



February 8, 2019

Mr. Artis Smith
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report January 1-31, 2019

Dear Mr. Smith,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc., dba VIA Trailways, please find the monthly summary of operating statistics for January 1-31, 2019.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 1/1/2019 to 1/31/2019

A total of 3,350 passengers were carried on the HWY 140 system by VIA. Of these, 454 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	NPS Employees	Paid Fare	Child Free	Amtrak Paid	Total
1/1/2019	0	126	12	19	157
1/2/2019	3	146	9	51	209
1/3/2019	6	123	3	40	172
1/4/2019	4	137	2	39	182
1/5/2019	0	88	2	13	103
1/6/2019	4	150	10	3	167
1/7/2019	9	121	0	11	141
1/8/2019	1	93	2	19	115
1/9/2019	6	70	2	4	82
1/10/2019	2	119	3	9	133
1/11/2019	3	66	1	15	85
1/12/2019	0	61	8	8	77
1/13/2019	0	65	0	11	76
1/14/2019	3	63	2	4	72
1/15/2019	3	86	0	15	104
1/16/2019	0	56	0	19	75
1/17/2019	0	6	0	1	7
1/18/2019	2	84	4	12	102
1/19/2019	0	100	1	11	112
1/20/2019	0	47	0	13	60
1/21/2019	0	200	7	13	220
1/22/2019	1	85	0	13	99
1/23/2019	7	70	1	13	91
1/24/2019	0	81	0	6	87
1/25/2019	3	60	0	18	81
1/26/2019	0	80	0	3	83
1/27/2019	1	52	0	16	69
1/28/2019	9	68	0	12	89
1/29/2019	30	73	2	12	117
1/30/2019	13	45	3	17	78
1/31/2019	12	72	7	14	105
Total	122 3.64%	2,693 80.39%	81 2.42%	454 13.55%	3,350 100.00%

RIDERSHIP

From 1/1/2019 to 1/31/2019

Ridership - Excluding Amtrak

Date	NPS Employees	Paid Fare	Child Free	Total
1/1/2019	0	126	12	138
1/2/2019	3	146	9	158
1/3/2019	6	123	3	132
1/4/2019	4	137	2	143
1/5/2019	0	88	2	90
1/6/2019	4	150	10	164
1/7/2019	9	121	0	130
1/8/2019	1	93	2	96
1/9/2019	6	70	2	78
1/10/2019	2	119	3	124
1/11/2019	3	66	1	70
1/12/2019	0	61	8	69
1/13/2019	0	65	0	65
1/14/2019	3	63	2	68
1/15/2019	3	86	0	89
1/16/2019	0	56	0	56
1/17/2019	0	6	0	6
1/18/2019	2	84	4	90
1/19/2019	0	100	1	101
1/20/2019	0	47	0	47
1/21/2019	0	200	7	207
1/22/2019	1	85	0	86
1/23/2019	7	70	1	78
1/24/2019	0	81	0	81
1/25/2019	3	60	0	63
1/26/2019	0	80	0	80
1/27/2019	1	52	0	53
1/28/2019	9	68	0	77
1/29/2019	30	73	2	105
1/30/2019	13	45	3	61
1/31/2019	12	72	7	91
Total	122	2,693	81	2,896
	4.21%	92.99%	2.80%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Airport	25	0.75%
Amtrak	570	17.01%
Barium Mine Rd	32	0.96%
Bug Hostel	189	5.64%
Catheys Valley	36	1.07%
Cedar Lodge	74	2.21%
El Portal PO	71	2.12%
Half Dome Villag	269	8.03%
KOA	2	0.06%
Mariposa Park &	371	11.07%
MidPines	50	1.49%
MPMidtown	121	3.61%
MPPO	34	1.01%
NPS Maintenance	20	0.60%
Roadside Rest	119	3.55%
Transpo	209	6.24%
Yosemite Valley L	325	9.70%
YosVCenter	707	21.10%
YV Lodge	126	3.76%
Totals	3350	100.00%

LOAD FACTOR ANALYSIS : 1/1/2019 - 1/31/2019

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 1/1/2019 through 1/31/2019. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
1XW	980	94	9.59%	Inbound Express 5:00 AM Merced to Yosemite
2W	1,470	272	18.50%	Inbound 5:45 AM Catheys Valley to Yosemite
2E	49	0	0.00%	Inbound 4:45 AM Merced to Midpines
3W	1,470	549	37.35%	Inbound Express 8:45 AM Merced to Yosemite
4XW	1,470	224	15.24%	Inbound 10:25 AM Merrced to Yosemite
5W	1,470	292	19.86%	Inbound 12:25 PM Merced to Yosemite
6W	1,470	255	17.35%	Inbound 5:25 PM Merced to Yosemite
6E	49	0	0.00%	Inbound 4:30 PM Merced to Midpines
7E	49	2	4.08%	Outbound 5:54 AM Midpines to Merced
7W	980	43	4.39%	Outbound 5:54 AM Midpines to Merced
8W	1,470	515	35.03%	Outbound 8:32 AM Yosemite to Merced
8E	49	3	6.12%	Outbound 10:46 AM Midpines to Merced
9XW	1,470	422	28.71%	Outbound Express 3:40 PM Yosemite to Merced
9E	49	2	4.08%	Outbound 5:06 PM Midpines to Merced
10W	980	169	17.24%	Outbound 4:15 PM Yosemite to Merced
11W	1,470	466	31.70%	Outbound 5:05 PM Yosemite to Merced
12W	1,470	42	2.86%	Outbound 5:20 PM Yosemite to Merced
Total	16,415	3,350	20.41%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
1XW	980	94	9.59%	Inbound Express 5:00 AM Merced to Yosemite
2W	980	184	18.78%	Inbound 5:45 AM Catheys Valley to Yosemite
2E	49	0	0.00%	Inbound 4:45 AM Merced to Midpines
3W	980	329	33.57%	Inbound Express 8:45 AM Merced to Yosemite
4XW	980	128	13.06%	Inbound 10:25 AM Merrced to Yosemite
5W	980	223	22.76%	Inbound 12:25 PM Merced to Yosemite
6W	980	185	18.88%	Inbound 5:25 PM Merced to Yosemite
6E	49	0	0.00%	Inbound 4:30 PM Merced to Midpines
7E	49	2	4.08%	Outbound 5:54 AM Midpines to Merced
7W	980	43	4.39%	Outbound 5:54 AM Midpines to Merced
8W	980	355	36.22%	Outbound 8:32 AM Yosemite to Merced
8E	49	3	6.12%	Outbound 10:46 AM Midpines to Merced
9XW	980	265	27.04%	Outbound Express 3:40 PM Yosemite to Merced
9E	49	2	4.08%	Outbound 5:06 PM Midpines to Merced
10W	980	169	17.24%	Outbound 4:15 PM Yosemite to Merced
11W	980	225	22.96%	Outbound 5:05 PM Yosemite to Merced
12W	980	19	1.94%	Outbound 5:20 PM Yosemite to Merced
Total	12,005	2,226	18.54%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2W	490	70	14.29%	Inbound 5:45 AM Catheys Valley to Yosemite
2W	490	18	3.67%	Inbound 5:45 AM Catheys Valley to Yosemite
3W	490	98	20.00%	Inbound Express 8:45 AM Merced to Yosemite
3W	490	122	24.90%	Inbound Express 8:45 AM Merced to Yosemite
4XW	490	33	6.73%	Inbound 10:25 AM Merrced to Yosemite
4XW	490	63	12.86%	Inbound 10:25 AM Merrced to Yosemite
5W	490	14	2.86%	Inbound 12:25 PM Merced to Yosemite
5W	490	55	11.22%	Inbound 12:25 PM Merced to Yosemite
6W	490	51	10.41%	Inbound 5:25 PM Merced to Yosemite
6W	490	19	3.88%	Inbound 5:25 PM Merced to Yosemite
8W	490	122	24.90%	Outbound 8:32 AM Yosemite to Merced
8W	490	38	7.76%	Outbound 8:32 AM Yosemite to Merced
9XW	490	57	11.63%	Outbound Express 3:40 PM Yosemite to Merced
9XW	490	100	20.41%	Outbound Express 3:40 PM Yosemite to Merced
11W	490	153	31.22%	Outbound 5:05 PM Yosemite to Merced
11W	490	88	17.96%	Outbound 5:05 PM Yosemite to Merced
12W	490	12	2.45%	Outbound 5:20 PM Yosemite to Merced
12W	490	11	2.24%	Outbound 5:20 PM Yosemite to Merced
Total	8,820	1,124	12.74%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
1XW	980	94	9.59%	Inbound Express 5:00 AM Merced to Yosemite
2W	1,470	270	18.37%	Inbound 5:45 AM Catheys Valley to Yosemite
2E	49	0	0.00%	Inbound 4:45 AM Merced to Midpines
3W	1,470	512	34.83%	Inbound Express 8:45 AM Merced to Yosemite
4XW	1,470	173	11.77%	Inbound 10:25 AM Merced to Yosemite
5W	1,470	216	14.69%	Inbound 12:25 PM Merced to Yosemite
6W	1,470	214	14.56%	Inbound 5:25 PM Merced to Yosemite
6E	49	0	0.00%	Inbound 4:30 PM Merced to Midpines
7E	49	2	4.08%	Outbound 5:54 AM Midpines to Merced
7W	980	33	3.37%	Outbound 5:54 AM Midpines to Merced
8W	1,470	402	27.35%	Outbound 8:32 AM Yosemite to Merced
8E	49	2	4.08%	Outbound 10:46 AM Midpines to Merced
9XW	1,470	391	26.60%	Outbound Express 3:40 PM Yosemite to Merced
9E	49	2	4.08%	Outbound 5:06 PM Midpines to Merced
10W	980	146	14.90%	Outbound 4:15 PM Yosemite to Merced
11W	1,470	403	27.41%	Outbound 5:05 PM Yosemite to Merced
12W	1,470	36	2.45%	Outbound 5:20 PM Yosemite to Merced
Total	16,415	2,896	17.64%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
1XW	980	94	9.59%	Inbound Express 5:00 AM Merced to Yosemite
2W	980	182	18.57%	Inbound 5:45 AM Catheys Valley to Yosemite
2E	49	0	0.00%	Inbound 4:45 AM Merced to Midpines
3W	980	297	30.31%	Inbound Express 8:45 AM Merced to Yosemite
4XW	980	88	8.98%	Inbound 10:25 AM Merced to Yosemite
5W	980	169	17.24%	Inbound 12:25 PM Merced to Yosemite
6W	980	148	15.10%	Inbound 5:25 PM Merced to Yosemite
6E	49	0	0.00%	Inbound 4:30 PM Merced to Midpines
7E	49	2	4.08%	Outbound 5:54 AM Midpines to Merced
7W	980	33	3.37%	Outbound 5:54 AM Midpines to Merced
8W	980	280	28.57%	Outbound 8:32 AM Yosemite to Merced
8E	49	2	4.08%	Outbound 10:46 AM Midpines to Merced
9XW	980	242	24.69%	Outbound Express 3:40 PM Yosemite to Merced
9E	49	2	4.08%	Outbound 5:06 PM Midpines to Merced
10W	980	146	14.90%	Outbound 4:15 PM Yosemite to Merced
11W	980	181	18.47%	Outbound 5:05 PM Yosemite to Merced
12W	980	16	1.63%	Outbound 5:20 PM Yosemite to Merced
Total	12,005	1,882	15.68%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
2W	490	70	14.29%	Inbound 5:45 AM Catheys Valley to Yosemite
2W	490	18	3.67%	Inbound 5:45 AM Catheys Valley to Yosemite
3W	490	98	20.00%	Inbound Express 8:45 AM Merced to Yosemite
3W	490	117	23.88%	Inbound Express 8:45 AM Merced to Yosemite
4XW	490	29	5.92%	Inbound 10:25 AM Merrced to Yosemite
4XW	490	56	11.43%	Inbound 10:25 AM Merrced to Yosemite
5W	490	8	1.63%	Inbound 12:25 PM Merced to Yosemite
5W	490	39	7.96%	Inbound 12:25 PM Merced to Yosemite
6W	490	47	9.59%	Inbound 5:25 PM Merced to Yosemite
6W	490	19	3.88%	Inbound 5:25 PM Merced to Yosemite
8W	490	93	18.98%	Outbound 8:32 AM Yosemite to Merced
8W	490	29	5.92%	Outbound 8:32 AM Yosemite to Merced
9XW	490	57	11.63%	Outbound Express 3:40 PM Yosemite to Merced
9XW	490	92	18.78%	Outbound Express 3:40 PM Yosemite to Merced
11W	490	144	29.39%	Outbound 5:05 PM Yosemite to Merced
11W	490	78	15.92%	Outbound 5:05 PM Yosemite to Merced
12W	490	9	1.84%	Outbound 5:20 PM Yosemite to Merced
12W	490	11	2.24%	Outbound 5:20 PM Yosemite to Merced
Total	8,820	1,014	11.50%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 1/1/2019 through 1/31/2019.

Daily - All Routes

Run	NPS Emp's	Child Free	Paid Fare	Amtrak	Total
10W	15	6	125	23	169
11W	12	22	369	63	466
12W	0	0	36	6	42
1XW	30	2	62	0	94
2E	0	0	0	0	0
2W	15	5	250	2	272
3W	10	22	480	37	549
4XW	1	6	166	51	224
5W	1	2	213	76	292
6E	0	0	0	0	0
6W	5	0	209	41	255
7E	0	0	2	0	2
7W	0	0	33	10	43
8E	0	0	2	1	3
8W	3	4	395	113	515
9E	0	0	2	0	2
9XW	30	12	349	31	422
	122	81	2,693	454	3,350
	3.64%	2.42%	80.39%	13.55%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Amtrak	Total
10W	15	125	6	23	169
11W	7	168	6	44	225
12W	0	16	0	3	19
1XW	30	62	2	0	94
2E	0	0	0	0	0
2W	15	165	2	2	184
3W	10	274	13	32	329
4XW	1	87	0	40	128
5W	1	168	0	54	223
6E	0	0	0	0	0
6W	5	143	0	37	185
7E	0	2	0	0	2
7W	0	33	0	10	43
8E	0	2	0	1	3
8W	3	275	2	75	355
9E	0	2	0	0	2
9XW	30	202	10	23	265
	117	1,724	41	344	2,226
	5.26%	77.45%	1.84%	15.45%	100.00%

Weekends/Holidays

Run	NPS	Paid Fare	Child Free	Amtrak	Total
11W	5	201	16	19	241
12W	0	20	0	3	23
2W	0	85	3	0	88
3W	0	206	9	5	220
4XW	0	79	6	11	96
5W	0	45	2	22	69
6W	0	66	0	4	70
8W	0	120	2	38	160
9XW	0	147	2	8	157
	5	969	40	110	1,124
	0.44%	86.21%	3.56%	9.79%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	NPS Emp's	Paid Fare	Child Free	Total
10W	15	125	6	146
11W	12	369	22	403
12W	0	36	0	36
1XW	30	62	2	94
2E	0	0	0	0
2W	15	250	5	270
3W	10	480	22	512
4XW	1	166	6	173
5W	1	213	2	216
6E	0	0	0	0
6W	5	209	0	214
7E	0	2	0	2
7W	0	33	0	33
8E	0	2	0	2
8W	3	395	4	402
9E	0	2	0	2
9XW	30	349	12	391
	122	2,693	81	2,896
	4.21%	92.99%	2.80%	100.00%

Weekdays

Run	NPS Emp's	Paid Fare	Child Free	Total
10W	15	125	6	146
11W	7	168	6	181
12W	0	16	0	16
1XW	30	62	2	94
2E	0	0	0	0
2W	15	165	2	182
3W	10	274	13	297
4XW	1	87	0	88
5W	1	168	0	169
6E	0	0	0	0
6W	5	143	0	148
7E	0	2	0	2
7W	0	33	0	33
8E	0	2	0	2
8W	3	275	2	280
9E	0	2	0	2
9XW	30	202	10	242
	117	1,724	41	1,882
	6.22%	91.60%	2.18%	100.00%

Weekends/Holidays

Run	NPS	Adult	Child Free	Total
11W	5	201	16	222
12W	0	20	0	20
2W	0	85	3	88
3W	0	206	9	215
4XW	0	79	6	85
5W	0	45	2	47
6W	0	66	0	66
8W	0	120	2	122
9XW	0	147	2	149
	5	969	40	1,014
	0.49%	95.56%	3.94%	100.00%

OPERATING STATISTICS

REVENUE MILES 1/1/2019 - 1/31/2019

From 1/1/2019 through 1/31/2019 VIA HWY 140 operated a total of 27,756 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Catheys Valley	2W	20	69	1,380
	Merced	1XW	20	87	1,740
	Merced	2E	1	51	51
	Merced	3W	20	87	1,740
	Merced	4E	1	51	51
	Merced	4XW	20	87	1,740
	Merced	5W	20	87	1,740
	Merced	6E	1	51	51
	Merced	6W	20	87	1,740
	Midpines	7E	1	51	51
	Midpines	7W	20	51	1,020
	Midpines	8E	1	51	51
	Midpines	9E	1	51	51
	Yosemite	10W	20	87	1,740
	Yosemite	11W	20	87	1,740
	Yosemite	12W	20	87	1,740

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemite	8W	20	87	1,740
	Yosemite	9XW	20	87	1,740
Total Mileage					20,106

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Catheys Valley	2W	8	69	552
	Merced	3W	8	87	696
	Merced	4XW	8	87	696
	Merced	5W	8	87	696
	Merced	6W	8	87	696
	Yosemite	11W	8	87	696
	Yosemite	12W	8	87	696
	Yosemite	8W	8	87	696
	Yosemite	9XW	8	87	696
Total Mileage					6,120

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Catheys Valley	2W	2	69	138
	Merced	3W	2	87	174
	Merced	4XW	2	87	174
	Merced	5W	2	87	174
	Merced	6W	2	87	174
	Yosemite	11W	2	87	174
	Yosemite	12W	2	87	174
	Yosemite	8W	2	87	174
	Yosemite	9XW	2	87	174
Total Mileage					1,530
Grand Total					27,756
YARTS Total					27,756

REVENUE HOURS

From 1/1/2019 through 1/31/2019 VIA HWY 140 provided a total of 963.60 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Catheys Valley	2W	20	2.10	42.00
	Merced	1XW	20	2.50	50.00
	Merced	2E	1	1.50	1.50
	Merced	3W	20	3.20	64.00
	Merced	4E	1	1.70	1.70
	Merced	4XW	20	3.30	66.00
	Merced	5W	20	3.20	64.00
	Merced	6E	1	2.50	2.50
	Merced	6W	20	3.20	64.00
	Midpines	7E	1	1.50	1.50
	Midpines	7W	20	1.80	36.00
	Midpines	8E	1	1.70	1.70
	Midpines	9E	1	1.70	1.70
	Yosemite	10W	20	3.00	60.00
	Yosemite	11W	20	3.00	60.00
	Yosemite	12W	20	3.00	60.00
	Yosemite	8W	20	3.00	60.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
	Yosemite	9XW	20	2.90	58.00
Total Hours					694.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Catheys Valley	2W	8	2.10	16.80
	Merced	3W	8	3.20	25.60
	Merced	4XW	8	3.30	26.40
	Merced	5W	8	3.20	25.60
	Merced	6W	8	3.20	25.60
	Yosemite	11W	8	3.00	24.00
	Yosemite	12W	8	3.00	24.00
	Yosemite	8W	8	3.00	24.00
	Yosemite	9XW	8	2.90	23.20
Total Hours					215.20

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Catheys Valley	2W	2	2.10	4.20
	Merced	3W	2	3.20	6.40
	Merced	4XW	2	3.30	6.60
	Merced	5W	2	3.20	6.40
	Merced	6W	2	3.20	6.40
	Yosemite	11W	2	3.00	6.00
	Yosemite	12W	2	3.00	6.00
	Yosemite	8W	2	3.00	6.00
	Yosemite	9XW	2	2.90	5.80
Total Hours					53.80
Grand Total					963.60
YARTS Total					963.60

Wheelchair Usage

Run Date	Route	Total
	Grand Total	0

Passengers Left

Run Date	Route	Total
	Grand Total	0

ACCIDENTS/INCIDENTS

There were zero (0) YARTS accidents during the month of January 1-31, 2019.

ROAD CALLS

There were two (2) road calls during the month of January 1-31, 2019.

1/20/19 Run 5 Delayed 30 minutes due to mechanical issue en route.

1/30/19 Run 5 Delayed 1 hour due to mechanical issue en route.

SERVICE DELAYS

There were two (2) service delays during the month of January 1-31, 2019. Total on time service for all corridors was 100%, calculated in accordance with contract standards. (Late runs are those that arrive at the first pick up location more than 10 minutes past the designated start time of any given YARTS run due to contractor error.)

Hwy 140

1/20/19 Run 5 Delayed 30 minutes due to mechanical issue en route.

1/30/19 Run 5 Delayed 1 hour due to mechanical issue en route.

MAMMOTH Hwy 120/395

Not Operating.

SONORA Hwy 120 West

Not Operating.

FRESNO Hwy 41

Not Operating.

MISSED RUNS

There were zero (0) missed YARTS runs during the period of January 1-31, 2019.

EXTRA RUNS

There were no extra runs during the month of January 1-31, 2019.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are twenty (20) accessible buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were two (2) customer concerns that arose during the month of January 1-31, 2019 received by email or phone call. All operational issues are addressed and rectified so they can be avoided in the future. The complaints were as follows:

1/7/19 Staff received video from a visitor who was concerned about how fast the bus seemed to be going in snowy icy conditions, estimating that it was going 25 mph. Follow up showed that the speed

limit on the valley floor is 25 mph, and that though there was snow in the valley, the road was clear and plowed, and the driver was safe to travel at this posted speed limit. No chains were required for the possible dates this could have occurred. Staff contacted visitor for more information in order to pinpoint the date and review video, but received no response.

1/7/19 Visitor contacted staff to express opinion that the extra money they paid for reservations was unfair. They were also concerned that having a reservation did not ensure they would have a seat if the bus was full. Additionally, visitor was upset that they had to take a later bus than desired because the one they wanted did not stop at their destination.

Staff followed up with the rider and explained that additional charges online are administrative fees that cover the third party payment processing system and are non-refundable, as per the terms and conditions they accepted and that appeared on their reservation documentation. Staff also relayed that drivers have manifests identifying passengers with reservations and always leave enough seats to accommodate these riders, who have guaranteed priority seating in the event of a full bus.

Finally, staff explained that REQ stops are for drop-offs only, as posted online and on the printed schedules, and drivers are not to deviate from the route timing. Suggested visitor refer to schedules in advance for planning their trip.

HIGHWAY 140 ROAD CLOSURE

Caltrans closed Hwy 140 on the night of January 16th from Bug Resort to Cedar Lodge during a storm due to safety concerns. The following emergency schedule was in effect for January 17th:

Inbound Merced to Midpines:

Run 2 4:45 AM

Run 4 10:20 AM

Run 6 4:30 PM

Outbound Midpines to Merced:

Run 7 6:20 AM (normal times)

Run 8 10:46 AM

Run 9 5:06 PM

Stop locations and partners were contacted and informed of the schedule change, which was also posted on Face Book and the YARTS website. Passengers with reservations were contacted and advised as well, and given the option of rescheduling or receiving a refund.

The highway reopened on the morning of January 17th. YARTS continued operating on the emergency schedule as planned for the 17th, and resumed normal schedule on January 18th.

YARTS Staff is prepared with emergency schedules in the event of future road closures. A Winter Weather Travel Advisory has been written, and plans for notifications to passengers have been developed as well and distributed to all partners for reference in the event emergency situations arise.

FREE YARTS RUNS

YARTS ran free schedules on all runs on Martin Luther King, Jr. Holiday, January 21, 2019.

Passengers boarded on first come, first served basis. Next free day is Earth Day Weekend, April 20-21, 2019.