,042	2,024	20.16%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
21	833	148	17.77%	Yosemite to Fresno 11:15 am
21 Bass	147	19	12.93%	Yosemite to Fresno W/Bass 11:15 am
22	784	226	28.83%	Fresno to Yosemite 5:37 am
22 Bass	196	52	26.53%	Fresno to Yosemite W/Bass 5:37 am
23	1,211	257	21.22%	Yosemite to Fresno 4:06 pm
23 Bass	145	22	15.17%	Yosemite to Fresno W/Bass 4:06 pm
24	1,115	215	19.28%	Fresno to Yosemite 7:50 am
24 Bass	241	46	19.09%	Fresno to Yosemite W/Bass 7:50 am
25	882	182	20.63%	Yosemite to Fresno 5:46 pm
25 Bass	98	15	15.31%	Yosemite to Fresno W/Bass 5:46pm
26	882	151	17.12%	Fresno to Yosemite 11:15 sm
26 Bass	98	10	10.20%	Fresno to Yosemite W/Bass 11:15 am
Total	6,632	1,343	20.25%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
21	441	57	12.93%	Yosemite to Fresno 11:15 am
21 Bass	49	7	14.29%	Yosemite to Fresno W/Bass 11:15 am
22	441	117	26.53%	Fresno to Yosemite 5:37 am
22 Bass	49	31	63.27%	Fresno to Yosemite W/Bass 5:37 am
23	580	97	16.72%	Yosemite to Fresno 4:06 pm
23 Bass	145	38	26.21%	Yosemite to Fresno W/Bass 4:06 pm
24	580	86	14.83%	Fresno to Yosemite 7:50 am
24 Bass	145	43	29.66%	Fresno to Yosemite W/Bass 7:50 am
25	490	118	24.08%	Yosemite to Fresno 5:46 pm
26	490	87	17.76%	Fresno to Yosemite 11:15 sm
Total	3,410	681	19.97%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
21	1,274	202	15.86%	Yosemite to Fresno 11:15 am
21 Bass	196	23	11.73%	Yosemite to Fresno W/Bass 11:15 am
22	1,225	325	26.53%	Fresno to Yosemite 5:37 am
22 Bass	245	79	32.24%	Fresno to Yosemite W/Bass 5:37 am
23	1,791	340	18.98%	Yosemite to Fresno 4:06 pm
23 Bass	290	60	20.69%	Yosemite to Fresno W/Bass 4:06 pm
24	1,695	258	15.22%	Fresno to Yosemite 7:50 am
24 Bass	386	85	22.02%	Fresno to Yosemite W/Bass 7:50 am
25	1,372	296	21.57%	Yosemite to Fresno 5:46 pm
25 Bass	98	15	15.31%	Yosemite to Fresno W/Bass 5:46pm
26	1,372	221	16.11%	Fresno to Yosemite 11:15 sm
26 Bass	98	10	10.20%	Fresno to Yosemite W/Bass 11:15 am
Total	10,042	1,914	19.06%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
21	833	146	17.53%	Yosemite to Fresno 11:15 am
21 Bass	147	16	10.88%	Yosemite to Fresno W/Bass 11:15 am
22	784	211	26.91%	Fresno to Yosemite 5:37 am
22 Bass	196	48	24.49%	Fresno to Yosemite W/Bass 5:37 am
23	1,211	253	20.89%	Yosemite to Fresno 4:06 pm
23 Bass	145	22	15.17%	Yosemite to Fresno W/Bass 4:06 pm
24	1,115	200	17.94%	Fresno to Yosemite 7:50 am
24 Bass	241	42	17.43%	Fresno to Yosemite W/Bass 7:50 am
25	882	181	20.52%	Yosemite to Fresno 5:46 pm
25 Bass	98	15	15.31%	Yosemite to Fresno W/Bass 5:46pm
26	882	140	15.87%	Fresno to Yosemite 11:15 sm
26 Bass	98	10	10.20%	Fresno to Yosemite W/Bass 11:15 am
Total	6,632	1,284	19.36%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
21	441	56	12.70%	Yosemite to Fresno 11:15 am
21 Bass	49	7	14.29%	Yosemite to Fresno W/Bass 11:15 am
22	441	114	25.85%	Fresno to Yosemite 5:37 am
22 Bass	49	31	63.27%	Fresno to Yosemite W/Bass 5:37 am
23	580	87	15.00%	Yosemite to Fresno 4:06 pm
23 Bass	145	38	26.21%	Yosemite to Fresno W/Bass 4:06 pm
24	580	58	10.00%	Fresno to Yosemite 7:50 am
24 Bass	145	43	29.66%	Fresno to Yosemite W/Bass 7:50 am
25	490	115	23.47%	Yosemite to Fresno 5:46 pm
26	490	81	16.53%	Fresno to Yosemite 11:15 sm
Total	3,410	630	18.48%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 41 runs for 6/1/2019 through 6/30/2019.

Daily - All Routes

Run	Armtrak	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
21	0	1	0	194	7	0	0	3	205
21 Bass	0	0	0	21	2	0	0	3	26
22	0	1	0	308	16	0	0	18	343
22 Bass	0	0	0	76	3	0	0	4	83
23	0	4	0	326	10	0	0	14	354
23 Bass	0	0	0	53	7	0	0	0	60
24	0	2	0	246	10	0	0	43	301
24 Bass	0	0	0	85	0	0	0	4	89
25	0	0	0	287	9	0	0	4	300
25 Bass	0	0	0	15	0	0	0	0	15
26	0	0	0	214	7	0	0	17	238
26 Bass	0	0	0	10	0	0	0	0	10
Total	0	8	0	1,835	71	0	0	110	2,024
Percent	0.00%	0.40%	0.00%	90.66%	3.51%	0.00%	0.00%	5.43%	100.00%

Weekdays

Run	Aramrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
21	0	0	0	141	5	0	0	2	148
21 Bass	0	0	0	16	0	0	0	3	19
22	0	1	0	199	11	0	0	15	226
22 Bass	0	0	0	48	0	0	0	4	52
23	0	4	0	244	5	0	0	4	257
23 Bass	0	0	0	21	1	0	0	0	22
24	0	1	0	190	9	0	0	15	215
24 Bass	0	0	0	42	0	0	0	4	46
25	0	0	0	177	4	0	0	1	182
25 Bass	0	0	0	15	0	0	0	0	15
26	0	0	0	138	2	0	0	11	151
26 Bass	0	0	0	10	0	0	0	0	10
Total	0	6	0	1,241	37	0	0	59	1,343
Percent	0.00%	0.45%	0.00%	92.41%	2.76%	0.00%	0.00%	4.39%	100.00%

Weekends/Holidays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
21	0	1	0	53	2	0	0	1	57
21 Bass	0	0	0	5	2	0	0	0	7
22	0	0	0	109	5	0	0	3	117
22 Bass	0	0	0	28	3	0	0	0	31
23	0	0	0	82	5	0	0	10	97
23 Bass	0	0	0	32	6	0	0	0	38
24	0	1	0	56	1	0	0	28	86
24 Bass	0	0	0	43	0	0	0	0	43
25	0	0	0	110	5	0	0	3	118
26	0	0	0	76	5	0	0	6	87
Total	0	2	0	594	34	0	0	51	681
Percent	0.00%	0.29%	0.00%	87.22%	4.99%	0.00%	0.00%	7.49%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
21	0	1	0	194	7	0	0	202
21 Bass	0	0	0	21	2	0	0	23
22	0	1	0	308	16	0	0	325
22 Bass	0	0	0	76	3	0	0	79
23	0	4	0	326	10	0	0	340
23 Bass	0	0	0	53	7	0	0	60
24	0	2	0	246	10	0	0	258
24 Bass	0	0	0	85	0	0	0	85
25	0	0	0	287	9	0	0	296
25 Bass	0	0	0	15	0	0	0	15
26	0	0	0	214	7	0	0	221
26 Bass	0	0	0	10	0	0	0	10
Total	0	8	0	1,835	71	0	0	1,914
Percent	0.00%	0.42%	0.00%	95.87%	3.71%	0.00%	0.00%	100.00%

Weekdays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
21	0	0	0	141	5	0	0	146
21 Bass	0	0	0	16	0	0	0	16
22	0	1	0	199	11	0	0	211
22 Bass	0	0	0	48	0	0	0	48
23	0	4	0	244	5	0	0	253
23 Bass	0	0	0	21	1	0	0	22
24	0	1	0	190	9	0	0	200
24 Bass	0	0	0	42	0	0	0	42
25	0	0	0	177	4	0	0	181
25 Bass	0	0	0	15	0	0	0	15
26	0	0	0	138	2	0	0	140
26 Bass	0	0	0	10	0	0	0	10
Total	0	6	0	1,241	37	0	0	1,284
Percent	0.00%	0.47%	0.00%	96.65%	2.88%	0.00%	0.00%	100.00%

Weekends/Holidays

Run	Armrk	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
21	0	1	0	53	2	0	0	56
21 Bass	0	0	0	5	2	0	0	7
22	0	0	0	109	5	0	0	114
22 Bass	0	0	0	28	3	0	0	31
23	0	0	0	82	5	0	0	87
23 Bass	0	0	0	32	6	0	0	38
24	0	1	0	56	1	0	0	58
24 Bass	0	0	0	43	0	0	0	43
25	0	0	0	110	5	0	0	115
26	0	0	0	76	5	0	0	81
Total	0	2	0	594	34	0	0	630
Percent	0.00%	0.32%	0.00%	94.29%	5.40%	0.00%	0.00%	100.00%

OPERATING STATISTICS

REVENUE MILES 6/1/2019 - 6/30/2019

From 6/1/2019 through 6/30/2019 VIA HWY 41 operated a total of 21,420 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Fresno	22	16	119	1,904
	Fresno	24	17	119	2,023
	Fresno	26	18	119	2,142
	Yosemite	21	17	119	2,023
	Yosemite	21 Bass	3	119	357
	Yosemite	22 Bass	4	119	476
	Yosemite	23	18	119	2,142
	Yosemite	23 Bass	2	119	238
	Yosemite	24 Bass	3	119	357
	Yosemite	25	18	119	2,142
	Yosemite	25 Bass	2	119	238
	Yosemite	26 Bass	2	119	238
Total Mileage					14,280

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Fresno	22	9	119	1,071
	Fresno	24	8	119	952
	Fresno	26	10	119	1,190
	Yosemite	21	9	119	1,071
	Yosemite	21 Bass	1	119	119
	Yosemite	22 Bass	1	119	119
	Yosemite	23	8	119	952
	Yosemite	23 Bass	2	119	238
	Yosemite	24 Bass	2	119	238
	Yosemite	25	10	119	1,190
Total Mileage					7,140
Grand Total					21,420
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					21,420

REVENUE HOURS

From 6/1/2019 through 6/30/2019 VIA HWY 41 provided a total of 755.80 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Fresno	22	16	4.00	64.00
	Fresno	24	17	4.00	68.00
	Fresno	26	18	4.00	72.00
	Yosemite	21	17	4.30	73.10
	Yosemite	21 Bass	3	4.70	14.10
	Yosemite	22 Bass	4	4.40	17.60
	Yosemite	23	18	4.30	77.40
	Yosemite	23 Bass	2	4.70	9.40
	Yosemite	24 Bass	3	4.40	13.20
	Yosemite	25	18	4.30	77.40
	Yosemite	25 Bass	2	4.70	9.40
	Yosemite	26 Bass	2	4.40	8.80
Total Hours					504.40

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Fresno	22	9	4.00	36.00
	Fresno	24	8	4.00	32.00
	Fresno	26	10	4.00	40.00
	Yosemite	21	9	4.30	38.70
	Yosemite	21 Bass	1	4.70	4.70
	Yosemite	22 Bass	1	4.40	4.40
	Yosemite	23	8	4.30	34.40
	Yosemite	23 Bass	2	4.70	9.40
	Yosemite	24 Bass	2	4.40	8.80
	Yosemite	25	10	4.30	43.00
Total Hours					251.40
Grand Total					755.80
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					755.80

Wheelchair Usage

Run Date	Route	Total
	Grand Total	0

Passengers Left

Run Date	Route	Total
	Grand Total	0