



September 4, 2014

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: August 1-31, 2014

Dear Mr. Whittington,

In accordance with the contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for August 1-31, 2014.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 8/1/2014 to 8/31/2014

A total of 9,573 passengers were carried on the HWY 140 system by VIA. Of these, 1,225 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	DNC	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
8/1/2014	1	13	6	20	136	8	54	8	29	227	255
8/2/2014	1	7	0	8	168	10	30	19	49	257	284
8/3/2014	2	1	0	3	195	8	31	17	28	262	282
8/4/2014	2	28	12	42	185	7	148	18	31	371	431
8/5/2014	0	48	2	50	177	3	68	19	45	293	362
8/6/2014	7	57	1	65	124	14	67	8	27	232	305
8/7/2014	8	40	3	51	144	3	72	10	62	281	342
8/8/2014	0	17	5	22	166	4	74	23	45	289	334
8/9/2014	0	3	0	3	155	4	23	17	35	217	237
8/10/2014	0	3	13	16	130	1	31	6	30	192	214
8/11/2014	2	44	13	59	179	15	103	21	50	347	427
8/12/2014	3	36	18	57	189	1	96	12	65	351	420
8/13/2014	3	39	0	42	206	4	86	25	12	308	375
8/14/2014	0	37	7	44	171	7	90	12	49	317	373
8/15/2014	0	14	0	14	181	2	73	13	43	299	326
8/16/2014	1	2	4	7	201	1	34	12	44	280	299
8/17/2014	0	3	0	3	149	2	46	7	42	239	249
8/18/2014	15	35	2	52	163	4	74	17	55	296	365
8/19/2014	3	58	2	63	128	4	88	7	37	257	327
8/20/2014	3	54	13	70	136	4	55	8	37	232	310
8/21/2014	3	56	0	59	141	4	57	2	46	248	309
8/22/2014	0	22	0	22	148	5	62	17	25	240	279
8/23/2014	0	10	7	17	117	10	32	9	49	208	234
8/24/2014	0	8	0	8	171	4	33	11	41	249	268
8/25/2014	19	51	29	99	114	5	65	6	15	199	304
8/26/2014	0	70	8	78	137	3	86	13	34	260	351
8/27/2014	1	40	13	54	125	9	92	9	50	276	339
8/28/2014	0	65	6	71	117	9	62	9	37	225	305
8/29/2014	3	14	0	17	116	6	51	2	33	206	225
8/30/2014	0	5	0	5	118	13	46	4	51	228	237
8/31/2014	0	4	0	4	126	3	26	17	29	184	205
Total	77	884	164	1,125	4,713	177	1,955	378	1,225	8,070	9,573
Percent	0.80%	9.23%	1.71%	11.75%	49.23%	1.85%	20.42%	3.95%	12.80%	84.30%	100.00%

Ridership Excluding Amtrak

Date	DNC	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
8/1/2014	1	13	6	20	136	54	8	8	198	226
8/2/2014	1	7	0	8	168	30	19	10	208	235
8/3/2014	2	1	0	3	195	31	17	8	234	254
8/4/2014	2	28	12	42	185	148	18	7	340	400
8/5/2014	0	48	2	50	177	68	19	3	248	317
8/6/2014	7	57	1	65	124	67	8	14	205	278
8/7/2014	8	40	3	51	144	72	10	3	219	280
8/8/2014	0	17	5	22	166	74	23	4	244	289
8/9/2014	0	3	0	3	155	23	17	4	182	202
8/10/2014	0	3	13	16	130	31	6	1	162	184
8/11/2014	2	44	13	59	179	103	21	15	297	377
8/12/2014	3	36	18	57	189	96	12	1	286	355
8/13/2014	3	39	0	42	206	86	25	4	296	363
8/14/2014	0	37	7	44	171	90	12	7	268	324
8/15/2014	0	14	0	14	181	73	13	2	256	283
8/16/2014	1	2	4	7	201	34	12	1	236	255
8/17/2014	0	3	0	3	149	46	7	2	197	207
8/18/2014	15	35	2	52	163	74	17	4	241	310
8/19/2014	3	58	2	63	128	88	7	4	220	290
8/20/2014	3	54	13	70	136	55	8	4	195	273
8/21/2014	3	56	0	59	141	57	2	4	202	263
8/22/2014	0	22	0	22	148	62	17	5	215	254
8/23/2014	0	10	7	17	117	32	9	10	159	185
8/24/2014	0	8	0	8	171	33	11	4	208	227
8/25/2014	19	51	29	99	114	65	6	5	184	289
8/26/2014	0	70	8	78	137	86	13	3	226	317
8/27/2014	1	40	13	54	125	92	9	9	226	289
8/28/2014	0	65	6	71	117	62	9	9	188	268
8/29/2014	3	14	0	17	116	51	2	6	173	192
8/30/2014	0	5	0	5	118	46	4	13	177	186
8/31/2014	0	4	0	4	126	26	17	3	155	176
Total	77	884	164	1,125	4,713	1,955	378	177	6,845	8,348
Percent	0.92%	10.59%	1.96%	13.48%	56.46%	23.42%	4.53%	2.12%	82.00%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	71	0.74%
Airport	26	0.27%
Merced College	55	0.57%
Downtown (Court	11	0.11%
Amtrak	1361	14.22%
Transpo	359	3.75%
Catheys Valley	119	1.24%
MPMidtown	233	2.43%
Roadside Rest	498	5.20%
Mariposa Park &	422	4.41%
KOA	366	3.82%
MidPines	281	2.94%
MPPO	204	2.13%
Bug Hostel	516	5.39%
Cedar Lodge	234	2.44%
NPS Maintenance	403	4.21%
Barium Mine Rd	110	1.15%
El Portal PO	232	2.42%
YV Lodge	738	7.71%
YosVCenter	1400	14.62%
Curry Village	638	6.66%
Ahwahnee	188	1.96%
YosLodge	1084	11.32%
UC Merced	24	0.25%
Totals	9573	100.00%

LOAD FACTOR ANALYSIS : August 01 - August 31, 2014

Below please find the load factor calculations for the HWY 140 runs operated by VIA for August 01 through August 31, 2014. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01	1,259	512	40.67%	Inbound 5:28 am service from Cathey's Valley to Y
02	2,658	749	28.18%	Inbound 5:58 am service from Cathey's Valley to Y
2A	2,470	420	17.00%	Inbound 6:00 am service from Merced to YV
03	1,757	631	35.91%	Inbound 6:45 am service from Merced to YV
3A	1,713	297	17.34%	Inbound 9:00 am service from Mariposa to YV
04	1,913	519	27.13%	Inbound 8:45 am service from Merced to YV
05	1,862	826	44.36%	Inbound 10:20 am service from Merced to YV
05	68	49	72.06%	Inbound 10:20am service from Merced to YV
06	1,865	915	49.06%	Inbound 4:30 pm service from Merced to YV
06	21	18	85.71%	Inbound 4:30 pm service from Merced to YV
07	1,263	216	17.10%	Outbound 6:20 am service from Mariposa to Merce
08	1,873	838	44.74%	Outbound 9:32 am service from YV to Merced
8A	2,570	564	21.95%	Outbound 3:15 pm service from YV to Mariposa
09	2,512	840	33.44%	Outbound 3:40 pm service from YV to Merced
10	1,702	476	27.97%	Outbound 4:15 pm service from YV to Merced
11	1,819	354	19.46%	Outbound 4:35 pm service from YV to Merced
11A	1,740	423	24.31%	Outbound 5:15 pm service from YV to Mariposa
12	1,903	617	32.42%	Outbound 5:45 pm service from YV to Merced
14	1,804	309	17.13%	Outbound 8:07 pm service from YV to Merced
Total	32,772	9,573	29.21%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01	1,259	512	40.67%	Inbound 5:28 am service from Cathey's Valley to YV
02	1,810	558	30.83%	Inbound 5:58 am service from Cathey's Valley to YV
2A	1,688	289	17.12%	Inbound 6:00 am service from Merced to YV
03	1,180	440	37.29%	Inbound 6:45 am service from Merced to YV
3A	1,144	195	17.05%	Inbound 9:00 am service from Mariposa to YV
04	1,295	334	25.79%	Inbound 8:45 am service from Merced to YV
05	1,326	551	41.55%	Inbound 10:20 am service from Merced to YV
05	47	32	68.09%	Inbound 10:20am service from Merced to YV
06	1,287	697	54.16%	Inbound 4:30 pm service from Merced to YV
06	21	18	85.71%	Inbound 4:30 pm service from Merced to YV
07	1,263	216	17.10%	Outbound 6:20 am service from Mariposa to Merced
08	1,347	627	46.55%	Outbound 9:32 am service from YV to Merced
8A	1,688	441	26.13%	Outbound 3:15 pm service from YV to Mariposa
09	1,764	640	36.28%	Outbound 3:40 pm service from YV to Merced
10	1,125	309	27.47%	Outbound 4:15 pm service from YV to Merced
11	1,201	276	22.98%	Outbound 4:35 pm service from YV to Merced
11A	1,182	309	26.14%	Outbound 5:15 pm service from YV to Mariposa
12	1,326	441	33.26%	Outbound 5:45 pm service from YV to Merced
14	1,226	179	14.60%	Outbound 8:07 pm service from YV to Merced
Total	23,179	7,064	30.48%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02	848	191	22.52%	Inbound 5:58 am service from Cathey's Valley to YV
2A	782	131	16.75%	Inbound 6:00 am service from Merced to YV
03	577	191	33.10%	Inbound 6:45 am service from Merced to YV
3A	569	102	17.93%	Inbound 9:00 am service from Mariposa to YV
04	618	185	29.94%	Inbound 8:45 am service from Merced to YV
05	536	275	51.31%	Inbound 10:20 am service from Merced to YV
05	21	17	80.95%	Inbound 10:20am service from Merced to YV
06	578	218	37.72%	Inbound 4:30 pm service from Merced to YV
08	526	211	40.11%	Outbound 9:32 am service from YV to Merced
8A	882	123	13.95%	Outbound 3:15 pm service from YV to Mariposa
09	748	200	26.74%	Outbound 3:40 pm service from YV to Merced
10	577	167	28.94%	Outbound 4:15 pm service from YV to Merced
11	618	78	12.62%	Outbound 4:35 pm service from YV to Merced
11A	558	114	20.43%	Outbound 5:15 pm service from YV to Mariposa
12	577	176	30.50%	Outbound 5:45 pm service from YV to Merced
14	578	130	22.49%	Outbound 8:07 pm service from YV to Merced
Total	9,593	2,509	26.15%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01	1,259	504	40.03%	Inbound 5:28 am service from Cathey's Valley to YV
02	2,658	749	28.18%	Inbound 5:58 am service from Cathey's Valley to YV
2A	2,470	420	17.00%	Inbound 6:00 am service from Merced to YV
03	1,757	614	34.95%	Inbound 6:45 am service from Merced to YV
3A	1,713	297	17.34%	Inbound 9:00 am service from Mariposa to YV
04	1,913	452	23.63%	Inbound 8:45 am service from Merced to YV
05	1,862	453	24.33%	Inbound 10:20 am service from Merced to YV
05	68	2	2.94%	Inbound 10:20am service from Merced to YV
06	1,865	705	37.80%	Inbound 4:30 pm service from Merced to YV
07	1,263	204	16.15%	Outbound 6:20 am service from Mariposa to Merced
08	1,873	635	33.90%	Outbound 9:32 am service from YV to Merced
8A	2,570	562	21.87%	Outbound 3:15 pm service from YV to Mariposa
09	2,512	657	26.15%	Outbound 3:40 pm service from YV to Merced
10	1,702	461	27.09%	Outbound 4:15 pm service from YV to Merced
11	1,819	345	18.97%	Outbound 4:35 pm service from YV to Merced
11A	1,740	423	24.31%	Outbound 5:15 pm service from YV to Mariposa
12	1,903	556	29.22%	Outbound 5:45 pm service from YV to Merced
14	1,804	309	17.13%	Outbound 8:07 pm service from YV to Merced
Total	32,751	8,348	25.49%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01	1,259	504	40.03%	Inbound 5:28 am service from Cathey's Valley to YV
02	1,810	558	30.83%	Inbound 5:58 am service from Cathey's Valley to YV
2A	1,688	289	17.12%	Inbound 6:00 am service from Merced to YV
03	1,180	431	36.53%	Inbound 6:45 am service from Merced to YV
3A	1,144	195	17.05%	Inbound 9:00 am service from Mariposa to YV
04	1,295	281	21.70%	Inbound 8:45 am service from Merced to YV
05	1,326	319	24.06%	Inbound 10:20 am service from Merced to YV
05	47	2	4.26%	Inbound 10:20am service from Merced to YV
06	1,287	549	42.66%	Inbound 4:30 pm service from Merced to YV
07	1,263	204	16.15%	Outbound 6:20 am service from Mariposa to Merced
08	1,347	497	36.90%	Outbound 9:32 am service from YV to Merced
8A	1,688	441	26.13%	Outbound 3:15 pm service from YV to Mariposa
09	1,764	515	29.20%	Outbound 3:40 pm service from YV to Merced
10	1,125	294	26.13%	Outbound 4:15 pm service from YV to Merced
11	1,201	271	22.56%	Outbound 4:35 pm service from YV to Merced
11A	1,182	309	26.14%	Outbound 5:15 pm service from YV to Mariposa
12	1,326	399	30.09%	Outbound 5:45 pm service from YV to Merced
14	1,226	179	14.60%	Outbound 8:07 pm service from YV to Merced
Total	23,158	6,237	26.93%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02	848	191	22.52%	Inbound 5:58 am service from Cathey's Valley to YV
2A	782	131	16.75%	Inbound 6:00 am service from Merced to YV
03	577	183	31.72%	Inbound 6:45 am service from Merced to YV
3A	569	102	17.93%	Inbound 9:00 am service from Mariposa to YV
04	618	171	27.67%	Inbound 8:45 am service from Merced to YV
05	536	134	25.00%	Inbound 10:20 am service from Merced to YV
06	578	156	26.99%	Inbound 4:30 pm service from Merced to YV
08	526	138	26.24%	Outbound 9:32 am service from YV to Merced
8A	882	121	13.72%	Outbound 3:15 pm service from YV to Mariposa
09	748	142	18.98%	Outbound 3:40 pm service from YV to Merced
10	577	167	28.94%	Outbound 4:15 pm service from YV to Merced
11	618	74	11.97%	Outbound 4:35 pm service from YV to Merced
11A	558	114	20.43%	Outbound 5:15 pm service from YV to Mariposa
12	577	157	27.21%	Outbound 5:45 pm service from YV to Merced
14	578	130	22.49%	Outbound 8:07 pm service from YV to Merced
Total	9,572	2,111	22.05%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 8/1/2014 through 8/31/2014.

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	32	176	4	128	8	1	155	8	512
02	5	163	3	241	27	8	302	0	749
03	0	23	6	400	43	18	124	17	631
04	0	4	9	336	37	33	33	67	519
05	1	1	6	347	37	21	42	420	875
06	0	7	25	438	18	13	204	228	933
07	0	0	0	59	2	4	139	12	216
08	0	17	0	507	19	18	74	203	838
09	0	81	0	347	27	7	195	183	840
10	6	95	6	225	29	2	98	15	476
11	10	71	17	189	10	3	45	9	354
11A	3	32	11	217	18	1	141	0	423
12	4	34	23	321	33	15	126	61	617
14	2	19	15	226	7	4	36	0	309
2A	6	67	0	204	14	11	118	0	420
3A	2	13	17	204	28	10	23	0	297
8A	6	81	22	324	21	8	100	2	564
Total	77	884	164	4,713	378	177	1,955	1,225	9,573
Percent	0.80%	9.23%	1.71%	49.23%	3.95%	1.85%	20.42%	12.80%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	32	176	4	128	8	1	155	8	512
02	5	151	3	133	21	3	242	0	558
03	0	21	6	251	30	14	109	9	440
04	0	4	7	221	15	21	13	53	334
05	1	1	5	233	28	18	35	262	583
06	0	7	17	327	13	8	177	166	715
07	0	0	0	59	2	4	139	12	216
08	0	17	0	384	16	11	69	130	627
09	0	79	0	236	21	5	174	125	640
10	6	90	6	104	13	0	75	15	309
11	10	71	15	139	8	1	27	5	276
11A	2	27	11	138	14	1	116	0	309
12	4	32	23	206	19	15	100	42	441
14	1	10	4	135	3	2	24	0	179
2A	5	65	0	131	11	4	73	0	289
3A	1	8	17	127	18	7	17	0	195
8A	6	79	22	231	19	6	78	0	441
Total	73	838	140	3,183	259	121	1,623	827	7,064
Percent	1.03%	11.86%	1.98%	45.06%	3.67%	1.71%	22.98%	11.71%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02	0	12	0	108	6	5	60	0	191
03	0	2	0	149	13	4	15	8	191
04	0	0	2	115	22	12	20	14	185
05	0	0	1	114	9	3	7	158	292
06	0	0	8	111	5	5	27	62	218
08	0	0	0	123	3	7	5	73	211
09	0	2	0	111	6	2	21	58	200
10	0	5	0	121	16	2	23	0	167
11	0	0	2	50	2	2	18	4	78
11A	1	5	0	79	4	0	25	0	114
12	0	2	0	115	14	0	26	19	176
14	1	9	11	91	4	2	12	0	130
2A	1	2	0	73	3	7	45	0	131
3A	1	5	0	77	10	3	6	0	102
8A	0	2	0	93	2	2	22	2	123
Total	4	46	24	1,530	119	56	332	398	2,509
Percent	0.16%	1.83%	0.96%	60.98%	4.74%	2.23%	13.23%	15.86%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01	32	176	4	128	8	1	155	504
02	5	163	3	241	27	8	302	749
03	0	23	6	400	43	18	124	614
04	0	4	9	336	37	33	33	452
05	1	1	6	347	37	21	42	455
06	0	7	25	438	18	13	204	705
07	0	0	0	59	2	4	139	204
08	0	17	0	507	19	18	74	635
09	0	81	0	347	27	7	195	657
10	6	95	6	225	29	2	98	461
11	10	71	17	189	10	3	45	345
11A	3	32	11	217	18	1	141	423
12	4	34	23	321	33	15	126	556
14	2	19	15	226	7	4	36	309
2A	6	67	0	204	14	11	118	420
3A	2	13	17	204	28	10	23	297
8A	6	81	22	324	21	8	100	562
Total	77	884	164	4,713	378	177	1,955	8,348
Percent	0.92%	10.59%	1.96%	56.46%	4.53%	2.12%	23.42%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01	32	176	4	128	8	1	155	504
02	5	151	3	133	21	3	242	558
03	0	21	6	251	30	14	109	431
04	0	4	7	221	15	21	13	281
05	1	1	5	233	28	18	35	321
06	0	7	17	327	13	8	177	549
07	0	0	0	59	2	4	139	204
08	0	17	0	384	16	11	69	497
09	0	79	0	236	21	5	174	515
10	6	90	6	104	13	0	75	294
11	10	71	15	139	8	1	27	271
11A	2	27	11	138	14	1	116	309
12	4	32	23	206	19	15	100	399
14	1	10	4	135	3	2	24	179
2A	5	65	0	131	11	4	73	289
3A	1	8	17	127	18	7	17	195
8A	6	79	22	231	19	6	78	441
Total	73	838	140	3,183	259	121	1,623	6,237
Percent	1.17%	13.44%	2.24%	51.03%	4.15%	1.94%	26.02%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02	0	12	0	108	6	5	60	191
03	0	2	0	149	13	4	15	183
04	0	0	2	115	22	12	20	171
05	0	0	1	114	9	3	7	134
06	0	0	8	111	5	5	27	156
08	0	0	0	123	3	7	5	138
09	0	2	0	111	6	2	21	142
10	0	5	0	121	16	2	23	167
11	0	0	2	50	2	2	18	74
11A	1	5	0	79	4	0	25	114
12	0	2	0	115	14	0	26	157
14	1	9	11	91	4	2	12	130
2A	1	2	0	73	3	7	45	131
3A	1	5	0	77	10	3	6	102
8A	0	2	0	93	2	2	22	121
Total	4	46	24	1,530	119	56	332	2,111
Percent	0.19%	2.18%	1.14%	72.48%	5.64%	2.65%	15.73%	100.00%

OPERATING STATISTICS

REVENUE MILES August 01 - August 31 2014

From August 01 through August 31, 2014 VIA HWY 140 operated a total of 39,056 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Cathey's Valley	01	21	69	1,449
	Cathey's Valley	02	21	69	1,449
	Mariposa	07	21	51	1,071
	Mariposa	3A	20	55	1,100
	Merced	03	21	87	1,827
	Merced	04	21	87	1,827
	Merced	05	21	87	1,827
	Merced	06	21	87	1,827
	Merced	2A	21	87	1,827
	Yosemite	08	21	87	1,827
	Yosemite	09	21	87	1,827
	Yosemite	10	20	87	1,740
	Yosemite	11	21	87	1,827
	Yosemite	11A	21	55	1,155
	Yosemite	12	21	87	1,827
	Yosemite	14	21	87	1,827

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemite	8A	21	55	1,155
Total Mileage					27,389

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Cathey's Valley	02	9	69	621
	Mariposa	3A	10	55	550
	Merced	03	10	87	870
	Merced	04	10	87	870
	Merced	05	10	87	870
	Merced	06	10	87	870
	Merced	2A	10	87	870
	Yosemite	08	10	87	870
	Yosemite	09	8	87	696
	Yosemite	10	10	87	870
	Yosemite	11	10	87	870
	Yosemite	11A	10	55	550
	Yosemite	12	10	87	870
	Yosemite	14	10	87	870
	Yosemite	8A	10	55	550
Total Mileage					11,667
Grand Total					39,056
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					39,056

REVENUE HOURS

From August 01 through August 31, 2014 VIA HWY 140 provided a total of 1,486.8 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Cathey's Valley	01	21	2.30	48.30
	Cathey's Valley	02	21	2.30	48.30
	Mariposa	07	21	2.20	46.20
	Mariposa	3A	20	2.00	40.00
	Merced	03	21	3.20	67.20
	Merced	04	21	3.20	67.20
	Merced	05	21	3.50	73.50
	Merced	06	21	3.90	81.90
	Merced	2A	21	3.00	63.00
	Yosemite	08	21	4.00	84.00
	Yosemite	09	21	3.80	79.80
	Yosemite	10	20	3.20	64.00
	Yosemite	11	21	3.20	67.20
	Yosemite	11A	21	2.00	42.00
	Yosemite	12	21	3.20	67.20
	Yosemite	14	21	2.90	60.90
	Yosemite	8A	21	2.00	42.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Total Hours					1,042.70

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Cathey's Valley	02	9	2.30	20.70
	Mariposa	3A	10	2.00	20.00
	Merced	03	10	3.20	32.00
	Merced	04	10	3.20	32.00
	Merced	05	10	3.50	35.00
	Merced	06	10	3.90	39.00
	Merced	2A	10	3.00	30.00
	Yosemite	08	10	4.00	40.00
	Yosemite	09	8	3.80	30.40
	Yosemite	10	10	3.20	32.00
	Yosemite	11	10	3.20	32.00
	Yosemite	11A	10	2.00	20.00
	Yosemite	12	10	3.20	32.00
	Yosemite	14	10	2.90	29.00
	Yosemite	8A	10	2.00	20.00
Total Hours					444.10
Grand Total					1,486.80
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					1,486.80

Passengers Left / Wheelchair Usage

Run Date	Route	Total
	Grand Total	0

ACCIDENTS/INCIDENTS

There were zero (0) accidents for YARTS during the period of August 1-31, 2014.

ROAD CALLS

There were three (3) road calls during the month of August 1-31, 2014. On 8/08/14, the Mammoth Lakes bus broke down on Tioga Road. A second bus was dispatched from Yosemite Valley to pick up passengers and a tow truck was dispatched to retrieve the bus and return it to the yard. On 8/9/14, the Tuolumne Meadows bus broke down in Mammoth Lakes. A mobile mechanic was dispatched from Bishop and was able to repair the bus. This caused a 3 ½ hour delay in service. On 8/18/14, Run 4 broke down at the Cedar Lodge and a tow truck was dispatched to retrieve the bus and return it to the yard. Another bus was sent to Yosemite to complete Run 11. An additional bus was dispatched from Yosemite Valley to pick up passengers. This resulted in a 1 hour delay of service.

SERVICE DELAYS

There were seventeen (17) service delays during the month of August 1- 31, 2014. Total on time service for all corridors was 98.9%

08/08/14	Run 2	Missed run due to mechanical issue (1st mechanical).
8/08/14	Mammoth 1	Delayed by 2 hours due to a mechanical issue.
8/09/14	Run 2	Missed run due to an operational issue (see missed runs).
8/09/14	Tuolumne 1	Missed run due to a mechanical issue (2nd mechanical).
8/11/14	Sonora 2	Missed run due to an operational issue (see missed runs).
8/13/14	Sonora 2	Missed due to an operational issue (see missed runs).
8/14/14	Sonora 1	Missed due to an operational issue (see missed runs).
8/17/14	Run 2	Missed due to a mechanical issue (3rd mechanical).
8/18/14	Run 3A	Missed due to an operational issue (see missed runs).
8/18/14	Run 4	Delayed by 2 hours due to a mechanical issue.
8/18/14	Run 4	Missed due to a mechanical issue (see missed runs).
8/22/14	Mammoth 1	Delayed by 2 hours due to a mechanical issue.
8/23/14	Run 3	Missed due to a mechanical issue (see missed runs).
8/25/14	Run 8	Delayed by 1 hour due to a mechanical issue.

8/26/14 Tuolumne 1 Missed due to a mechanical issue (**see missed runs**).
8/28/14 Run 2 Delayed by 1.5 hours due to a mechanical issue.
8/29/14 Run 3A Missed due to a mechanical issue (**see missed runs**).

MISSED RUNS

There were nine (9) missed VIA YARTS trips during the period of August 1-31, 2014.

8/09/14 Run 2 Missed run due to an operational issue (**see missed runs**).
8/11/14 Sonora 2 Missed run due to an operational issue (**see missed runs**).
8/13/14 Sonora 2 Missed due to an operational issue (**see missed runs**).
8/14/14 Sonora 1 Missed due to an operational issue (**see missed runs**).
8/18/14 Run 3A Missed due to an operational issue (**see missed runs**).
8/18/14 Run 4 Missed due to a mechanical issue (**see missed runs**).
8/23/14 Run 3 Missed due to a mechanical issue (**see missed runs**).
8/26/14 Tuolumne 1 Missed due to a mechanical issue (**see missed runs**).
8/29/14 Run 3A Missed due to a mechanical issue (**see missed runs**).

EXTRA TRIPS

There were three (3) extra Highway 140 VIA YARTS trips operating during the period of August 1-31, 2014. On 8/12/14 extra Runs 4 & 6 were ordered by Amtrak due to late trains. On 8/14/14, an extra Run 5 was dispatched due to the driver not checking in at Amtrak. The train was delayed and arrived at 11:08 am with 17 passengers. This last run was not charged to YARTS.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of 535 YARTS customer inquiry calls were received in the VIA YARTS offices during the period from August 1-31, 2014. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

187	Calls received on schedule issues and questions for Hwy 140 Corridor.
215	Calls received on Mammoth Lake schedule information.
38	Calls received on Sonora/Groveland schedule information.
15	Calls received on park information (lodging, tours, camping, etc.)
79	Miscellaneous calls (lost & found, hang up calls, etc.)
1	Calls received as customer complaints.
535	Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were six (6) customer complaints received during the month of August 1-31, 2014.

- 8/10/14** A YARTS passenger emailed a complaint to the YARTS Manager stating that the Run 14 driver left Curry Village without allowing them to board the bus. The customer stated that she was walking towards the driver with money in her hand. The driver was questioned about the incident and reported that he had dropped off passengers at Curry Village and did not recall anyone waving money at him, and that there were no other passengers waiting to board the bus when he left. He did not recall anyone walking to the bus as he was driving away or he would have stopped if it was safe to do so. The customer was probably not at the stop location, or was at the incorrect location at the departure time.
- 8/11/14** A NPS employee motorist called in a complaint that the bus driver was doing 35 mph in a 55 mph zone and the driver made no attempt to use either of two pullouts that were available. The customer stated that she would contact CHP the next time this occurred. Referred to the Operations Manager for follow up.
- Upon follow up with the driver, the driver admitted to not pulling into the pullout because he was running behind schedule. The Operations Manager reminded him and all other YARTS drivers that company policy is to use pullouts even for one vehicle when possible. However, by law, we must use the safe pullouts for five or more cars following. The Operations Manager followed up with the caller and informed her of our policy and that all drivers had been notified of the law concerning using pullouts. Also it was relayed to the caller that even though the posted speed limit may be 55mph, the driver is the final authority on the safest speed to drive under the current road and weather conditions. The Operations Manager encouraged the caller to be sure to call again if the problem persists. No further issues have occurred to date.
- 8/12/14** A passenger emailed a complaint to the YARTS Manager stating that they were waiting for the 11 a.m. bus at White Wolf Lodge. He stated that the bus was 20 minutes late and

he and several other passengers were waiting on the porch of the White Wolf Lodge. The bus stopped on the other side of the road for a few seconds and then pulled off. The passenger said that he ran to the center of the road to get the driver's attention. One of the other passengers followed the bus in their car and asked the driver to return to the White Wolf Lodge stop. The driver did not return. Referred to the Operations Manager for follow up.

In the past we went through the camp as this driver did. However we discontinued that procedure since often drivers would be blocked from going through by cars obstructing the way. So we changed our routing.

Currently drivers are supposed to be going past the lodge, making a 3 point turn and stopping back at the lodge to pick up passengers at White Wolf. This driver stopped across from the lodge; and though he did stop for a minute or so, it was across from the sign. He saw a couple and another gentleman waiting, but it turned out they were not boarding. No one else was in sight, so the riders were probably away from the stop. However the driver did stop on the wrong side for pick up. The driver was unable to turn around because there is no safe location on Hwy 120 in that area to do so safely, which he explained to the driver who stopped him.

All Mammoth YARTS drivers have been notified that we need to be consistent and pick up in the same place all the time. On occasion we must deviate through the camp or back out when RVs are parked at the turnaround spot, and it's not possible to make the 3 point turn. In that instance drivers are instructed to get out, go to the stop and announce they are YARTS to make sure no rider is missed.

8/18/14

A passenger emailed a complaint to the YARTS Manager stating that the 10:04 bus at El Portal Post office had not shown up. She was informed by the dispatcher that the bus had mechanical problems and the next bus would be there at 10:30 a.m. She stated that there was no apology offered. She also stated that she called back at 11:25 a.m. and spoke to a different person. This time she was told that the 10:04 a.m. bus had not gone out and the mechanical problem was actually with the Run 4 bus, which was broken down at Cedar Lodge. She stated that she was highly dissatisfied with YARTS with the cancellation of two buses, the misinformation from our customer service representatives, and the lack of apology or humility and failing customers. Referred to Operations Manager for follow up.

Follow up showed that the first call was taken by the dispatcher. There was an operational error where the switch out run scheduled for Sonora was cancelled so that run did not go. The second call was taken by the travel coordinator and she was very apologetic throughout the entire phone call, as she always is, even if it's not our fault. She told the customer that Run 3A didn't run, she wasn't sure why at that time and would have to check with our dispatcher, and there was a mechanical issue on Run 4, which the passenger was waiting for at the time.

When the customer said the next run (Run 5) doesn't go through there, the travel coordinator let her know that we were going to send a driver through there, even though it's not a normal pick up, to pick her up and asked her to remain at the stop and inform the people around her as well. She told them the bus was going to do a stop on demand to accommodate them because of the inconvenience and it should go through there. A bus was sent to the area as instructed. We also sent the driver from the park to pick up the passengers from the bus that was having the AC mechanical issue on Run 4.

8/20/14

A passenger emailed a complaint to the YARTS Manager stating that their tour of Glacier Point was missed on 8/17/14, because the YARTS bus showed up at the Yosemite View Lodge at 7:55 a.m. instead of 7:20 a.m. as scheduled. The passenger missed the tour. Follow up from the Operations Manager showed that the bus was 30 minutes behind schedule due to a mechanical issue.

8/27/14

A passenger emailed a complaint to the YARTS Manager stating that their tour to Glacier Point was missed on 8/17/14, because the 7:20 am bus from Yosemite View Lodge arrived at 7:55 a.m. and their tour was scheduled for 8 a.m. In addition, they stated that the following day on 8/18/14, the 11:09 a.m. bus arrived at 11:45 a.m. Both delays were due to unforeseen mechanical issues with the bus. The YARTS Transit Manager followed up with the guest.

Wheel Chair Requests

There were zero (0) wheelchair requests filled for the month of August 1-31, 2014. Additionally in the last month or two there have been regular unannounced wheelchair riders on various YARTS runs. Ten (10) wheelchair buses are available to accommodate YARTS passengers in accordance with ADA guidelines.

Cal-Trans & Traffic Delays

There were 5-minute to 1-hour delays throughout the month on separate runs due to road work and heavy traffic.

Sonora Service

The Sonora Hwy 120 N route began on May 17th. The Sonora run ran daily. On June 14th, an additional run was added to the Sonora schedule and will continue to operate through September 1st. Daily counts were submitted to YARTS Transit Manager for review as requested to monitor the service progress.

Mammoth Service

The Mammoth Service began on June 1st. The Mammoth run ran weekends only during the month of June. On July 1st, an additional run was added to the Mammoth schedule with two round trips between Mammoth and Tuolumne Meadows, and will continue to operate through September 1st. Weekend counts were submitted to YARTS Transit Manager for review as requested to monitor the service progress.

RIDERSHIP

From 8/1/2014 to 8/31/2014

A total of 2160 passengers were carried on the Mammoth HWY 120 East system by VIA. Of these, 22 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	DNC	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
8/1/2014	0	0	0	0	43	11	0	5	0	54	59
8/2/2014	0	0	0	0	57	4	0	0	0	61	61
8/3/2014	0	0	0	0	63	4	0	5	0	67	72
8/4/2014	0	0	0	0	65	8	0	4	0	73	77
8/5/2014	0	0	0	0	96	10	1	5	1	108	113
8/6/2014	0	0	0	0	89	7	0	3	1	97	100
8/7/2014	0	0	0	0	61	6	0	2	1	68	70
8/8/2014	0	0	0	0	82	6	0	2	0	88	90
8/9/2014	0	0	0	0	71	2	0	3	1	74	77
8/10/2014	0	0	0	0	43	5	0	0	0	48	48
8/11/2014	0	0	0	0	66	8	0	2	0	74	76
8/12/2014	0	0	0	0	83	5	0	0	4	92	92
8/13/2014	0	0	0	0	52	4	0	0	1	57	57
8/14/2014	0	0	0	0	86	7	0	0	2	95	95
8/15/2014	0	0	0	0	69	7	0	4	0	76	80
8/16/2014	0	0	0	0	56	11	0	0	0	67	67
8/17/2014	0	0	0	0	73	12	0	0	0	85	85
8/18/2014	0	0	0	0	59	5	0	0	3	67	67
8/19/2014	0	0	0	0	40	7	0	0	4	51	51
8/20/2014	0	0	0	0	42	9	0	1	0	51	52
8/21/2014	0	0	0	0	66	10	0	0	0	76	76
8/22/2014	0	0	0	0	78	4	0	3	0	82	85
8/23/2014	0	0	0	0	31	5	0	0	0	36	36
8/24/2014	0	0	0	0	45	11	0	1	0	56	57
8/25/2014	0	0	0	0	29	7	0	0	0	36	36
8/26/2014	0	0	0	0	31	9	0	0	0	40	40
8/27/2014	0	0	0	0	52	4	0	2	0	56	58
8/28/2014	0	0	0	0	77	11	0	0	3	91	91
8/29/2014	0	0	0	0	37	4	0	0	0	41	41
8/30/2014	0	0	0	0	64	4	0	2	1	69	71
8/31/2014	0	0	0	0	77	3	0	0	0	80	80
Total	0	0	0	0	1,883	210	1	44	22	2,116	2,160
Percent	0.00%	0.00%	0.00%	0.00%	87.18%	9.72%	0.05%	2.04%	1.02%	97.96%	100.00%

Ridership Excluding Amtrak

Date	DNC	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
8/1/2014	0	0	0	0	43	0	5	11	54	59
8/2/2014	0	0	0	0	57	0	0	4	61	61
8/3/2014	0	0	0	0	63	0	5	4	67	72
8/4/2014	0	0	0	0	65	0	4	8	73	77
8/5/2014	0	0	0	0	96	1	5	10	107	112
8/6/2014	0	0	0	0	89	0	3	7	96	99
8/7/2014	0	0	0	0	61	0	2	6	67	69
8/8/2014	0	0	0	0	82	0	2	6	88	90
8/9/2014	0	0	0	0	71	0	3	2	73	76
8/10/2014	0	0	0	0	43	0	0	5	48	48
8/11/2014	0	0	0	0	66	0	2	8	74	76
8/12/2014	0	0	0	0	83	0	0	5	88	88
8/13/2014	0	0	0	0	52	0	0	4	56	56
8/14/2014	0	0	0	0	86	0	0	7	93	93
8/15/2014	0	0	0	0	69	0	4	7	76	80
8/16/2014	0	0	0	0	56	0	0	11	67	67
8/17/2014	0	0	0	0	73	0	0	12	85	85
8/18/2014	0	0	0	0	59	0	0	5	64	64
8/19/2014	0	0	0	0	40	0	0	7	47	47
8/20/2014	0	0	0	0	42	0	1	9	51	52
8/21/2014	0	0	0	0	66	0	0	10	76	76
8/22/2014	0	0	0	0	78	0	3	4	82	85
8/23/2014	0	0	0	0	31	0	0	5	36	36
8/24/2014	0	0	0	0	45	0	1	11	56	57
8/25/2014	0	0	0	0	29	0	0	7	36	36
8/26/2014	0	0	0	0	31	0	0	9	40	40
8/27/2014	0	0	0	0	52	0	2	4	56	58
8/28/2014	0	0	0	0	77	0	0	11	88	88
8/29/2014	0	0	0	0	37	0	0	4	41	41
8/30/2014	0	0	0	0	64	0	2	4	68	70
8/31/2014	0	0	0	0	77	0	0	3	80	80
Total	0	0	0	0	1,883	1	44	210	2,094	2,138
Percent	0.00%	0.00%	0.00%	0.00%	88.07%	0.05%	2.06%	9.82%	97.94%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mounta	171	7.92%
Juniper Springs R	56	2.59%
Mammoth Lakes	91	4.21%
HWY 203, Shilo I	295	13.66%
June Mountain Ski	20	0.93%
Rush Creek Trailh	27	1.25%
Lake View Lodge	57	2.64%
Tioga Mobil Gas	85	3.94%
Tuolumne Meado	405	18.75%
Tuolumne Meado	93	4.31%
White Wolf Lodge	27	1.25%
Crane Flat Gas Sta	6	0.28%
Yosemite Visitor	769	35.60%
The Village	42	1.94%
Mono Basin Visit	16	0.74%
Totals	2160	100.00%

LOAD FACTOR ANALYSIS : August 01 - August 31, 2014

Below please find the load factor calculations for the Mammoth HWY 120 East runs operated by VIA for August 01 through August 31, 2014. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
06	1,705	209	12.26%	Tuolumne Meadows to Mammoth Mountain Inn
05	1,705	194	11.38%	Mammoth Mountain Inn to Tuolomne Meadows
04	1,650	107	6.48%	Tuolomne Meadows to Mammoth Mountain Inn
03	1,650	119	7.21%	Mammoth Mountain Inn to Tuolumne Meadows
02	1,705	824	48.33%	Yosemite Visitor Center to Mammoth Mountain In
01	1,705	707	41.47%	Mammoth Mountain Inn to Yosemite
Total	10,120	2,160	21.34%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
06	1,155	143	12.38%	Tuolumne Meadows to Mammoth Mountain Inn
05	1,155	127	11.00%	Mammoth Mountain Inn to Tuolumne Meadows
04	1,155	76	6.58%	Tuolumne Meadows to Mammoth Mountain Inn
03	1,155	99	8.57%	Mammoth Mountain Inn to Tuolumne Meadows
02	1,155	544	47.10%	Yosemite Visitor Center to Mammoth Mountain Inn
01	1,155	517	44.76%	Mammoth Mountain Inn to Yosemite
Total	6,930	1,506	21.73%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
06	550	66	12.00%	Tuolumne Meadows to Mammoth Mountain Inn
05	550	67	12.18%	Mammoth Mountain Inn to Tuolumne Meadows
04	495	31	6.26%	Tuolumne Meadows to Mammoth Mountain Inn
03	495	20	4.04%	Mammoth Mountain Inn to Tuolumne Meadows
02	550	280	50.91%	Yosemite Visitor Center to Mammoth Mountain Inn
01	550	190	34.55%	Mammoth Mountain Inn to Yosemite
Total	3,190	654	20.50%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
06	1,705	209	12.26%	Tuolumne Meadows to Mammoth Mountain Inn
05	1,705	194	11.38%	Mammoth Mountain Inn to Tuolumne Meadows
04	1,650	107	6.48%	Tuolumne Meadows to Mammoth Mountain Inn
03	1,650	119	7.21%	Mammoth Mountain Inn to Tuolumne Meadows
02	1,705	810	47.51%	Yosemite Visitor Center to Mammoth Mountain Inn
01	1,705	699	41.00%	Mammoth Mountain Inn to Yosemite
Total	10,120	2,138	21.13%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
06	1,155	143	12.38%	Tuolumne Meadows to Mammoth Mountain Inn
05	1,155	127	11.00%	Mammoth Mountain Inn to Tuolumne Meadows
04	1,155	76	6.58%	Tuolumne Meadows to Mammoth Mountain Inn
03	1,155	99	8.57%	Mammoth Mountain Inn to Tuolumne Meadows
02	1,155	531	45.97%	Yosemite Visitor Center to Mammoth Mountain Inn
01	1,155	510	44.16%	Mammoth Mountain Inn to Yosemite
Total	6,930	1,486	21.44%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
06	550	66	12.00%	Tuolumne Meadows to Mammoth Mountain Inn
05	550	67	12.18%	Mammoth Mountain Inn to Tuolumne Meadows
04	495	31	6.26%	Tuolumne Meadows to Mammoth Mountain Inn
03	495	20	4.04%	Mammoth Mountain Inn to Tuolumne Meadows
02	550	279	50.73%	Yosemite Visitor Center to Mammoth Mountain Inn
01	550	189	34.36%	Mammoth Mountain Inn to Yosemite
Total	3,190	652	20.44%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for Mammoth HWY 120 East runs for August 01 through August 31, 2014.

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	0	0	608	18	73	0	8	707
02	0	0	0	730	19	61	0	14	824
03	0	0	0	94	0	24	1	0	119
04	0	0	0	96	2	9	0	0	107
05	0	0	0	170	4	20	0	0	194
06	0	0	0	185	1	23	0	0	209
Total	0	0	0	1,883	44	210	1	22	2,160
Percent	0.00%	0.00%	0.00%	87.18%	2.04%	9.72%	0.05%	1.02%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	0	0	439	12	59	0	7	517
02	0	0	0	469	16	46	0	13	544
03	0	0	0	77	0	21	1	0	99
04	0	0	0	72	1	3	0	0	76
05	0	0	0	114	3	10	0	0	127
06	0	0	0	132	1	10	0	0	143
Total	0	0	0	1,303	33	149	1	20	1,506
Percent	0.00%	0.00%	0.00%	86.52%	2.19%	9.89%	0.07%	1.33%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	0	0	169	6	14	0	1	190
02	0	0	0	261	3	15	0	1	280
03	0	0	0	17	0	3	0	0	20
04	0	0	0	24	1	6	0	0	31
05	0	0	0	56	1	10	0	0	67
06	0	0	0	53	0	13	0	0	66
Total	0	0	0	580	11	61	0	2	654
Percent	0.00%	0.00%	0.00%	88.69%	1.68%	9.33%	0.00%	0.31%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01	0	0	0	608	18	73	0	699
02	0	0	0	730	19	61	0	810
03	0	0	0	94	0	24	1	119
04	0	0	0	96	2	9	0	107
05	0	0	0	170	4	20	0	194
06	0	0	0	185	1	23	0	209
Total	0	0	0	1,883	44	210	1	2,138
Percent	0.00%	0.00%	0.00%	88.07%	2.06%	9.82%	0.05%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01	0	0	0	439	12	59	0	510
02	0	0	0	469	16	46	0	531
03	0	0	0	77	0	21	1	99
04	0	0	0	72	1	3	0	76
05	0	0	0	114	3	10	0	127
06	0	0	0	132	1	10	0	143
Total	0	0	0	1,303	33	149	1	1,486
Percent	0.00%	0.00%	0.00%	87.69%	2.22%	10.03%	0.07%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01	0	0	0	169	6	14	0	189
02	0	0	0	261	3	15	0	279
03	0	0	0	17	0	3	0	20
04	0	0	0	24	1	6	0	31
05	0	0	0	56	1	10	0	67
06	0	0	0	53	0	13	0	66
Total	0	0	0	580	11	61	0	652
Percent	0.00%	0.00%	0.00%	88.96%	1.69%	9.36%	0.00%	100.00%

OPERATING STATISTICS

REVENUE MILES August 01 - August 31 2014

From August 01 through August 31, 2014 VIA Mammoth HWY 120 East operated a total of 13728 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Mammoth Mountain	01	21	125	2,625
	Mammoth Mountain Inn	03	21	49	1,029
	Mammoth Mountain Inn	05	21	49	1,029
	Tuolumne Meadows	04	21	49	1,029
	Tuolumne Meadows	06	21	49	1,029
	Yosemite Visitor Ctr	02	21	125	2,625
Total Mileage					9,366

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Mammoth Mountain	01	10	125	1,250
	Mammoth Mountain Inn	03	9	49	441
	Mammoth Mountain Inn	05	10	49	490
	Tuolumne Meadows	04	9	49	441
	Tuolumne Meadows	06	10	49	490
	Yosemite Visitor Ctr	02	10	125	1,250
Total Mileage					4,362
Grand Total					13,728
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					13,728

REVENUE HOURS

From August 01 through August 31, 2014 VIA Mammoth HWY 120 East provided a total of 510.29999999999999 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Mammoth Mountain	01	21	4.10	86.10
	Mammoth Mountain Inn	03	21	2.20	46.20
	Mammoth Mountain Inn	05	21	2.20	46.20
	Tuolomne Meadows	04	21	2.10	44.10
	Tuolumne Meadows	06	21	2.10	44.10
	Yosemite Visitor Ctr	02	21	3.90	81.90
Total Hours					348.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Mammoth Mountain	01	10	4.10	41.00
	Mammoth Mountain Inn	03	9	2.20	19.80
	Mammoth Mountain Inn	05	10	2.20	22.00
	Tuolumne Meadows	04	9	2.10	18.90
	Tuolumne Meadows	06	10	2.10	21.00
	Yosemite Visitor Ctr	02	10	3.90	39.00
Total Hours					161.70
Grand Total					510.30
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					510.30

Passengers Left / Wheelchair Usage / Multi-Use Pass

Run Date	Route	Total
	Grand Total	0

RIDERSHIP

From 8/1/2014 to 8/31/2014

A total of 1125 passengers were carried on the Sonora HWY 120 North system by VIA. Of these, 0 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	DNC	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
8/1/2014	0	0	0	0	33	4	0	16	0	37	53
8/2/2014	0	0	0	0	50	2	0	2	0	52	54
8/3/2014	0	0	0	0	32	0	0	8	0	32	40
8/4/2014	0	0	0	0	14	3	0	0	0	17	17
8/5/2014	0	0	0	0	20	2	0	5	0	22	27
8/6/2014	0	0	0	0	53	4	0	4	0	57	61
8/7/2014	0	0	0	0	31	4	0	4	0	35	39
8/8/2014	0	0	0	0	38	4	3	3	0	45	48
8/9/2014	0	0	0	0	32	2	0	1	0	34	35
8/10/2014	0	0	0	0	45	10	0	6	0	55	61
8/11/2014	0	0	0	0	47	0	26	9	0	73	82
8/12/2014	0	0	0	0	68	0	0	13	0	68	81
8/13/2014	0	0	0	0	52	0	1	15	0	53	68
8/14/2014	0	0	0	0	24	2	0	4	0	26	30
8/15/2014	0	0	0	0	16	2	0	8	0	18	26
8/16/2014	0	0	0	0	57	0	0	18	0	57	75
8/17/2014	0	0	0	0	33	7	0	7	0	40	47
8/18/2014	0	0	0	0	25	1	0	0	0	26	26
8/19/2014	0	0	0	0	14	0	0	0	0	14	14
8/20/2014	0	0	0	0	25	6	0	0	0	31	31
8/21/2014	0	0	0	0	11	1	0	0	0	12	12
8/22/2014	0	0	0	0	14	1	0	6	0	15	21
8/23/2014	0	0	0	0	18	0	0	8	0	18	26
8/24/2014	0	0	0	0	5	2	0	0	0	7	7
8/25/2014	0	0	0	0	8	0	0	4	0	8	12
8/26/2014	0	0	0	0	6	7	0	0	0	13	13
8/27/2014	0	0	0	0	10	3	0	0	0	13	13
8/28/2014	0	0	0	0	7	2	0	1	0	9	10
8/29/2014	0	0	0	0	5	4	0	0	0	9	9
8/30/2014	0	0	0	0	22	0	0	8	0	22	30
8/31/2014	0	0	0	0	47	2	0	8	0	49	57
Total	0	0	0	0	862	75	30	158	0	967	1,125
Percent	0.00%	0.00%	0.00%	0.00%	76.62%	6.67%	2.67%	14.04%	0.00%	85.96%	100.00%

Ridership Excluding Amtrak

Date	DNC	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
8/1/2014	0	0	0	0	33	0	16	4	37	53
8/2/2014	0	0	0	0	50	0	2	2	52	54
8/3/2014	0	0	0	0	32	0	8	0	32	40
8/4/2014	0	0	0	0	14	0	0	3	17	17
8/5/2014	0	0	0	0	20	0	5	2	22	27
8/6/2014	0	0	0	0	53	0	4	4	57	61
8/7/2014	0	0	0	0	31	0	4	4	35	39
8/8/2014	0	0	0	0	38	3	3	4	45	48
8/9/2014	0	0	0	0	32	0	1	2	34	35
8/10/2014	0	0	0	0	45	0	6	10	55	61
8/11/2014	0	0	0	0	47	26	9	0	73	82
8/12/2014	0	0	0	0	68	0	13	0	68	81
8/13/2014	0	0	0	0	52	1	15	0	53	68
8/14/2014	0	0	0	0	24	0	4	2	26	30
8/15/2014	0	0	0	0	16	0	8	2	18	26
8/16/2014	0	0	0	0	57	0	18	0	57	75
8/17/2014	0	0	0	0	33	0	7	7	40	47
8/18/2014	0	0	0	0	25	0	0	1	26	26
8/19/2014	0	0	0	0	14	0	0	0	14	14
8/20/2014	0	0	0	0	25	0	0	6	31	31
8/21/2014	0	0	0	0	11	0	0	1	12	12
8/22/2014	0	0	0	0	14	0	6	1	15	21
8/23/2014	0	0	0	0	18	0	8	0	18	26
8/24/2014	0	0	0	0	5	0	0	2	7	7
8/25/2014	0	0	0	0	8	0	4	0	8	12
8/26/2014	0	0	0	0	6	0	0	7	13	13
8/27/2014	0	0	0	0	10	0	0	3	13	13
8/28/2014	0	0	0	0	7	0	1	2	9	10
8/29/2014	0	0	0	0	5	0	0	4	9	9
8/30/2014	0	0	0	0	22	0	8	0	22	30
8/31/2014	0	0	0	0	47	0	8	2	49	57
Total	0	0	0	0	862	30	158	75	967	1,125
Percent	0.00%	0.00%	0.00%	0.00%	76.62%	2.67%	14.04%	6.67%	85.96%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Sonora Best West	29	2.58%
Inns of Cal Dtwn	21	1.87%
Jamestown Main	26	2.31%
Groveland Mary L	57	5.07%
Old Yose Rd/Yose	67	5.96%
Buck Meadows Re	17	1.51%
Thousand Trails Y	226	20.09%
Big Oak Flat Park	44	3.91%
Crane Flat Gas Sta	40	3.56%
Yosemite Visitor	550	48.89%
Black Oak Hotel	48	4.27%
Totals	1125	100.00%

LOAD FACTOR ANALYSIS : August 01 - August 31, 2014

Below please find the load factor calculations for the Sonora HWY 120 North runs operated by VIA for August 01 through August 31, 2014. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,705	376	22.05%	Outbound 4:35pm Service from Yosemite to Tuolu
01A	1,705	345	20.23%	Inbound 7:40am Service from Tuolumne to Yosem
02B	1,705	179	10.50%	Outbound 5:35pm Service from Yosemite to Tulou
02A	1,705	225	13.20%	Inbound 8:40am Service from Tuolumne to Yosem
Total	6,820	1,125	16.50%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,155	228	19.74%	Outbound 4:35pm Service from Yosemite to Tuolumne
01A	1,155	218	18.87%	Inbound 7:40am Service from Tuolumne to Yosemite
02B	1,155	116	10.04%	Outbound 5:35pm Service from Yosemite to Tuolumne
02A	1,155	131	11.34%	Inbound 8:40am Service from Tuolumne to Yosemite
Total	4,620	693	15.00%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	550	148	26.91%	Outbound 4:35pm Service from Yosemite to Tuolumne
01A	550	127	23.09%	Inbound 7:40am Service from Tuolumne to Yosemite
02B	550	63	11.45%	Outbound 5:35pm Service from Yosemite to Tuolumne
02A	550	94	17.09%	Inbound 8:40am Service from Tuolumne to Yosemite
Total	2,200	432	19.64%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,705	376	22.05%	Outbound 4:35pm Service from Yosemite to Tuolumne
01A	1,705	345	20.23%	Inbound 7:40am Service from Tuolumne to Yosemite
02B	1,705	179	10.50%	Outbound 5:35pm Service from Yosemite to Tuolumne
02A	1,705	225	13.20%	Inbound 8:40am Service from Tuolumne to Yosemite
Total	6,820	1,125	16.50%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,155	228	19.74%	Outbound 4:35pm Service from Yosemite to Tuolumne
01A	1,155	218	18.87%	Inbound 7:40am Service from Tuolumne to Yosemite
02B	1,155	116	10.04%	Outbound 5:35pm Service from Yosemite to Tuolumne
02A	1,155	131	11.34%	Inbound 8:40am Service from Tuolumne to Yosemite
Total	4,620	693	15.00%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	550	148	26.91%	Outbound 4:35pm Service from Yosemite to Tuolumne
01A	550	127	23.09%	Inbound 7:40am Service from Tuolumne to Yosemite
02B	550	63	11.45%	Outbound 5:35pm Service from Yosemite to Tuolumne
02A	550	94	17.09%	Inbound 8:40am Service from Tuolumne to Yosemite
Total	2,200	432	19.64%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for Sonora HWY 120 North runs for August 01 through August 31, 2014.

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01A	0	0	0	275	37	32	1	0	345
01B	0	0	0	301	32	14	29	0	376
02A	0	0	0	151	49	25	0	0	225
02B	0	0	0	135	40	4	0	0	179
Total	0	0	0	862	158	75	30	0	1,125
Percent	0.00%	0.00%	0.00%	76.62%	14.04%	6.67%	2.67%	0.00%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01A	0	0	0	171	23	23	1	0	218
01B	0	0	0	177	16	6	29	0	228
02A	0	0	0	83	29	19	0	0	131
02B	0	0	0	90	24	2	0	0	116
Total	0	0	0	521	92	50	30	0	693
Percent	0.00%	0.00%	0.00%	75.18%	13.28%	7.22%	4.33%	0.00%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01A	0	0	0	104	14	9	0	0	127
01B	0	0	0	124	16	8	0	0	148
02A	0	0	0	68	20	6	0	0	94
02B	0	0	0	45	16	2	0	0	63
Total	0	0	0	341	66	25	0	0	432
Percent	0.00%	0.00%	0.00%	78.94%	15.28%	5.79%	0.00%	0.00%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01A	0	0	0	275	37	32	1	345
01B	0	0	0	301	32	14	29	376
02A	0	0	0	151	49	25	0	225
02B	0	0	0	135	40	4	0	179
Total	0	0	0	862	158	75	30	1,125
Percent	0.00%	0.00%	0.00%	76.62%	14.04%	6.67%	2.67%	100.00%

Weekdays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01A	0	0	0	171	23	23	1	218
01B	0	0	0	177	16	6	29	228
02A	0	0	0	83	29	19	0	131
02B	0	0	0	90	24	2	0	116
Total	0	0	0	521	92	50	30	693
Percent	0.00%	0.00%	0.00%	75.18%	13.28%	7.22%	4.33%	100.00%

Weekends/Holidays

Run	DNC	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01A	0	0	0	104	14	9	0	127
01B	0	0	0	124	16	8	0	148
02A	0	0	0	68	20	6	0	94
02B	0	0	0	45	16	2	0	63
Total	0	0	0	341	66	25	0	432
Percent	0.00%	0.00%	0.00%	78.94%	15.28%	5.79%	0.00%	100.00%

OPERATING STATISTICS

REVENUE MILES August 01 - August 31 2014

From August 01 through August 31, 2014 VIA Sonora HWY 120 North operated a total of 10416 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Black Oak Tuolumne	01A	21	84	1,764
	Black Oak Tuolumne	02A	21	84	1,764
	Yosemite	01B	21	84	1,764
	Yosemite	02B	21	84	1,764
Total Mileage					7,056

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Black Oak Tuolumne	01A	10	84	840
	Black Oak Tuolumne	02A	10	84	840
	Yosemite	01B	10	84	840
	Yosemite	02B	10	84	840
Total Mileage					3,360
Grand Total					10,416
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					10,416

REVENUE HOURS

From August 01 through August 31, 2014 VIA Sonora HWY 120 North provided a total of 390.6 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Black Oak Tuolumne	01A	21	3.10	65.10
	Black Oak Tuolumne	02A	21	3.10	65.10
	Yosemite	01B	21	3.20	67.20
	Yosemite	02B	21	3.20	67.20
Total Hours					264.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Black Oak Tuolumne	01A	10	3.10	31.00
	Black Oak Tuolumne	02A	10	3.10	31.00
	Yosemite	01B	10	3.20	32.00
	Yosemite	02B	10	3.20	32.00
Total Hours					126.00
Grand Total					390.60
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					390.60

Passengers Left / Wheelchair Usage / Multi-Use Pass

Run Date	Route	Total
	Grand Total	0