



January 8, 2019

Mr. Artis Smith
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report December 1-31, 2018

Dear Mr. Smith,

In accordance with the contract agreement between the Yosemite Area Regional Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the revised monthly summary of operating statistics for December 1-31, 2018.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 12/1/2018 to 12/31/2018

A total of 5,036 passengers were carried on the HWY 140 system by VIA. Of these, 758 were Amtrak passengers utilizing the YARTS service.

Ridership - All

| Date | NPS Employees | Paid Fare | Child Free | Amtrak Paid | Total |
|--------------|---------------|-----------|------------|-------------|---------|
| 12/1/2018 | 0 | 136 | 0 | 2 | 138 |
| 12/2/2018 | 5 | 149 | 1 | 5 | 160 |
| 12/3/2018 | 23 | 79 | 1 | 20 | 123 |
| 12/4/2018 | 34 | 100 | 1 | 10 | 145 |
| 12/5/2018 | 16 | 87 | 4 | 6 | 113 |
| 12/6/2018 | 18 | 128 | 6 | 7 | 159 |
| 12/7/2018 | 2 | 107 | 1 | 19 | 129 |
| 12/8/2018 | 0 | 77 | 1 | 15 | 93 |
| 12/9/2018 | 5 | 60 | 2 | 13 | 80 |
| 12/10/2018 | 15 | 97 | 3 | 7 | 122 |
| 12/11/2018 | 30 | 53 | 0 | 23 | 106 |
| 12/12/2018 | 27 | 96 | 0 | 5 | 128 |
| 12/13/2018 | 20 | 87 | 0 | 16 | 123 |
| 12/14/2018 | 7 | 106 | 0 | 12 | 125 |
| 12/15/2018 | 1 | 96 | 0 | 28 | 125 |
| 12/16/2018 | 1 | 129 | 7 | 12 | 149 |
| 12/17/2018 | 21 | 126 | 10 | 22 | 179 |
| 12/18/2018 | 30 | 110 | 1 | 21 | 162 |
| 12/19/2018 | 1 | 121 | 12 | 23 | 157 |
| 12/20/2018 | 19 | 102 | 4 | 18 | 143 |
| 12/21/2018 | 3 | 124 | 4 | 44 | 175 |
| 12/22/2018 | 0 | 87 | 0 | 29 | 116 |
| 12/23/2018 | 0 | 155 | 6 | 51 | 212 |
| 12/24/2018 | 3 | 117 | 7 | 57 | 184 |
| 12/25/2018 | 0 | 175 | 27 | 8 | 210 |
| 12/26/2018 | 3 | 184 | 10 | 46 | 243 |
| 12/27/2018 | 0 | 146 | 4 | 101 | 251 |
| 12/28/2018 | 2 | 224 | 23 | 44 | 293 |
| 12/29/2018 | 2 | 188 | 12 | 44 | 246 |
| 12/30/2018 | 0 | 232 | 11 | 29 | 272 |
| 12/31/2018 | 2 | 148 | 4 | 21 | 175 |
| Total | 290 | 3,826 | 162 | 758 | 5,036 |
| | 5.76% | 75.97% | 3.22% | 15.05% | 100.00% |

RIDERSHIP

From 12/1/2018 to 12/31/2018

Ridership - Excluding Amtrak

| Date | NPS Employees | Paid Fare | Child Free | Total |
|--------------|---------------|-----------|------------|---------|
| 12/1/2018 | 0 | 136 | 0 | 136 |
| 12/2/2018 | 5 | 149 | 1 | 155 |
| 12/3/2018 | 23 | 79 | 1 | 103 |
| 12/4/2018 | 34 | 100 | 1 | 135 |
| 12/5/2018 | 16 | 87 | 4 | 107 |
| 12/6/2018 | 18 | 128 | 6 | 152 |
| 12/7/2018 | 2 | 107 | 1 | 110 |
| 12/8/2018 | 0 | 77 | 1 | 78 |
| 12/9/2018 | 5 | 60 | 2 | 67 |
| 12/10/2018 | 15 | 97 | 3 | 115 |
| 12/11/2018 | 30 | 53 | 0 | 83 |
| 12/12/2018 | 27 | 96 | 0 | 123 |
| 12/13/2018 | 20 | 87 | 0 | 107 |
| 12/14/2018 | 7 | 106 | 0 | 113 |
| 12/15/2018 | 1 | 96 | 0 | 97 |
| 12/16/2018 | 1 | 129 | 7 | 137 |
| 12/17/2018 | 21 | 126 | 10 | 157 |
| 12/18/2018 | 30 | 110 | 1 | 141 |
| 12/19/2018 | 1 | 121 | 12 | 134 |
| 12/20/2018 | 19 | 102 | 4 | 125 |
| 12/21/2018 | 3 | 124 | 4 | 131 |
| 12/22/2018 | 0 | 87 | 0 | 87 |
| 12/23/2018 | 0 | 155 | 6 | 161 |
| 12/24/2018 | 3 | 117 | 7 | 127 |
| 12/25/2018 | 0 | 175 | 27 | 202 |
| 12/26/2018 | 3 | 184 | 10 | 197 |
| 12/27/2018 | 0 | 146 | 4 | 150 |
| 12/28/2018 | 2 | 224 | 23 | 249 |
| 12/29/2018 | 2 | 188 | 12 | 202 |
| 12/30/2018 | 0 | 232 | 11 | 243 |
| 12/31/2018 | 2 | 148 | 4 | 154 |
| Total | 290 | 3,826 | 162 | 4,278 |
| | 6.78% | 89.43% | 3.79% | 100.00% |

Ridership by Pick-up Location

| Pick-up Location | Riders | Percentage |
|-------------------|-------------|----------------|
| Airport | 28 | 0.56% |
| Amtrak | 771 | 15.31% |
| Barium Mine Rd | 35 | 0.69% |
| Bug Hostel | 219 | 4.35% |
| Catheys Valley | 10 | 0.20% |
| Cedar Lodge | 159 | 3.16% |
| El Portal PO | 80 | 1.59% |
| Half Dome Villag | 491 | 9.75% |
| Mall (PG&E) | 1 | 0.02% |
| Mariposa Park & | 614 | 12.19% |
| MidPines | 90 | 1.79% |
| MPMidtown | 276 | 5.48% |
| MPPO | 37 | 0.73% |
| NPS Maintenance | 50 | 0.99% |
| Roadside Rest | 194 | 3.85% |
| Transpo | 343 | 6.81% |
| Yosemite Valley L | 365 | 7.25% |
| YosVCenter | 1125 | 22.34% |
| YV Lodge | 148 | 2.94% |
| Totals | 5036 | 100.00% |

LOAD FACTOR ANALYSIS : 12/1/2018 - 12/31/2018

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 12/1/2018 through 12/31/2018. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

| Runs | Max Load Capacity | Ridership | Load Factor | |
|-------|-------------------|-----------|-------------|---|
| 1XW | 980 | 168 | 17.14% | Inbound Express 5:00 AM Merced to Yosemite |
| 2W | 1,519 | 458 | 30.15% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 1,519 | 816 | 53.72% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 1,519 | 490 | 32.26% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 1,519 | 394 | 25.94% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 1,521 | 288 | 18.93% | Inbound 5:25 PM Merced to Yosemite |
| 7W | 980 | 59 | 6.02% | Outbound 5:54 AM Midpines to Merced |
| 8W | 1,519 | 594 | 39.10% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 1,519 | 553 | 36.41% | Outbound Express 3:40 PM Yosemite to Merced |
| 10W | 980 | 321 | 32.76% | Outbound 4:15 PM Yosemite to Merced |
| 11W | 1,519 | 739 | 48.65% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 1,519 | 156 | 10.27% | Outbound 5:20 PM Yosemite to Merced |
| Total | 16,613 | 5,036 | 30.31% | |

Weekdays

| Runs | Max Load Capacity | Ridership | Load Factor | |
|--------------|-------------------|--------------|---------------|---|
| 1XW | 980 | 168 | 17.14% | Inbound Express 5:00 AM Merced to Yosemite |
| 2W | 980 | 278 | 28.37% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 980 | 457 | 46.63% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 980 | 329 | 33.57% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 980 | 236 | 24.08% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 982 | 211 | 21.49% | Inbound 5:25 PM Merced to Yosemite |
| 7W | 980 | 59 | 6.02% | Outbound 5:54 AM Midpines to Merced |
| 8W | 980 | 388 | 39.59% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 980 | 339 | 34.59% | Outbound Express 3:40 PM Yosemite to Merced |
| 10W | 980 | 321 | 32.76% | Outbound 4:15 PM Yosemite to Merced |
| 11W | 980 | 380 | 38.78% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 980 | 69 | 7.04% | Outbound 5:20 PM Yosemite to Merced |
| Total | 11,762 | 3,235 | 27.50% | |

Weekends/Holidays

| Runs | Max Load Capacity | Ridership | Load Factor | |
|--------------|-------------------|--------------|---------------|---|
| 2W | 539 | 156 | 28.94% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 2W | 539 | 24 | 4.45% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 539 | 51 | 9.46% | Inbound Express 8:45 AM Merced to Yosemite |
| 3W | 539 | 308 | 57.14% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 539 | 25 | 4.64% | Inbound 10:25 AM Merrced to Yosemite |
| 4XW | 539 | 136 | 25.23% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 539 | 9 | 1.67% | Inbound 12:25 PM Merced to Yosemite |
| 5W | 539 | 149 | 27.64% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 539 | 73 | 13.54% | Inbound 5:25 PM Merced to Yosemite |
| 6W | 539 | 4 | 0.74% | Inbound 5:25 PM Merced to Yosemite |
| 8W | 539 | 196 | 36.36% | Outbound 8:32 AM Yosemite to Merced |
| 8W | 539 | 10 | 1.86% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 539 | 37 | 6.86% | Outbound Express 3:40 PM Yosemite to Merced |
| 9XW | 539 | 177 | 32.84% | Outbound Express 3:40 PM Yosemite to Merced |
| 11W | 539 | 315 | 58.44% | Outbound 5:05 PM Yosemite to Merced |
| 11W | 539 | 44 | 8.16% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 539 | 6 | 1.11% | Outbound 5:20 PM Yosemite to Merced |
| 12W | 539 | 81 | 15.03% | Outbound 5:20 PM Yosemite to Merced |
| Total | 9,702 | 1,801 | 18.56% | |

WITHOUT AMTRAK

Daily - All Routes

| Runs | Max Load Capacity | Ridership | Load Factor | |
|--------------|-------------------|--------------|---------------|---|
| 1XW | 980 | 166 | 16.94% | Inbound Express 5:00 AM Merced to Yosemite |
| 2W | 1,519 | 435 | 28.64% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 1,519 | 724 | 47.66% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 1,519 | 339 | 22.32% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 1,519 | 268 | 17.64% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 1,521 | 232 | 15.25% | Inbound 5:25 PM Merced to Yosemite |
| 7W | 980 | 44 | 4.49% | Outbound 5:54 AM Midpines to Merced |
| 8W | 1,519 | 435 | 28.64% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 1,519 | 539 | 35.48% | Outbound Express 3:40 PM Yosemite to Merced |
| 10W | 980 | 311 | 31.73% | Outbound 4:15 PM Yosemite to Merced |
| 11W | 1,519 | 654 | 43.05% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 1,519 | 131 | 8.62% | Outbound 5:20 PM Yosemite to Merced |
| Total | 16,613 | 4,278 | 25.75% | |

Weekdays

| Runs | Max Load Capacity | Ridership | Load Factor | |
|--------------|-------------------|--------------|---------------|---|
| 1XW | 980 | 166 | 16.94% | Inbound Express 5:00 AM Merced to Yosemite |
| 2W | 980 | 261 | 26.63% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 980 | 406 | 41.43% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 980 | 209 | 21.33% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 980 | 157 | 16.02% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 982 | 164 | 16.70% | Inbound 5:25 PM Merced to Yosemite |
| 7W | 980 | 44 | 4.49% | Outbound 5:54 AM Midpines to Merced |
| 8W | 980 | 300 | 30.61% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 980 | 330 | 33.67% | Outbound Express 3:40 PM Yosemite to Merced |
| 10W | 980 | 311 | 31.73% | Outbound 4:15 PM Yosemite to Merced |
| 11W | 980 | 309 | 31.53% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 980 | 56 | 5.71% | Outbound 5:20 PM Yosemite to Merced |
| Total | 11,762 | 2,713 | 23.07% | |

Weekends/Holidays

| Runs | Max Load Capacity | Ridership | Load Factor | |
|--------------|-------------------|--------------|---------------|---|
| 2W | 539 | 150 | 27.83% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 2W | 539 | 24 | 4.45% | Inbound 5:45 AM Catheys Valley to Yosemite |
| 3W | 539 | 50 | 9.28% | Inbound Express 8:45 AM Merced to Yosemite |
| 3W | 539 | 268 | 49.72% | Inbound Express 8:45 AM Merced to Yosemite |
| 4XW | 539 | 25 | 4.64% | Inbound 10:25 AM Merrced to Yosemite |
| 4XW | 539 | 105 | 19.48% | Inbound 10:25 AM Merrced to Yosemite |
| 5W | 539 | 9 | 1.67% | Inbound 12:25 PM Merced to Yosemite |
| 5W | 539 | 102 | 18.92% | Inbound 12:25 PM Merced to Yosemite |
| 6W | 539 | 65 | 12.06% | Inbound 5:25 PM Merced to Yosemite |
| 6W | 539 | 3 | 0.56% | Inbound 5:25 PM Merced to Yosemite |
| 8W | 539 | 130 | 24.12% | Outbound 8:32 AM Yosemite to Merced |
| 8W | 539 | 5 | 0.93% | Outbound 8:32 AM Yosemite to Merced |
| 9XW | 539 | 36 | 6.68% | Outbound Express 3:40 PM Yosemite to Merced |
| 9XW | 539 | 173 | 32.10% | Outbound Express 3:40 PM Yosemite to Merced |
| 11W | 539 | 301 | 55.84% | Outbound 5:05 PM Yosemite to Merced |
| 11W | 539 | 44 | 8.16% | Outbound 5:05 PM Yosemite to Merced |
| 12W | 539 | 6 | 1.11% | Outbound 5:20 PM Yosemite to Merced |
| 12W | 539 | 69 | 12.80% | Outbound 5:20 PM Yosemite to Merced |
| Total | 9,702 | 1,565 | 16.13% | |

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 12/1/2018 through 12/31/2018.

Daily - All Routes

| Run | NPS Emp's | Child Free | Paid Fare | Amtrak | Total |
|-----|-----------|------------|-----------|--------|---------|
| 10W | 35 | 11 | 265 | 10 | 321 |
| 11W | 25 | 28 | 601 | 85 | 739 |
| 12W | 4 | 5 | 122 | 25 | 156 |
| 1XW | 75 | 1 | 90 | 2 | 168 |
| 2W | 60 | 14 | 361 | 23 | 458 |
| 3W | 11 | 55 | 658 | 92 | 816 |
| 4XW | 3 | 18 | 318 | 151 | 490 |
| 5W | 1 | 10 | 257 | 126 | 394 |
| 6W | 1 | 0 | 231 | 56 | 288 |
| 7W | 0 | 0 | 44 | 15 | 59 |
| 8W | 12 | 7 | 416 | 159 | 594 |
| 9XW | 63 | 13 | 463 | 14 | 553 |
| | 290 | 162 | 3,826 | 758 | 5,036 |
| | 5.76% | 3.22% | 75.97% | 15.05% | 100.00% |

Weekdays

| Run | NPS Emp's | Paid Fare | Child Free | Amtrak | Total |
|-----|-----------|-----------|------------|--------|---------|
| 10W | 35 | 265 | 11 | 10 | 321 |
| 11W | 21 | 270 | 18 | 71 | 380 |
| 12W | 4 | 51 | 1 | 13 | 69 |
| 1XW | 75 | 90 | 1 | 2 | 168 |
| 2W | 52 | 203 | 6 | 17 | 278 |
| 3W | 11 | 365 | 30 | 51 | 457 |
| 4XW | 2 | 193 | 14 | 120 | 329 |
| 5W | 1 | 153 | 3 | 79 | 236 |
| 6W | 1 | 163 | 0 | 47 | 211 |
| 7W | 0 | 44 | 0 | 15 | 59 |
| 8W | 12 | 282 | 6 | 88 | 388 |
| 9XW | 62 | 263 | 5 | 9 | 339 |
| | 276 | 2,342 | 95 | 522 | 3,235 |
| | 8.53% | 72.40% | 2.94% | 16.14% | 100.00% |

Weekends/Holidays

| Run | NPS | Paid Fare | Child Free | Amtrak | Total |
|-----|-------|-----------|------------|--------|---------|
| 11W | 4 | 331 | 10 | 14 | 359 |
| 12W | 0 | 71 | 4 | 12 | 87 |
| 2W | 8 | 158 | 8 | 6 | 180 |
| 3W | 0 | 293 | 25 | 41 | 359 |
| 4XW | 1 | 125 | 4 | 31 | 161 |
| 5W | 0 | 104 | 7 | 47 | 158 |
| 6W | 0 | 68 | 0 | 9 | 77 |
| 8W | 0 | 134 | 1 | 71 | 206 |
| 9XW | 1 | 200 | 8 | 5 | 214 |
| | 14 | 1,484 | 67 | 236 | 1,801 |
| | 0.78% | 82.40% | 3.72% | 13.10% | 100.00% |

PASSENGER FARES BY TYPE EXCLUDING AMTRA

Daily - All Routes

| Run | NPS Emp's | Paid Fare | Child Free | Total |
|-----|-----------|-----------|------------|---------|
| 10W | 35 | 265 | 11 | 311 |
| 11W | 25 | 601 | 28 | 654 |
| 12W | 4 | 122 | 5 | 131 |
| 1XW | 75 | 90 | 1 | 166 |
| 2W | 60 | 361 | 14 | 435 |
| 3W | 11 | 658 | 55 | 724 |
| 4XW | 3 | 318 | 18 | 339 |
| 5W | 1 | 257 | 10 | 268 |
| 6W | 1 | 231 | 0 | 232 |
| 7W | 0 | 44 | 0 | 44 |
| 8W | 12 | 416 | 7 | 435 |
| 9XW | 63 | 463 | 13 | 539 |
| | 290 | 3,826 | 162 | 4,278 |
| | 6.78% | 89.43% | 3.79% | 100.00% |

Weekdays

| Run | NPS Emp's | Paid Fare | Child Free | Total |
|------------|------------------|------------------|-------------------|--------------|
| 10W | 35 | 265 | 11 | 311 |
| 11W | 21 | 270 | 18 | 309 |
| 12W | 4 | 51 | 1 | 56 |
| 1XW | 75 | 90 | 1 | 166 |
| 2W | 52 | 203 | 6 | 261 |
| 3W | 11 | 365 | 30 | 406 |
| 4XW | 2 | 193 | 14 | 209 |
| 5W | 1 | 153 | 3 | 157 |
| 6W | 1 | 163 | 0 | 164 |
| 7W | 0 | 44 | 0 | 44 |
| 8W | 12 | 282 | 6 | 300 |
| 9XW | 62 | 263 | 5 | 330 |
| | 276 | 2,342 | 95 | 2,713 |
| | 10.17% | 86.33% | 3.50% | 100.00% |

Weekends/Holidays

| Run | NPS | Adult | Child Free | Total |
|-----|-------|--------|------------|---------|
| 11W | 4 | 331 | 10 | 345 |
| 12W | 0 | 71 | 4 | 75 |
| 2W | 8 | 158 | 8 | 174 |
| 3W | 0 | 293 | 25 | 318 |
| 4XW | 1 | 125 | 4 | 130 |
| 5W | 0 | 104 | 7 | 111 |
| 6W | 0 | 68 | 0 | 68 |
| 8W | 0 | 134 | 1 | 135 |
| 9XW | 1 | 200 | 8 | 209 |
| | 14 | 1,484 | 67 | 1,565 |
| | 0.89% | 94.82% | 4.28% | 100.00% |

OPERATING STATISTICS

REVENUE MILES 12/1/2018 - 12/31/2018

From 12/1/2018 through 12/31/2018 VIA HWY 140 operated a total of 28,215 revenue service miles.

| Type of Day | Starting Point | Runs | Trips | Mileage | Total Mileage |
|----------------------|----------------|------|-------|---------|---------------|
| Weekdays | | | | | |
| | Catheys Valley | 2W | 20 | 69 | 1,380 |
| | Merced | 1XW | 20 | 87 | 1,740 |
| | Merced | 3W | 20 | 87 | 1,740 |
| | Merced | 4XW | 20 | 87 | 1,740 |
| | Merced | 5W | 20 | 87 | 1,740 |
| | Merced | 6W | 20 | 87 | 1,740 |
| | Midpines | 7W | 20 | 51 | 1,020 |
| | Yosemite | 10W | 20 | 87 | 1,740 |
| | Yosemite | 11W | 20 | 87 | 1,740 |
| | Yosemite | 12W | 20 | 87 | 1,740 |
| | Yosemite | 8W | 20 | 87 | 1,740 |
| | Yosemite | 9XW | 20 | 87 | 1,740 |
| Total Mileage | | | | | 19,800 |

| Type of Day | Starting Point | Runs | Trips | Mileage | Total Mileage |
|----------------------|----------------|------|-------|---------|---------------|
| Weekends | | | | | |
| | Catheys Valley | 2W | 10 | 69 | 690 |
| | Merced | 3W | 10 | 87 | 870 |
| | Merced | 4XW | 10 | 87 | 870 |
| | Merced | 5W | 10 | 87 | 870 |
| | Merced | 6W | 10 | 87 | 870 |
| | Yosemite | 11W | 10 | 87 | 870 |
| | Yosemite | 12W | 10 | 87 | 870 |
| | Yosemite | 8W | 10 | 87 | 870 |
| | Yosemite | 9XW | 10 | 87 | 870 |
| Total Mileage | | | | | 7,650 |

| Type of Day | Starting Point | Runs | Trips | Mileage | Total Mileage |
|----------------------|----------------|------|-------|---------|---------------|
| Holidays | | | | | |
| | Catheys Valley | 2W | 1 | 69 | 69 |
| | Merced | 3W | 1 | 87 | 87 |
| | Merced | 4XW | 1 | 87 | 87 |
| | Merced | 5W | 1 | 87 | 87 |
| | Merced | 6W | 1 | 87 | 87 |
| | Yosemite | 11W | 1 | 87 | 87 |
| | Yosemite | 12W | 1 | 87 | 87 |
| | Yosemite | 8W | 1 | 87 | 87 |
| | Yosemite | 9XW | 1 | 87 | 87 |
| Total Mileage | | | | | 765 |
| Grand Total | | | | | 28,215 |
| YARTS Total | | | | | 28,215 |

REVENUE HOURS

From 12/1/2018 through 12/31/2018 VIA HWY 140 provided a total of 979.90 vehicle service hours.

| Type of Day | Starting Point | Runs | Trips | Actual Hours | Total Hours |
|--------------------|----------------|------|-------|--------------|---------------|
| Weekdays | | | | | |
| | Catheys Valley | 2W | 20 | 2.10 | 42.00 |
| | Merced | 1XW | 20 | 2.50 | 50.00 |
| | Merced | 3W | 20 | 3.20 | 64.00 |
| | Merced | 4XW | 20 | 3.30 | 66.00 |
| | Merced | 5W | 20 | 3.20 | 64.00 |
| | Merced | 6W | 20 | 3.20 | 64.00 |
| | Midpines | 7W | 20 | 1.80 | 36.00 |
| | Yosemite | 10W | 20 | 3.00 | 60.00 |
| | Yosemite | 11W | 20 | 3.00 | 60.00 |
| | Yosemite | 12W | 20 | 3.00 | 60.00 |
| | Yosemite | 8W | 20 | 3.00 | 60.00 |
| | Yosemite | 9XW | 20 | 2.90 | 58.00 |
| Total Hours | | | | | 684.00 |

| Type of Day | Starting Point | Runs | Trips | Actual Hours | Total Hours |
|--------------------|----------------|------|-------|--------------|---------------|
| Weekends | | | | | |
| | Catheys Valley | 2W | 10 | 2.10 | 21.00 |
| | Merced | 3W | 10 | 3.20 | 32.00 |
| | Merced | 4XW | 10 | 3.30 | 33.00 |
| | Merced | 5W | 10 | 3.20 | 32.00 |
| | Merced | 6W | 10 | 3.20 | 32.00 |
| | Yosemite | 11W | 10 | 3.00 | 30.00 |
| | Yosemite | 12W | 10 | 3.00 | 30.00 |
| | Yosemite | 8W | 10 | 3.00 | 30.00 |
| | Yosemite | 9XW | 10 | 2.90 | 29.00 |
| Total Hours | | | | | 269.00 |

| Type of Day | Starting Point | Runs | Trips | Actual Hours | Total Hours |
|--------------------|----------------|------|-------|--------------|---------------|
| Holidays | | | | | |
| | Catheys Valley | 2W | 1 | 2.10 | 2.10 |
| | Merced | 3W | 1 | 3.20 | 3.20 |
| | Merced | 4XW | 1 | 3.30 | 3.30 |
| | Merced | 5W | 1 | 3.20 | 3.20 |
| | Merced | 6W | 1 | 3.20 | 3.20 |
| | Yosemite | 11W | 1 | 3.00 | 3.00 |
| | Yosemite | 12W | 1 | 3.00 | 3.00 |
| | Yosemite | 8W | 1 | 3.00 | 3.00 |
| | Yosemite | 9XW | 1 | 2.90 | 2.90 |
| Total Hours | | | | | 26.90 |
| Grand Total | | | | | 979.90 |
| YARTS Total | | | | | 979.90 |

Wheelchair Usage

| Run Date | Route | Total |
|----------|--------------------|----------|
| | | |
| | Grand Total | 0 |

Passengers Left

| Run Date | Route | Total |
|----------|--------------------|----------|
| | | |
| | Grand Total | 0 |

ACCIDENTS/INCIDENTS

There were zero (0) YARTS accidents during the month of December 1-31, 2018.

ROAD CALLS

There were two (2) road calls during the month of December 1-31, 2018.

| | | |
|----------|-------|--|
| 12/12/18 | Run 3 | Delayed due to mechanical issue en route. |
| 12/17/18 | Run 2 | Delayed 50 minutes due to mechanical issue en route. |

SERVICE DELAYS

There were three (3) service delays during the month of December 1-31, 2018. Total on time service for all corridors was 99.66%.

Hwy 140

| | | |
|----------|-------|---|
| 12/12/18 | Run 3 | Delayed due to mechanical issue en route. |
| 12/17/18 | Run 2 | Delayed 50 minutes due to mechanical issue en route. |
| 12/29/18 | Run 4 | Delayed 1 hour due to operational issue. See "Missed Runs". |

MAMMOTH Hwy 120/395

Not Operating.

SONORA Hwy 120 West

Not Operating.

FRESNO Hwy 41

Not Operating.

MISSED RUNS

There was one (1) missed YARTS run during the period of December 1-31, 2018.

| | | |
|----------|-------|--|
| 12/29/18 | Run 4 | Delayed 1 hour due to operational issue. |
|----------|-------|--|

EXTRA RUNS

There were no extra runs during the month of December 1-31, 2018.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. There are twenty (20) accessible buses available to meet ADA requirements. Maintenance reports are submitted to YARTS Transit Manager for all service and repairs.

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were two (2) customer concerns that arose during the month of December 1-31, 2018 received by email or phone call. All operational issues are addressed and rectified so they can be avoided in the future. The complaints were as follows:

12/17/18 YARTS received several calls/emails saying Run 2 had not shown in El Portal. Follow up showed that Run 2 was delayed due to mechanical issues en route. Riders were alerted that this run was late and given estimated times of arrivals at their pick up locations. No other runs were affected.

12/27/18 A regular YARTS rider emailed YARTS Staff to relay that they saw the driver pick up their cell phone twice while driving. Also said the driver was exiting the park at 60 mph and they were concerned about safety.

YARTS Staff and the Contractor immediately contacted the rider and informed her that they were concerned about this report of unsafe behavior. Rider was informed that safety was first priority and that YARTS wanted to follow up appropriately. Rider was asked for more specific information on run number, approximate time of day of the incidents, and driver description, since the Contractor was only able to narrow the search to 3 male drivers who drove the afternoon of the date in question. Rider was assured that the video would be pulled and reviewed, and appropriate action taken for the driver in question. However, without the specifics of the incident, the contractor would only be able to address these issues in a general manner to all 3 drivers.

At the time of this report the rider had been contacted twice, and Staff was still awaiting a response with more specifics so Contractor could complete follow up. All drivers were reminded of safety policies and procedures where handheld devices and safe travel speeds for mountain driving were concerned.

HIGHWAY 140 DELAYS

There were several delays averaging 20 to 30 minutes due to construction, Caltrans drainage and slope stabilization, and other road work throughout the month of December 1-31, 2018.

On Saturday, 12/8/2018, Hwy 140 closed from 2:30pm to 8:00 pm due to the Mariposa Christmas Parade taking place. The Roadside Rest and Midtown Mariposa stops were closed, and YARTS stopped only at the Mariposa Park and Ride, and detoured via Bouillon/Jones Streets to get back on route. Information was posted on the YARTS website and Face Book page.

GOVERNMENT SHUTDOWN

On December 22, 2018 the government shutdown went into effect. Yosemite National Park remained open with extremely limited services. The initial plan was for YARTS to run a modified reduced schedule as far as El Portal when the closure began. However, YARTS continued to run full winter schedule as normal at the request of the park planning staff, who was able to justify continuing the YARTS service as scheduled to their superiors.